

ELECTORAL AREA A: Rural Roadside Garbage and Recycling Collection Service

SURVEY RESPONSE REPORT

27 July 2020 - 14 September 2020

PROJECT NAME:

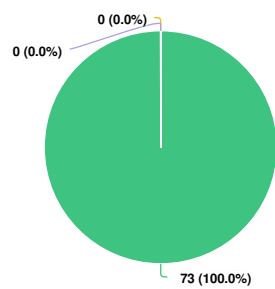
Rural Roadside Garbage and Recycling Collection

FILTER BY:

Answered : A3—Minto-Road-Area

SURVEY QUESTIONS

Q1 | By number, please tell us what part of Electoral Area A you live in:

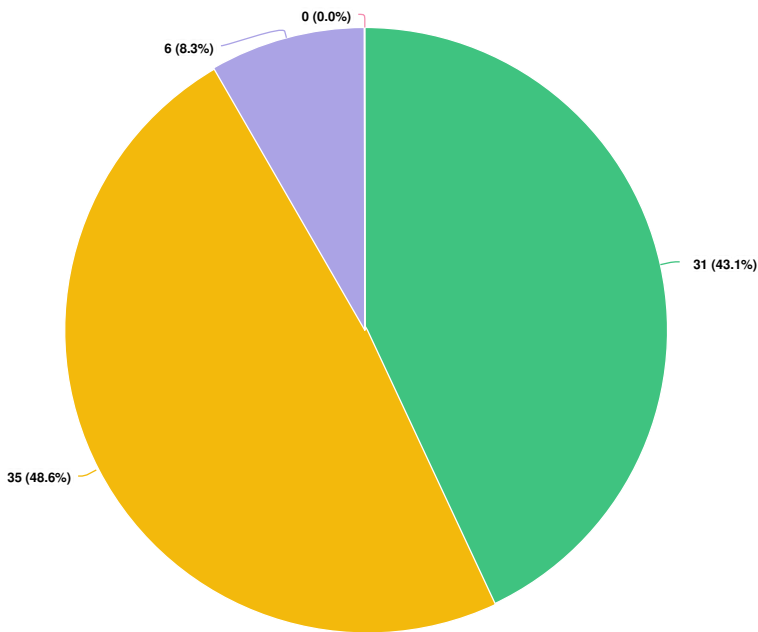


Question options

● A3 – Minto Road Area ● A1 – Fanny Bay Area ● A2 – Union Bay Area

Mandatory Question (73 response(s))

Q2 What do you currently do with your household garbage the majority of the time?

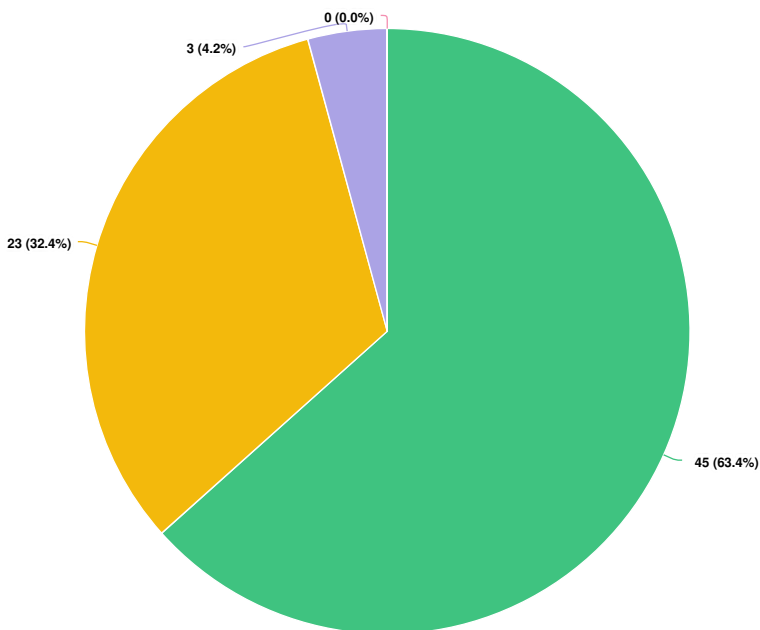


Question options

- Take it to the landfill yourself
- Subscribe to a private roadside pick-up service
- Use a community collection spot (ie: large bins at a strata)
- Other (please specify)

Optional question (72 response(s), 1 skipped)

Q3 How dedicated are you to recycling?

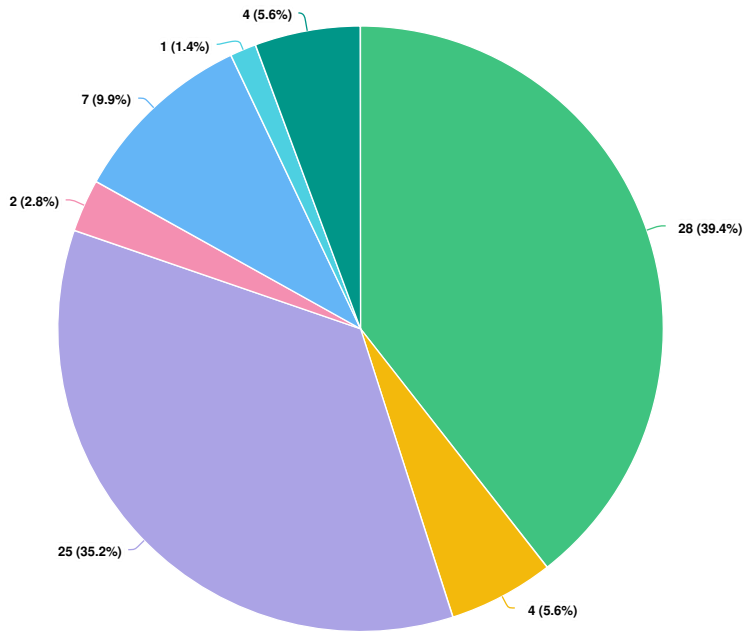


Question options

- Very - Aiming for zero waste, willing to make multiple stops/trips to properly divert
- Somewhat - Recycle obvious or easy choices but let others go to landfill
- Not at all - This is not something I am committed to
- Not very - Limited diversion of recyclables

Optional question (71 response(s), 2 skipped)

Q4 If you are recycling, what facility do you use the most?

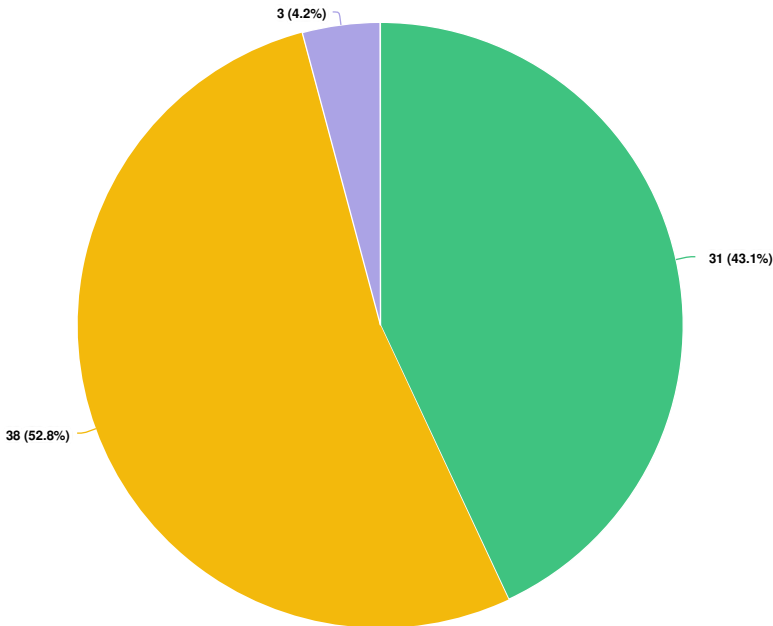


Question options

- Landfill
- Unstaffed Community Depots (ie: Old Fire Hall in Black Creek or Canex)
- Return-It Depots in Courtenay or Comox
- Take to alternate location (ie: workplace)
- Subscribe to a private collection company
- N/A
- Other (please specify)

Optional question (71 response(s), 2 skipped)

Q5 What do you currently do with most of your food waste?

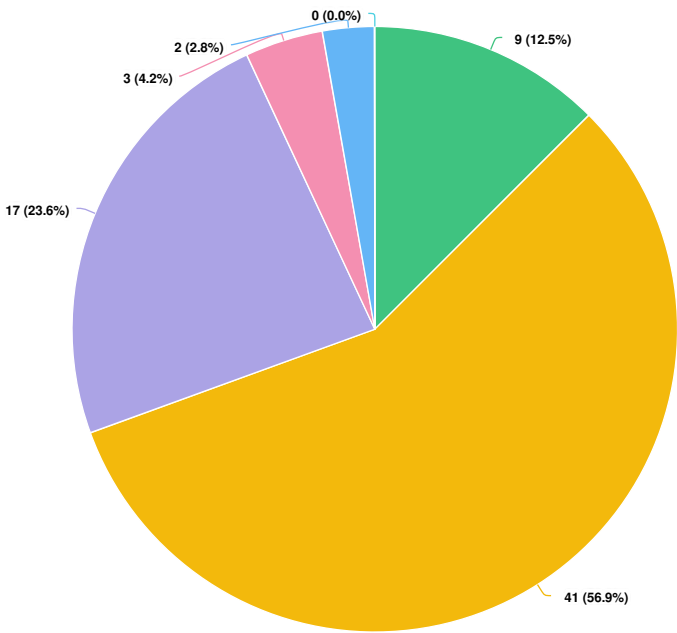


Question options

- Dispose with household garbage
- Personal compost
- Other (ie: animal feed) (please specify)

Optional question (72 response(s), 1 skipped)

Q6 What do you do with most of your yard waste?

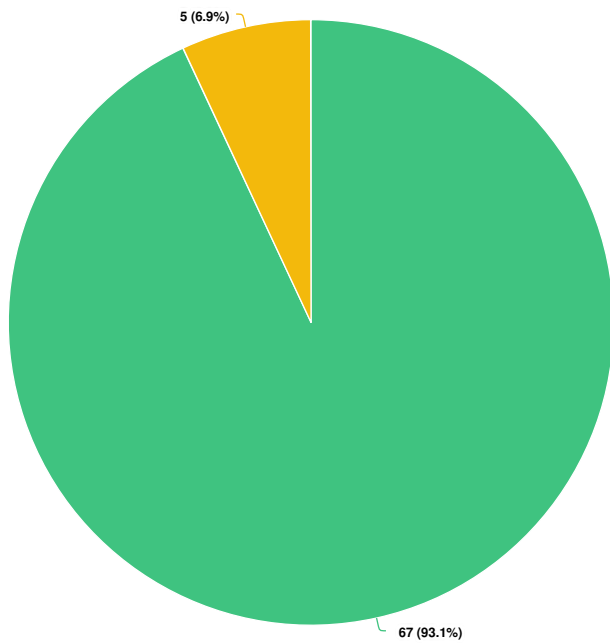


Question options

- Landfill
- Personal compost
- Burn when allowable
- N/A
- Other (please specify)
- Drive to a private facility

Optional question (72 response(s), 1 skipped)

Q7 Do you currently operate a business from your home?

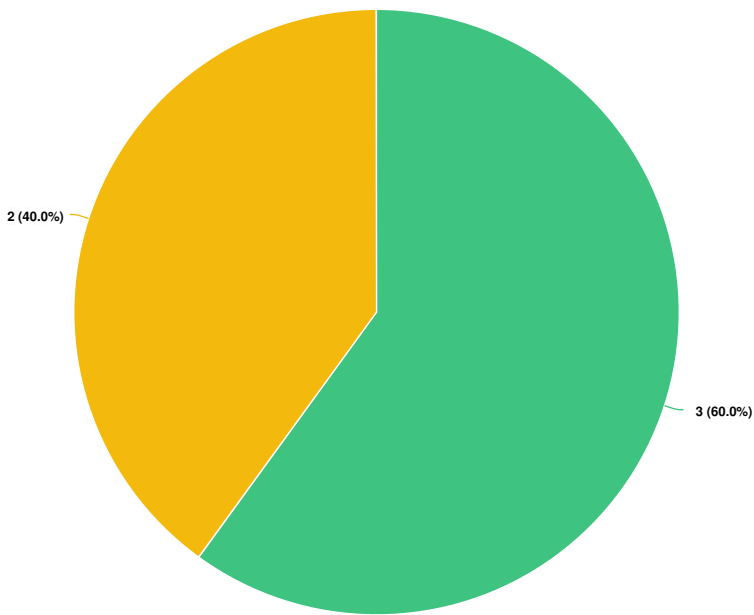


Question options

- No
- Yes

Optional question (72 response(s), 1 skipped)

Q8 Do you currently dispose of your household waste with your business waste?

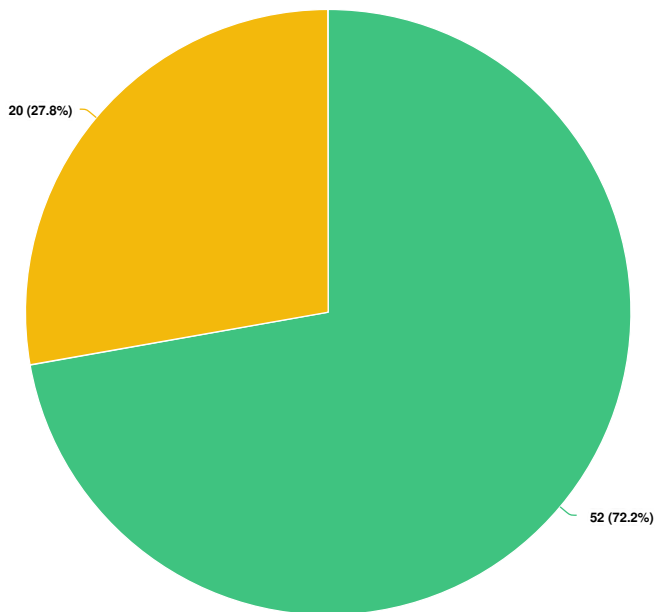


Question options

- Yes
- No

Optional question (5 response(s), 68 skipped)

Q9 In other rural areas on Vancouver Island, public service roadside collections costs between \$150-\$250/year per household. Based on this cost range, are you interested in further consideration of a roadside garbage/recycling collection service?

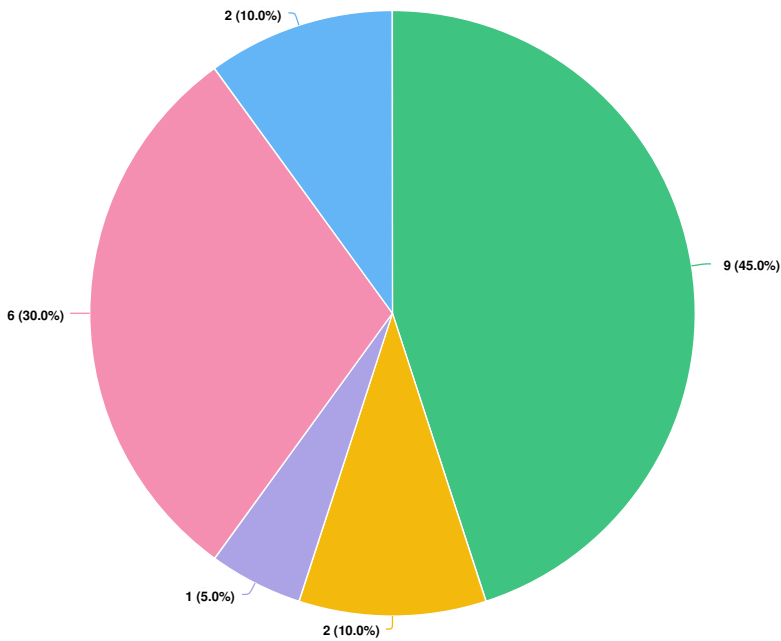


Question options

- Yes
- No

Optional question (72 response(s), 1 skipped)

Q10 Let us know the main reason this service isn't of interest right now:

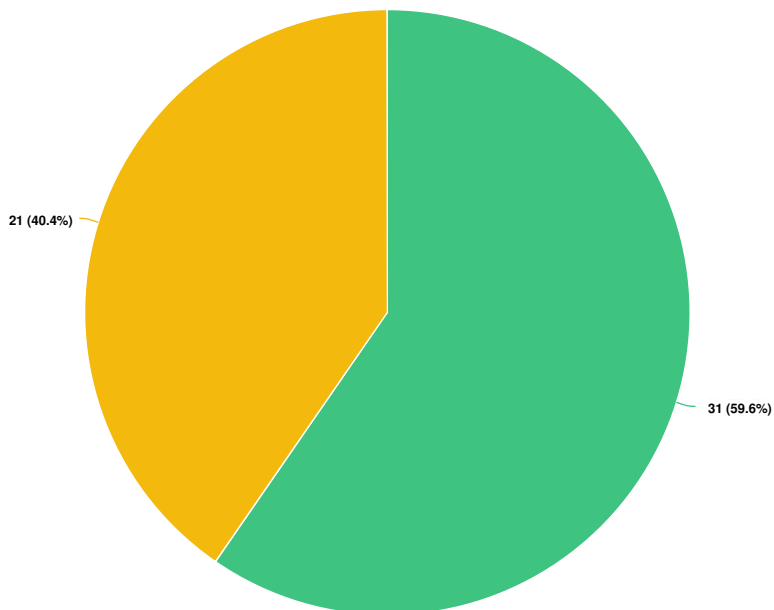


Question options

- Happy with current method of management
- Cost is too high – would consider if cheaper
- Opposed to any new additional costs
- Won't use it enough to make it cost effective
- Other (please specify)

Optional question (20 response(s), 53 skipped)

Q11 Would you like to see garbage pick up:

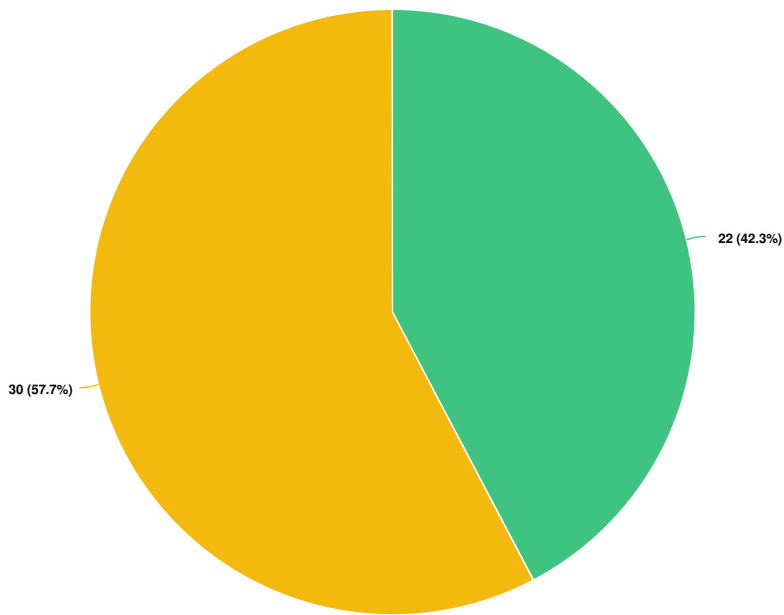


Question options

- Once a week
- Once every two weeks

Optional question (52 response(s), 21 skipped)

Q12 Would you like to see recycling pick up:

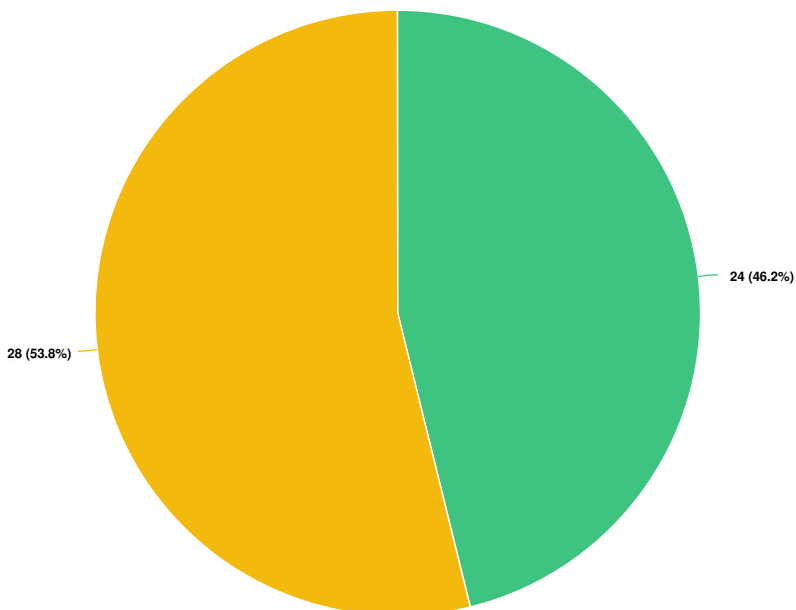


Question options

- Once a week
- Once every two weeks

Optional question (52 response(s), 21 skipped)

Q13 How many cans of garbage would you like available for pick up? (Recycling is unlimited!)

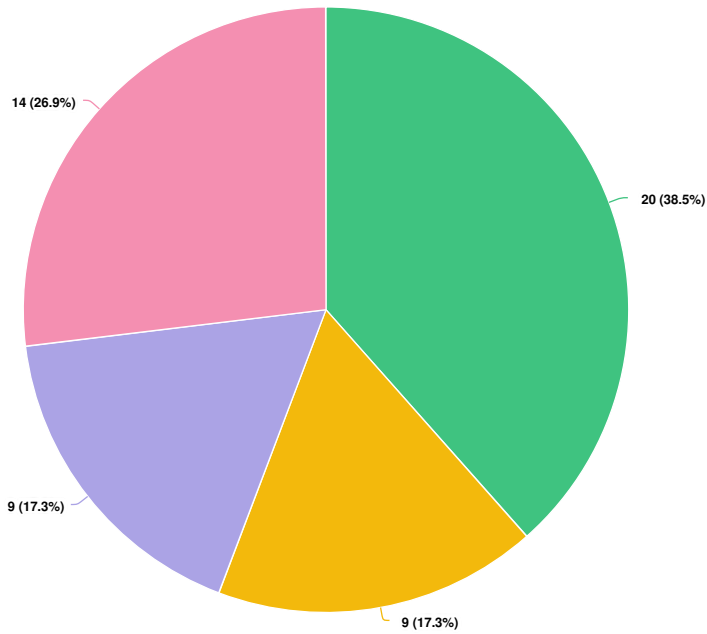


Question options

- 1 per collection
- 2 per collection

Optional question (52 response(s), 21 skipped)

Q14 Would you also like yard waste pick up?



Question options

● No ● Yes - weekly ● Yes - monthly ● Yes - seasonally

Optional question (52 response(s), 21 skipped)

Q15 Why would your neighbourhood be a good candidate for a roadside garbage and recycling pick up service?

- | | |
|---------------------------------|---|
| Anonymous
7/27/2020 01:31 PM | They already collect on the other side of the street (Arden Rd). |
| Anonymous
7/28/2020 10:08 AM | It should be available for the whole comox valley! |
| Anonymous
7/28/2020 12:01 PM | Now that recycling centres have been closed (except for managed ones)I find it VERY frustrating to stand in line just to recycle.I would GLADLY have PAID somebody to monitor the other sites that were closed. |
| Anonymous
7/28/2020 12:35 PM | Would not be |
| Anonymous
7/28/2020 04:32 PM | We have bears and other wildlife that is attacked to garbage. The sooner it's off our property, the better |
| Anonymous | We live on the border with Courtenay, and see 4 garbage trucks pass our |

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7/28/2020 05:11 PM	home every week!
Anonymous 7/28/2020 09:36 PM	Most of the neighbourhood already has garbage pick up so recycling could easily be added on.
Anonymous 7/29/2020 08:18 AM	we are just off Arden and would not be a long drive to include
Anonymous 7/29/2020 09:30 AM	House close together, easy stops
Anonymous 7/29/2020 12:50 PM	Because it needs it. We would not burn yard waste if there was a pick up service. We would recycle more if there was a pick up service. It's cheaper to have curb side garbage pick up than to take it to the dump.
Anonymous 7/29/2020 02:19 PM	The private services cost over 100 dollars a year more for only 1 pick up every two weeks and no recycling.
Anonymous 7/29/2020 02:49 PM	Quite a few houses on our road
Anonymous 7/29/2020 05:01 PM	Many seniors and many other who are busy with working, raising families would make life much easier to not have to go to the landfill.
Anonymous 7/29/2020 05:30 PM	We do not have a roadside garbage and recycling pick up service, and we want such a service. It creates greater work to handle one's own garbage and recycling, which leads to no recycling at all. We want to recycle, but it's messy and more work w/o a service
Anonymous 7/30/2020 03:57 PM	the garbage truck is already driving through the neighborhood collecting garbage from adjacent streets. I would recycle more often if i had the option of pickup.
Anonymous 7/30/2020 04:59 PM	we all would love it, the ppl down the street have it and we dont which makes no sense considering we pay the same taxes as them
Anonymous 7/30/2020 07:27 PM	We currently do not have recycling, so I would consider it just for that purpose.
Anonymous 7/31/2020 09:57 AM	Most neighbours subscribe to a private service
Anonymous 7/31/2020 06:41 PM	Its easy access for garbage pickup. It would save fuel costs, which is environmentally better, and my time. Its about time we had garbage pickup!
Anonymous 8/02/2020 09:03 AM	Most houses in my area put out 2 garbage cans. If there was a recycling pick up that number would certainly go down as more people would recycle more.
Anonymous 8/03/2020 12:10 PM	Fit know if it is
Anonymous 8/04/2020 01:18 PM	We are all travelling to the landfill in our area. It's time consuming. Garbage builds up. Bears are around.
Anonymous 8/05/2020 08:19 AM	Easy route right off the regular pick up route along Arden. Lots of elderly residents that would appreciate the service.
Anonymous 8/05/2020 09:30 AM	Very much so. Currently we have two private companies driving their huge trucks up an down our street once a week each to pick up from less than half a dozen customers in total. Burning daily under cover of night — recyclables and sometimes garbage
Anonymous 8/05/2020 09:45 AM	Currently two truck companies per week on separate days pick up trash from just a few customers. Daily burning under cover of night is a big problem - recyclables? and also smelly trash - breathing issues -Can't open window to cool room in summer weather.
Anonymous 8/06/2020 09:27 AM	Neighbourhood houses close together. Close to city boundary that already has service. Limited areas to recycle.
Anonymous 8/06/2020 12:06 PM	we have it already
Anonymous	It's not

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8/07/2020 01:10 PM

Anonymous
8/07/2020 03:59 PM
Would encourage appropriate disposal rather than backyard burning, or burying like some neighbours do. Rural residents need to be bear aware. Bears are common in this area compost and garbage can be a problem.

Anonymous
8/07/2020 07:00 PM
We border Courtenay, it would be easy to combine routes

Anonymous
8/08/2020 12:02 AM
It would teach more neighbors to recycle. Give

Anonymous
8/08/2020 01:57 PM
Very close to city limits, easy access

Anonymous
8/10/2020 06:12 AM
we have no other way to dispose of the household waste.

Anonymous
8/18/2020 03:57 PM
Gardening is a big part of our neighbour hood.

Anonymous
8/20/2020 08:57 AM
Lots of houses here are ready for better service

Anonymous
8/20/2020 04:58 PM
So close to town, probably easy to add to existing routes

Anonymous
8/24/2020 05:49 PM
Close to city pickup routes

Anonymous
8/24/2020 11:45 PM
We are currently charged 191.25 for garbage pickup every 3 months (up to 3 cans). Plus dump runs with branches, yard and other household garbage at least 200 / year. So it is currently costing us around 1000/year already

Anonymous
8/25/2020 06:17 PM
currently we live on a street that is directly connected to the city of courtenay/cvrd border. All of the neighbours across the street currently get their garbage and recycling picked up but we have to pay a private company to so pick up for us.

Anonymous
8/26/2020 12:48 PM
It saves taking it to the dump ourselves, saves time. It reduces the obvious stockpiling of garbage and recycling which despite best efforts does create problems with rats, mice and bears.

Anonymous
9/02/2020 03:50 PM
I think just because we need it !

Anonymous
9/06/2020 10:14 AM
The Minto Road area is excluded from city pickup, while Royston Road and surrounding areas are not. There are enough residents living on Minto Road and it is close enough to town that it makes it an obvious choice for roadside pickup service.

Anonymous
9/08/2020 08:59 AM
it depends on cost showing projected increases over 5 yrs

Anonymous
9/10/2020 03:58 PM
A fair few residents burn their garbage or illegally dump it. Would be great to see garbage and recycle go where it belongs

Optional question (44 response(s), 29 skipped)

Q16 Why might a roadside garbage/recycling pick up service NOT work in your neighbourhood? Let us know:

Anonymous
7/29/2020 10:08 AM
n/a

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Anonymous 7/28/2020 05:11 PM	If you put local garbage businesses out of work, they need to be incorporated in your plan
Anonymous 7/28/2020 09:36 PM	Not enough interest in recycling from the neighbourhood
Anonymous 7/29/2020 08:18 AM	find that at times the drivers are not watching what is happening around them. the private services have a few time come complaisant and not watched cars coming out of their driveways. We have almost been hit by them backing up on our road
██████ 7/29/2020 02:15 PM	we all have it now rd side pick up
Anonymous 7/29/2020 02:49 PM	No commenta
Anonymous 7/29/2020 05:01 PM	Due to a few bears it work not be beneficial if there was only a early pickup for many would not want to leave the garbage out overnight for animals to get into it , not everyone is able to get up early to put out the garbage for sleep is very important.
Anonymous 7/29/2020 05:30 PM	It will. Just like it does in every other district that has this service. If people want to opt out they should have that option. BUT we should also have the option to OPT IN. Give us the choice.
Anonymous 7/30/2020 02:32 PM	there are only 10 acreages on our road. most have some kind of animals, chickens, cows horses.....
Anonymous 7/30/2020 02:38 PM	I never finished This portion. There are only 10 acreages on our road. Most have small hobby farms. We all have personal composts. There are only 3 properties that get garbage pick up. The remainder deal with their on garbage and recycle at the landfill
Anonymous 7/30/2020 07:27 PM	If the cost is more, as my neighborhood is quite limited.
Anonymous 7/31/2020 09:57 AM	cost to some residents not currently subscribed to a private service.
Anonymous 7/31/2020 06:41 PM	if its over \$200/ year
Anonymous 8/02/2020 09:03 AM	I feel that it would work in our area
Anonymous 8/03/2020 12:10 PM	I think it should be a choice if you want it pay for it if not then don't you should be forced too pay if you don't want it
Anonymous 8/04/2020 08:05 AM	My current method is acceptable and will be far cheaper to maintain than any roadside collection
Anonymous 8/04/2020 01:18 PM	No reason.
Anonymous 8/05/2020 09:34 AM	doesnt want to be made to have something that won't use, costs will be too high, potential for people to lose their jobs, a definite NO
Anonymous 8/05/2020 09:45 AM	Can't think of any reason it wouldn't - have seen resident packing yard waste few doors down to Arden Rd residence for pickup by a City of Courtenay, so they could obviously use yard waste pick up as well.
Anonymous 8/06/2020 12:06 PM	people might be used to burning their garbage
Anonymous 8/07/2020 01:10 PM	Houses are too far apart, not cost effective for a garbage service to come to the end of my road in particular.
Anonymous 8/07/2020 01:14 PM	It was costed out in 2013 as too expensive, and sure as shit hasn't got cheaper. If the milk was sour before, what makes you think it got fresh by putting it back in the fridge for 7 years. Engage your brain!
Anonymous 8/07/2020 03:59 PM	If the collection is less than every week, allows too much to collect between pickup and odours will attract bears.

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Anonymous 8/08/2020 01:57 PM	no reason at all, very easy access
Anonymous 8/10/2020 06:12 AM	Do not agree with this as you will be leave attractive to wildlife.
Anonymous 8/20/2020 04:58 PM	Baird Road is narrow, may be more challenging for large trucks to navigate
Anonymous 8/24/2020 11:45 PM	Some in our area just put their garbage with city collection so they do not have to pay.
Anonymous 8/25/2020 06:17 PM	We are in the middle of the landfill and Courtenay Depot, so many people may not feel the need for curbside pick up.
Anonymous 8/26/2020 12:48 PM	I cant think of any reason, the same service goes up ibbotsen and we have all often wondered why we dont just put our recycling out on the corner and let them take it! (we live on the corner)
Anonymous 8/29/2020 11:56 AM	We are not interested as the cost was too high and the landfill is 7 mins away.
Anonymous 9/08/2020 08:59 AM	if is mandatory to use your service. More details are required before an informed decision can be made. I have never seen
Anonymous 9/10/2020 03:58 PM	Residents unwilling to pay fees

Optional question (32 response(s), 41 skipped)