

Union Bay Update

October 2021

On July 1, 2021, all Union Bay Improvement District (UBID) services were successfully transferred to the Comox Valley Regional District (CVRD). Thank you to everyone who supported this transition to ensure a smooth process. We will continue to update residents on changes to billing or the water system as they occur.

Billing Frequency Is Now Quarterly

The enclosed invoice is the first full quarterly invoice. The billing periods will be January to March, April to June, July to September and October to December. This does not equate to an increase in fees, however, you will notice your minimum has gone up to include the third month of the cycle.

	Minimum	Excess Rate 1	Excess Rate 2	Excess Rate 3	Excess Rate over 3
Monthly	\$54.00 Up to 10m ³	\$1.40 per m ³ over 10m ³ to 25m ³	\$1.90 per m ³ over 25m ³ to 37.5m ³	\$2.50 per m ³ over 37.5m ³ to 50m ³	\$3.75 per m ³ over 50m ³
Bi-monthly	\$108.00 Up to 20m ³	\$1.40 per m ³ over 20m ³ to 50m ³	\$1.90 per m ³ over 50m ³ to 75m ³	\$2.50 per m ³ over 75m ³ to 100m ³	\$3.75 per m ³ over 100m ³
Quarterly	\$162.00 Up to 30m ³	\$1.40 per m ³ over 30m ³ to 75m ³	\$1.90 per m ³ over 75m ³ to 112.5m ³	\$2.50 per m ³ over 112.5m ³ to 150m ³	\$3.75 per m ³ over 150m ³

Balances Carried Over From UBID

Unpaid UBID water and parcel tax amounts (including 2021 second instalments) have been consolidated on your CVRD utilities account and appear as a Balance Forward on your invoice. Your 2022 parcel tax will be included on your annual property tax notice. You will no longer receive a separate invoice for this charge.

All balances that remain outstanding after December 31, 2021 will be transferred to the property tax account with the BC Ministry of Finance on January 4, 2022 and will be subject to any interest or penalties set by the provincial government.

Water System Master Planning Underway

Thanks in part to grant funding from the Province of BC, a water system master plan is being developed by Koers Engineering to provide detailed information about operating conditions, capacity, and priority infrastructure upgrades. A final report, which will help guide future connections and investments, is expected by January 2022.

Payment Options

- Through online or telephone banking:
 - Online bill payments can be set up with BMO, CIBC, Credit Unions, HSBC, Manulife Financial, RBC, Scotiabank, Tangerine, TD and Canadian Western.
 - Search the following payee names: Comox Valley Regional District Utilities, Comox Valley RD - Utilities, Comox Valley Utilities or for CIBC customers Comox Valley (R.D.) Utility
- By phone at: 250-334-6033 using Visa or Mastercard
- Mail or in person: CVRD Main Office
770 Harmston Avenue,
Courtenay, BC V9N 0G8
- At your financial institution

The CVRD does not have a pre-authorized payment plan.

Other Notes

Visit our website to stay informed about water system maintenance that may affect your water service at: www.comoxvalleyrd.ca/maintenance

For billing inquiries, call: 250-334-6033 or email: utilities@comoxvalleyrd.ca



comoxvalleyrd.ca