

# ELECTORAL AREA C: Rural Roadside Garbage and Recycling Collection Service

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## SURVEY RESPONSE REPORT

27 July 2020 - 14 September 2020

### PROJECT NAME:

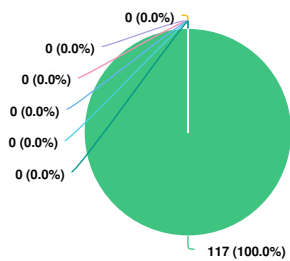
Rural Roadside Garbage and Recycling Collection

### FILTER BY:

Answered : C5—Black-Creek-Area

## SURVEY QUESTIONS

Q1 By number, please tell us what part of Electoral Area C you live in:

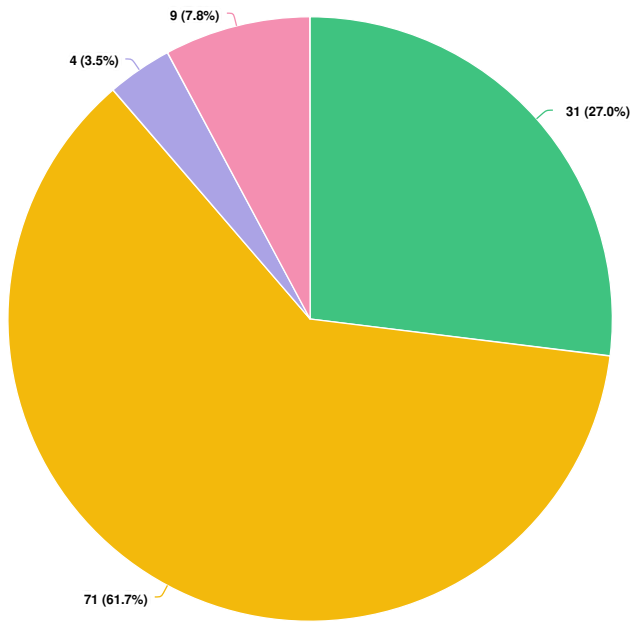


**Question options**

- C5 - Black Creek Area
- C1 - Lake Trail Road Area
- C2 - Forbidden Plateau Road Area
- C3 - Dove Creek Area
- C4 - Merville and Williams Beach Area
- C6 - Saratoga and Miracle Beach Area
- C7 - MacAulay Road Area

Mandatory Question (117 response(s))

Q2 What do you currently do with your household garbage the majority of the time?

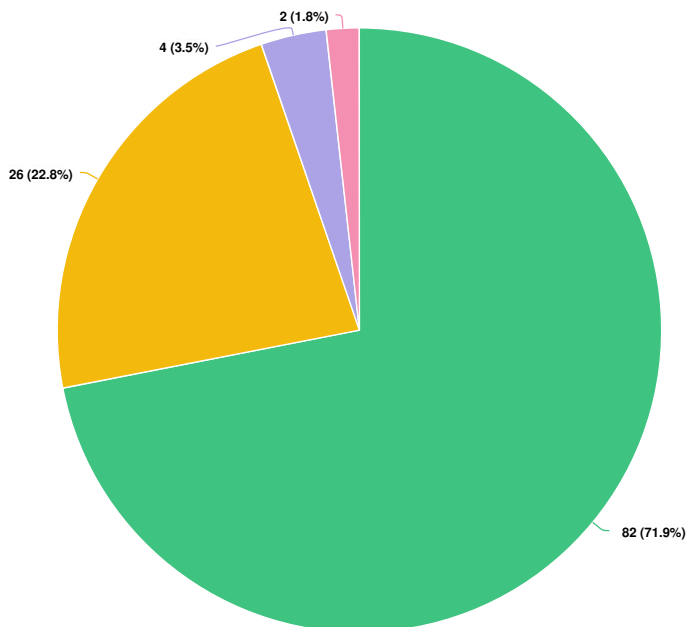


Question options

- Take it to the landfill yourself
- Subscribe to a private roadside pick-up service
- Use a community collection spot (ie: large bins at a strata)
- Other (please specify)

Optional question (115 response(s), 2 skipped)

Q3 How dedicated are you to recycling?

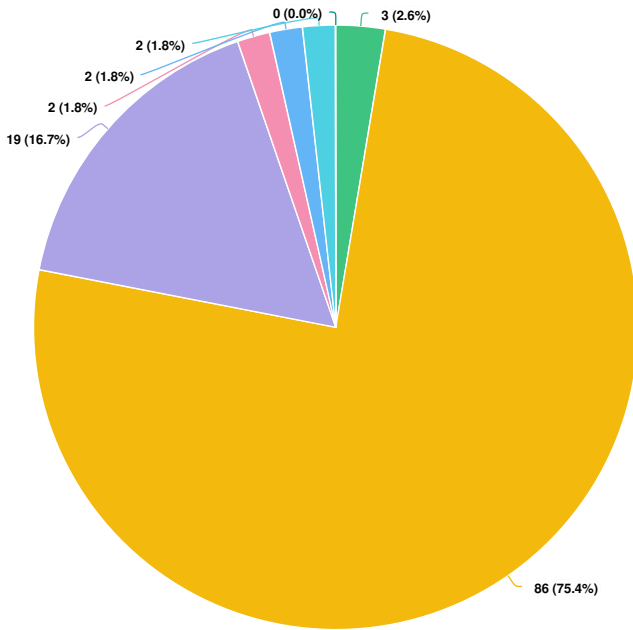


Question options

- Very – Aiming for zero waste, willing to make multiple stops/trips to properly divert
- Somewhat – Recycle obvious or easy choices but let others go to landfill
- Not very – Limited diversion of recyclables
- Not at all – This is not something I am committed to

Optional question (114 response(s), 3 skipped)

**Q4 If you are recycling, what facility do you use the most?**

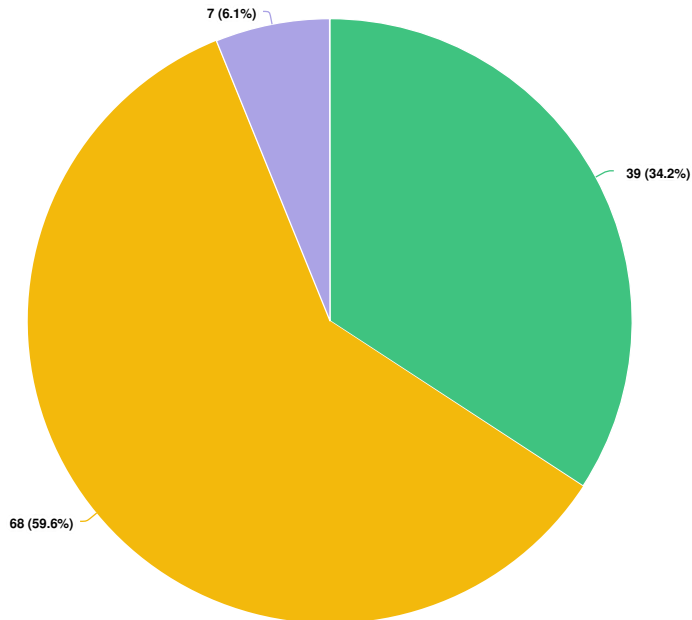


**Question options**

- Landfill
- Unstaffed Community Depots (ie: Old Fire Hall in Black Creek or Canex)
- Return-It Depots in Courtenay or Comox
- Subscribe to a private collection company
- N/A
- Other (please specify)
- Take to alternate location (ie: workplace)

Optional question (114 response(s), 3 skipped)

**Q5 What do you currently do with most of your food waste?**

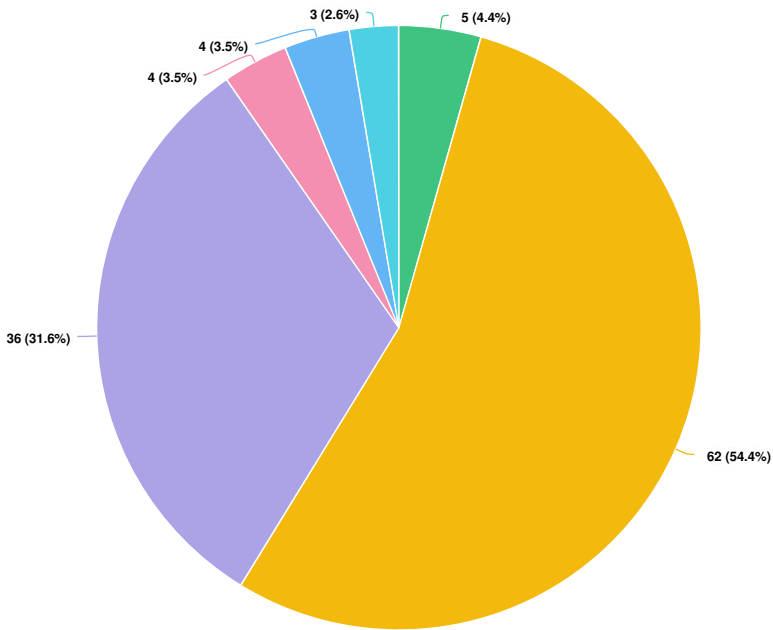


**Question options**

- Dispose with household garbage
- Personal compost
- Other (ie: animal feed) (please specify)

Optional question (114 response(s), 3 skipped)

Q6 What do you do with most of your yard waste?

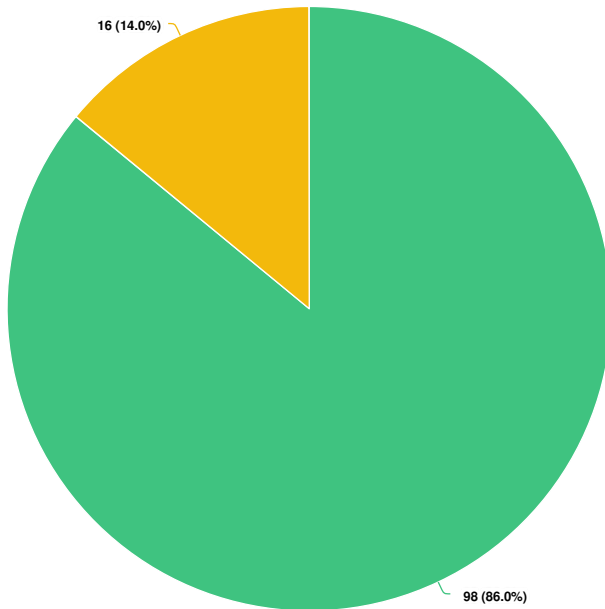


Question options

- Landfill
- Personal compost
- Burn when allowable
- Drive to a private facility
- N/A
- Other (please specify)

Optional question (114 response(s), 3 skipped)

Q7 Do you currently operate a business from your home?



Question options

- No
- Yes

Optional question (114 response(s), 3 skipped)

Q8 Do you currently dispose of your household waste with your business waste?

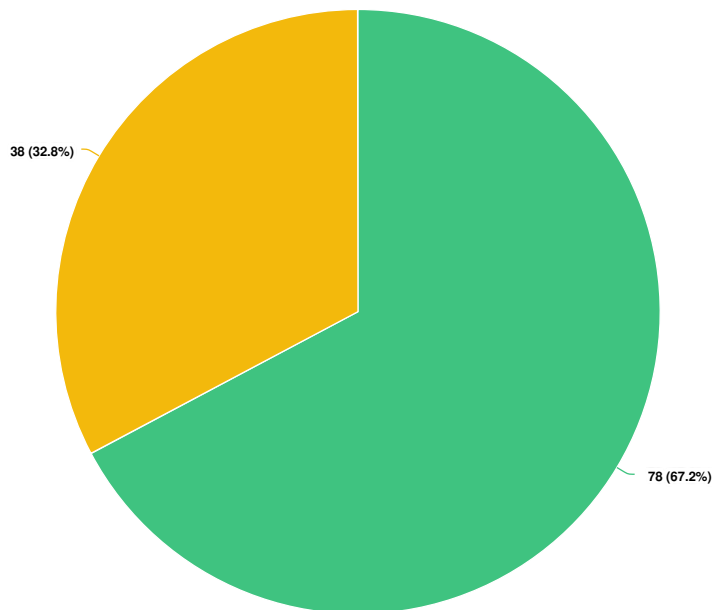


Question options

- Yes
- No

Optional question (16 response(s), 101 skipped)

Q9 In other rural areas on Vancouver Island, public service roadside collections costs between \$150-\$250/year per household. Based on this cost range, are you interested in further consideration of a roadside garbage/recycling collection service?

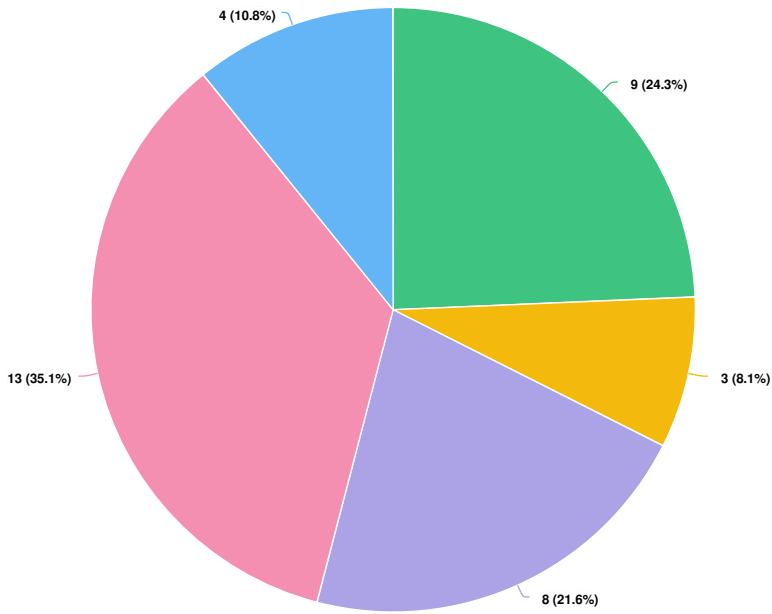


Question options

- Yes
- No

Optional question (116 response(s), 1 skipped)

Q10 Let us know the main reason this service isn't of interest right now:

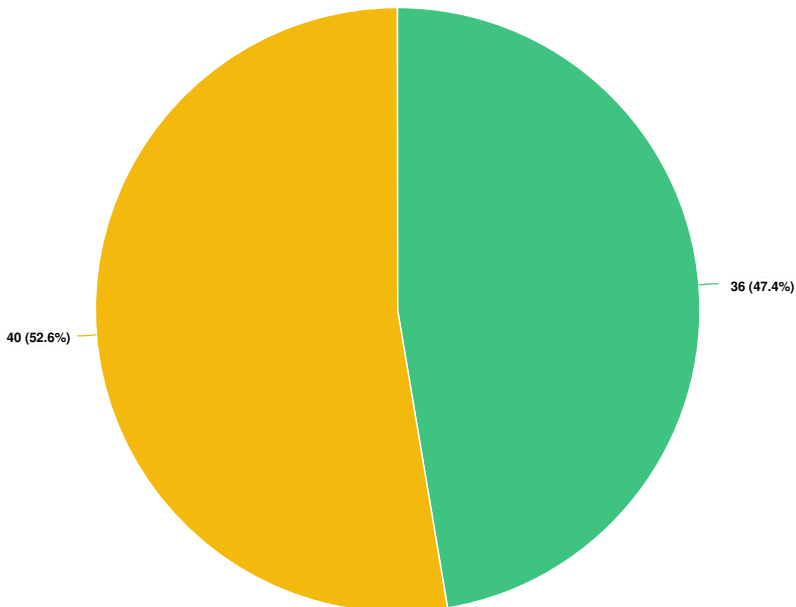


Question options

- Happy with current method of management
- Cost is too high – would consider if cheaper
- Opposed to any new additional costs
- Won't use it enough to make it cost effective
- Other (please specify)

Optional question (37 response(s), 80 skipped)

Q11 Would you like to see garbage pick up:

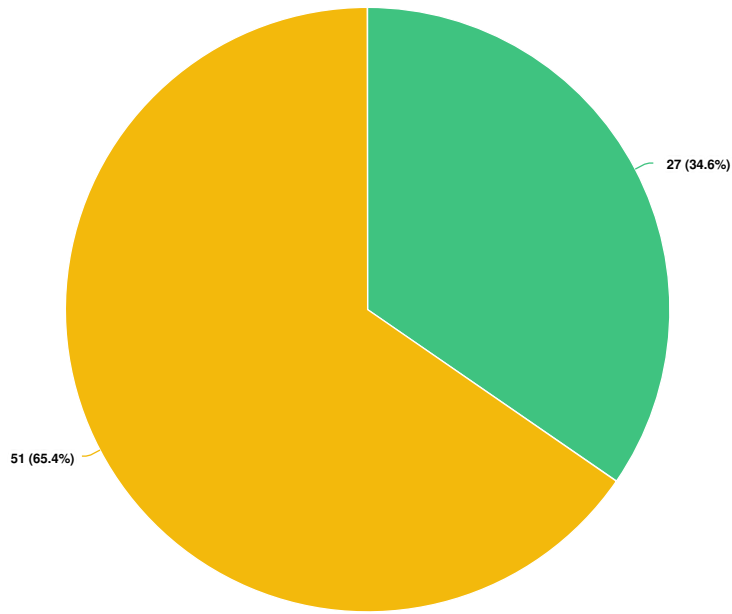


Question options

- Once a week
- Once every two weeks

Optional question (76 response(s), 41 skipped)

Q12 Would you like to see recycling pick up:

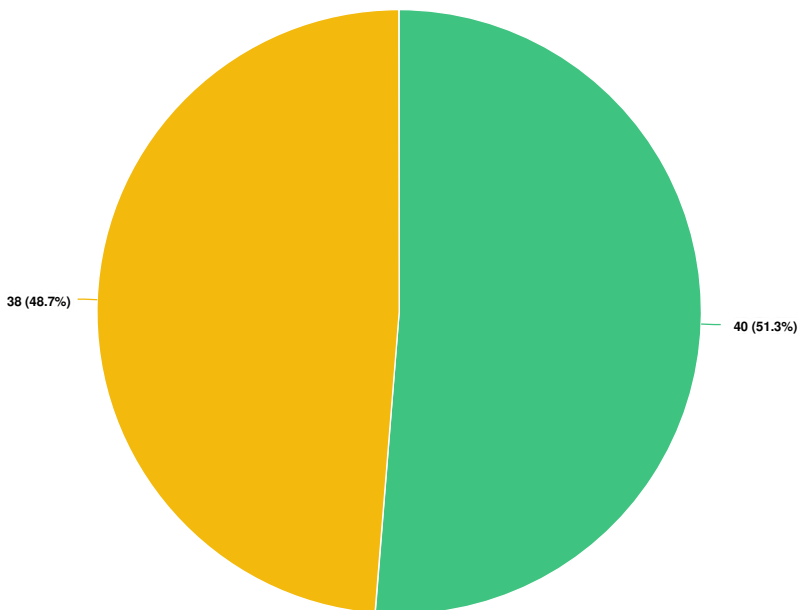


Question options

- Once a week
- Once every two weeks

Optional question (78 response(s), 39 skipped)

Q13 How many cans of garbage would you like available for pick up? (Recycling is unlimited!)



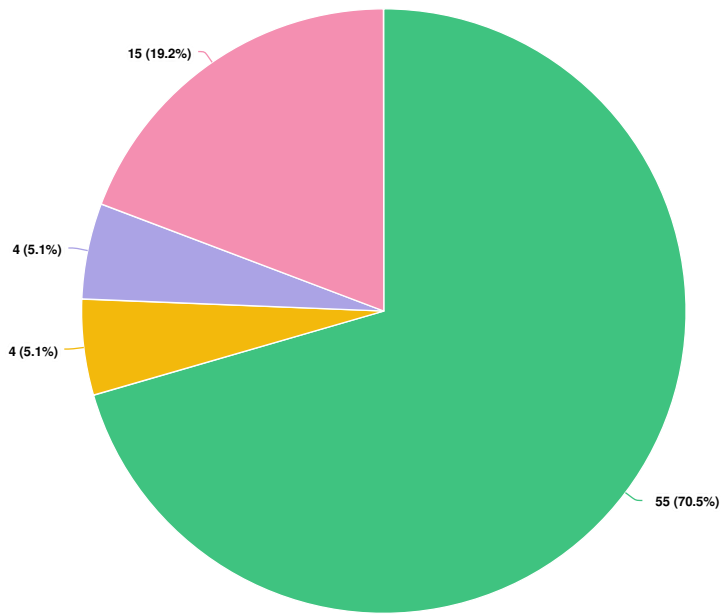
Question options

- 1 per collection
- 2 per collection

Optional question (78 response(s), 39 skipped)



Q14 Would you also like yard waste pick up?



Question options

- No
- Yes - weekly
- Yes - monthly
- Yes - seasonally

Optional question (78 response(s), 39 skipped)

Q15 Why would your neighbourhood be a good candidate for a roadside garbage and recycling pick up service?

- Anonymous  
7/28/2020 01:35 PM

I would personally like to see roadside pick up. But i have very little garbage so would only need a monthly pick up.
- Anonymous  
7/28/2020 01:41 PM

It would reduce the amount of trips to town for drop off. Reducing our carbon footprint and amount of time storing waste that could attract wildlife.
- Anonymous  
7/28/2020 03:11 PM

10 min from town with easy direct access from highway
- Anonymous  
7/28/2020 03:58 PM

Many locals will occasionally burn garbage, pick up service might reduce this activity.
- Anonymous  
7/28/2020 04:03 PM

our garbage pickup is expensive and since they shut down the recycle depot on the way to courtenay i am more apt to drop my recycling in the garbage. = (
- Anonymous

Recycling especially. Our facility is abused something awful.

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7/28/2020 05:32 PM

Anonymous It doesn't really matter unless it's cheaper than what we do now.

7/28/2020 05:38 PM

Anonymous It might not be, it is expensive currently for roadside pick up, once retired, I opted to go to the landfill at a drastic reduction of cost

7/28/2020 07:03 PM

Anonymous We have a couple of farms in the area and most of the neighbours have garbage bins out for private collection so there is a need.

7/28/2020 09:27 PM

Anonymous People throw their garbage in the forest here, specifically at the end of Lallum road, which I've reported. Pretty much any forest or gravel road out here is used as a dump. The only recycling is at the old fireball, but limited recycling options

7/28/2020 11:00 PM

Anonymous Try to reduce the amount of garbage that gets burnt in our area.

7/28/2020 11:10 PM

Anonymous To stop our neighbors from burning so much garbage.

7/28/2020 11:12 PM

Anonymous Recycling would be amazing as I create more recycling than garbage at our home

7/29/2020 06:27 AM

Anonymous Private service is very expensive and there is no Roadside recycling available. Two different companies pick up on our road which is not an efficient use resources

7/29/2020 07:41 AM

Anonymous Private services are expensive. Two different trucks pick up on our road which increase.s traffic and is inefficient. Very supportive or garbage and recycling pickup. Very hopeful that this initiative will proceed.

7/29/2020 07:47 AM

Anonymous Black Creek has a relatively large number of households in a small area.

7/29/2020 09:05 AM

Anonymous Unmanned bins leaves junk over the roads

7/29/2020 09:09 AM

Anonymous Can't say.

7/29/2020 09:23 AM

Anonymous cost would be less and the convenience supreme!

7/29/2020 10:29 AM

Anonymous Please don't waste my tax paying dollars

7/29/2020 10:45 AM

Anonymous every household has garbage and recycling

7/29/2020 11:42 AM

Anonymous Too much is being dispose of in forest are as and side roads

7/29/2020 04:34 PM

Anonymous Most in the neighbourhood already pay for private pickup.

7/29/2020 06:52 PM

Anonymous We are a subdivision with at least 30 houses on two roads. I also find, being rural, people burn stuff they shouldn't!!

7/29/2020 06:58 PM

Anonymous cluster of homes on one street

7/30/2020 08:17 AM

Anonymous great for the environment and support local garbage pickup. Nice to have recycling not clutter with busy schedule

7/30/2020 10:41 AM

Anonymous I don't think it would be a good candidate.

7/30/2020 03:29 PM

Anonymous convenience

7/30/2020 04:18 PM

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Anonymous 7/30/2020 05:28 PM	We also have the Black Creek Community Association on our road, and the public's use of these facilities can generate significant waste.
Anonymous 7/30/2020 09:28 PM	The lots are close together
Anonymous 7/31/2020 08:36 AM	I think it will encourage more people to recycle when you make it easy for them to do.
Anonymous 7/31/2020 03:30 PM	less expensive, convenient with recycling
Anonymous 7/31/2020 04:36 PM	It would be more convenient and also cheaper
Anonymous 8/01/2020 07:21 AM	Who wouldn't rather it be picked up?
Anonymous 8/01/2020 03:43 PM	Because recycling is important, but right now the options for recycling dropoff are few and inconvenient. We also have no garbage pickup so the private company (WM) charges a lot more than \$150-250 annually.
Anonymous 8/02/2020 09:35 PM	short street with with 10 residences & the community centre
Anonymous 8/03/2020 09:08 AM	The commercial garbage service around here is sporadic and costly
Anonymous 8/03/2020 03:46 PM	people are more likely to recycle if its picked up
Anonymous 8/03/2020 08:32 PM	Since there are fewer unmanned recycling places it would be more convenient to now have roadside pickup.
Anonymous 8/03/2020 08:40 PM	I love to recycle but, not thrilled about driving a car load to town every week. Saratoga always overflowing.
Anonymous 8/04/2020 11:00 AM	Live along side the hwy witch is easy access for garbage and recycling trucks. A number of properties burn their garbage and recycling which is not healthy for the community and environment.
Anonymous 8/04/2020 02:15 PM	Everyone uses private operators for garbage and we drive to drop of our recyclables
Anonymous 8/04/2020 10:56 PM	Don't want it, we don't need to pay more \$\$ for services we can take care of ourselves.
Anonymous 8/05/2020 03:24 PM	people don't want it
Anonymous 8/05/2020 05:02 PM	It would be an easy neighbourhood to service as long as people are willing to bring their garbage cans to the street...most of the driveways are very long. Also, it receives garbage collection now.
Anonymous 8/05/2020 06:08 PM	To encourage recycling.
Anonymous 8/06/2020 02:43 PM	Everybody uses a collection service already but don't have recycling p/u
Anonymous 8/10/2020 07:25 AM	Don't know
Anonymous 8/10/2020 12:30 PM	Landfill is too far away
Anonymous 8/10/2020 03:29 PM	This service would make it more affordable and prevent people from dumping garbage illegally. Yard waste pick up would prevent pollution due to burning, which most people do illegally in any case. Many nice days to do yard work is lost due to smoke.
Anonymous 8/12/2020 10:43 AM	Because our neighborhood is close to the main highway.

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Anonymous 8/12/2020 02:54 PM	Its easily accessible to the old island hwy; its a growing community; we pay for water, septic and garbage privately - these should be included in taxes. roadside pick up would support more environmentally appropriate waste management.
Anonymous 8/12/2020 02:57 PM	we are 1 km off the old island hwy; this should be included as should water and septic (as it appears to be on one side of the hwy but not the other).
Anonymous 8/13/2020 10:18 AM	cost saving, monopoly, convenience, regional system more control to the system
Anonymous 8/13/2020 03:19 PM	We would be good candidates for garbage and recycling pick up so as to keep down the garbage that goes to the landfill that should be recycled. This service would also help to clean up some yards around here, instead of piling things up in our yards.
Anonymous 8/13/2020 03:53 PM	Not for us
Anonymous 8/14/2020 10:46 AM	happy with what have but interested in more about service. Charges have increased and not a set price depending on gas so isn't a set price so would be interested in how compares.
Anonymous 8/15/2020 08:24 AM	we pay for the service already at twice the rate with no recycling pickup
Anonymous 8/15/2020 11:10 AM	It's a short road and lots of people have private pickup service so there would be demand, plus it is always plowed as we have so many farmers living on the road.
Anonymous 8/16/2020 07:50 PM	I believe my neighbours are happy with the status quo and don't feel the need for change.
Anonymous 8/19/2020 12:10 PM	It may lead more residents to recycle. I have neighbours who put everything in their garbage. But I don't think the service should be required of everyone and only by one contract.
Anonymous 8/20/2020 09:07 AM	convenience, benefit the whole community, in the end pay for itself, used to live in Victoria and had pick up services, good service
Anonymous 8/20/2020 01:15 PM	recycle loss of unmanned bins at Oyster River, convenience have to drive half an hour to Ctny/CR, encourages a conscience to take to proper places not just landfill
Anonymous 8/20/2020 07:38 PM	We are located close to old island highway. With the appropriate vehicle it would have a much lower footprint for community pickup one a week than all these individual trips currently necessary for our community to deal with waste and recycle on an adhoc
Anonymous 8/22/2020 10:08 AM	We have people in our neighborhood that collect their trash on their property.
Anonymous 8/23/2020 11:21 AM	Convenience especially for elderly in rural area
Anonymous 8/26/2020 01:03 PM	convenient, less hassle to put together and take somewhere, gets rid of garbage now have too long
Anonymous 8/26/2020 02:41 PM	If I had roadside collection, I would recycle many more items. It would be easier on my financially to have it in my taxes.
Anonymous 9/01/2020 08:14 PM	No where else to take it.
Anonymous 9/01/2020 10:56 PM	It wouldn't
Anonymous 9/03/2020 08:32 PM	Handy and hopefully clean
Anonymous 9/03/2020 09:39 PM	We all have a different garbage pick up day. The truck comes down our street 3 times a week
Anonymous 9/09/2020 09:45 AM	Because we already have roadside pick up and it would be better costing

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Anonymous Would encourage people to recycle.  
9/11/2020 01:42 PM

**Optional question** (74 response(s), 43 skipped)

### Q16 Why might a roadside garbage/recycling pick up service NOT work in your neighbourhood? Let us know:

Anonymous we sometimes have a problem with ravens getting at the garbage so we  
7/28/2020 04:03 PM can't usually put it out the night before. Also, people around here tend to be  
lazy and burn their garbage and may not want to drag it up to the curb

Anonymous It would be wonderful.  
7/28/2020 05:32 PM

Anonymous If it's more expensive for costs including increased taxes  
7/28/2020 05:38 PM

Anonymous Many addresses rurally have more than 1 household.  
7/28/2020 06:31 PM

Anonymous Cost is too high  
7/28/2020 07:03 PM

Anonymous No reason. Let's keep the forests clean. People in my immediate  
7/28/2020 11:00 PM neighbourhood also burn ALL their garbage, including plastic. It's horrifying.  
Curb side pick up would help the environment too, alleviating dumping and  
burning.

Anonymous Cost compared to the private guys.  
7/28/2020 11:10 PM

Anonymous People need more education on recycling  
7/28/2020 11:12 PM

Anonymous We are right on the highway, leaving garbage/recycling bins along the  
7/29/2020 07:28 AM highway would be an eyesore and potentially a mess.

Anonymous There is no reason whatsoever that roadside pickup would not work  
7/29/2020 07:47 AM

Anonymous Too expensive?  
7/29/2020 09:05 AM

Anonymous none  
7/29/2020 09:09 AM

Anonymous I believe the easier it is for people to throw things away... such as roadside  
7/29/2020 09:23 AM garbage pick up, the less people will recycle. I would support roadside  
recycle pick up... but oppose roadside garbage pick up.

Anonymous The service would be a benefit!  
7/29/2020 10:29 AM

Anonymous I pay enough for taxes  
7/29/2020 10:45 AM

Anonymous N/A  
7/29/2020 11:42 AM

Anonymous Should work just fine.  
7/29/2020 06:52 PM

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Anonymous 7/29/2020 06:58 PM	Rural people don't always follow recycling rules. They would wreck it for the rest of us.
Anonymous 7/30/2020 08:17 AM	winter winds strewing materials all over the place
Anonymous 7/30/2020 10:41 AM	It will work!
Anonymous 7/30/2020 11:26 AM	I do not think enough households would be interested
Anonymous 7/30/2020 03:29 PM	Costs too high over self managed.
Anonymous 7/30/2020 04:18 PM	cost versus service (!)
Anonymous 7/30/2020 05:28 PM	Others use private firms for their pick up at this time.
Anonymous 7/30/2020 08:29 PM	People are already idiots about being tidy at the recycle depots; roadside collection would likely end up with papers and other recycle items strewn about the highway. I can manage my costs myself and I don't think the CVRD can be as efficient
Anonymous 7/30/2020 09:28 PM	Don't know
Anonymous 7/31/2020 08:32 AM	Homes are spaced too far apart and everyone has learned how to manage their personal
Anonymous 7/31/2020 09:31 AM	Has been to costly and inconsistent
Anonymous 7/31/2020 10:30 AM	We have garbage pick up once a month. And I am not sure if our current provider for garbage pickup will be out of work because of this shift.
Anonymous 8/01/2020 07:21 AM	Can't think of a reason
Anonymous 8/01/2020 03:43 PM	Don't see why it wouldn't work.
Anonymous 8/03/2020 09:08 AM	Those cost estimates are way too high.
Anonymous 8/03/2020 08:40 PM	Will work great in my neighbourhood. Quite a few homes close together. Enns/Ployart area.
Anonymous 8/04/2020 09:22 AM	cost too high , happy with current system
Anonymous 8/04/2020 09:56 AM	satisfied with service have and like the options already available; already look after waste through compost and small amount of household; costs over what have
Anonymous 8/04/2020 10:01 AM	Tired of increases and increases, constant. Don't have services but still paying high house taxes. Ridiculous. Retirees find it difficult. Same as new building. Didn't get a vote on that - there is NO ending to it.
Anonymous 8/04/2020 11:00 AM	There are no reasons this will not work.
Anonymous 8/04/2020 11:46 AM	NO! ALREADY pay for dump on taxes. JOKE! Hospital on taxes was supposed to end when built but hasn't! JOKE! Taxes based on property value which is NOT fair.
Anonymous 8/04/2020 11:54 AM	benefit to costs negligible, not more convenient, happy with what have, not at all interested in changing
Anonymous 8/04/2020 02:15 PM	No idea

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Anonymous 8/05/2020 03:24 PM	Take own garbage to the dump and happy to do it
Anonymous 8/06/2020 08:46 AM	We live right on the highway. Cans get blown onto the road, or are easily stolen. We also have a steep driveway.
Anonymous 8/06/2020 02:43 PM	We have bears so recycling kitchen waste is a problem
Anonymous 8/07/2020 04:37 PM	Do not want.
Anonymous 8/10/2020 07:25 AM	Don't know
Anonymous 8/10/2020 12:30 PM	It would
Anonymous 8/10/2020 03:29 PM	I can't think of any reason why this more affordable service wouldn't work. Also, if it was Canadian owned so much the better :)
Anonymous 8/12/2020 10:43 AM	We do not have any reasons it would not work.
Anonymous 8/12/2020 02:54 PM	absolutely no reason.
Anonymous 8/12/2020 02:57 PM	no legitimate reason why this would not work. lack of imagination and vision on the part of decision makers might inform a decision not to pursue this service.
Anonymous 8/13/2020 03:53 PM	We have worked our our system, cannot speak for our neighbours.
Anonymous 8/14/2020 10:46 AM	Has a 3 or 4 bag limit per month for pick up service currently - not unhappy with current service - just interested to compare.
Anonymous 8/15/2020 11:10 AM	The private companies who could currently come to collect garbage often 'leak' it down the road, leaving a trail of rubbish behind their trucks .
Anonymous 8/16/2020 07:50 PM	Many retired people on fixed incomes: additional costs for unnecessary services don't work for us.
Anonymous 8/17/2020 08:57 AM	Most people happy with the status quo.
Anonymous 8/18/2020 09:21 AM	happy with who are with, more expensive to what are using - elderly
Anonymous 8/18/2020 11:37 AM	doesn't have much garbage at all would rather not change - not cost effective
Anonymous 8/19/2020 12:10 PM	I don't feel many rural residents would create enough garbage to substantiate a full service of required pickups. This is why we opted out of private collection last October. Our family creates so little waste, only one can per month.
Anonymous 8/20/2020 08:44 AM	not cost effective not used enough recycle and effort of composting have no garbage to speak of. To not recycle is shameful. If want a service up here could use sewer.
Anonymous 8/20/2020 10:19 AM	There seems to be garbage pick up several times a week on Ployart road. I feel it's such a waste of man power, gas to operate large garbage trucks, this should be streamlined. Ultimately I'd like it to be optional.
Anonymous 8/21/2020 10:35 AM	Our driveway is off Hwy. 19A . Not much room for garbage cans. With open recycling bins the material would just end up in the ditches. We already have a problem with garbage flying out of garbage trucks littering our ditches.
Anonymous 8/22/2020 10:08 AM	It will only not work if people don't have a choice as to size of pickup containers with price considerations. We live in a "take care of things yourself to save \$\$\$" type of neighborhood.
Anonymous 8/26/2020 01:03 PM	bears in the area so folks need to have good cans and put out the morning of etc (follow rules)

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- Anonymous**  
8/26/2020 02:41 PM  
If it is only every 2 weeks, we risk wild animals getting into the waste more than once per week.
- Anonymous**  
8/27/2020 04:13 PM  
No thanks. Currently produce 3-4 pounds of garbage. Do dump run with neighbor. Not cost efficient. Senior on fixed income. Too much traffic for road already. Triple cost NOT GOOD. Put proper camera at Oyster fire hall. Fine people publish someone fined
- Anonymous**  
9/01/2020 08:14 PM  
Perhaps it will be too expensive for some
- Anonymous**  
9/01/2020 10:56 PM  
I pick up garbage every 6-8 weeks for me and 2 other households. Minimum charge at the dump. If there's a larger item it's no big deal.
- Anonymous**  
9/02/2020 08:13 AM  
I do not produce enough garbage for pickup. Recycling will only take some articles, the rest I would still have to take to a recycling depot. My property produces more garden waste than a pickup service would allow.
- Anonymous**  
9/03/2020 08:32 PM  
Many people on rural properties hace their own method fpr garbage
- Anonymous**  
9/09/2020 09:45 AM  
i don't see why it wouldn't work
- Anonymous**  
9/11/2020 01:42 PM  
Need option to cancel service or temporarily opt out. Want to keep regular can. Everyone handles disposal differently.

**Optional question** (71 response(s), 46 skipped)