

COMOX VALLEY REGIONAL DISTRICT RURAL ROADSIDE GARBAGE AND RECYCLING COLLECTION

Consultation Summary Report

SEPTEMBER 2020



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1.0 Executive Summary

The Comox Valley Regional District (CVRD) is considering the introduction of rural roadside garbage and recycling collection services in Electoral Areas A, B and C (except Mount Washington, Denman and Hornby Islands). As a preliminary step, the CVRD engaged with homeowners and residents in the community about their degree of interest in this service. The engagement began on July 27, 2020 and wrapped up on September 11, 2020.

The purpose of this engagement is to inform the community about the opportunity for roadside garbage and recycling collection and also to consult with them to determine their interest in a new service.

To achieve this, an online survey was created and posted on [ConnectCVRD](#) to gather public feedback. A news release, print ad campaign, targeted social media posts (see Appendix 1), plus direct mail and stakeholder letters (see Appendix 2) were distributed to draw audiences to the online survey. Respondents were also given the opportunity to call CVRD staff directly with their feedback, to prevent barriers to participation. Due to COVID-19 protocols, no in-person opportunities were scheduled for this process.

As of September 11, when the survey closed, over 3,000 people had shared their views via the online survey. Respondents provided thoughtful comments on the opportunities a new service could provide and highlighted possible barriers to consider relating to implementation. The majority of residents in all areas showed interest in further considering a new curbside pickup service.

Some common themes in the feedback included a focus on affordability and concerns around new costs, a confirmation of the benefits of recycling and reducing environmental impact, as well as comments on current management of waste via local companies.

Public feedback at this stage is important to ensure communities are interested in roadside collection before undertaking next steps of technical review, launching Phase 2 of public engagement, and finally, asking residents to participate in a formal approval process.

2.0 Introduction

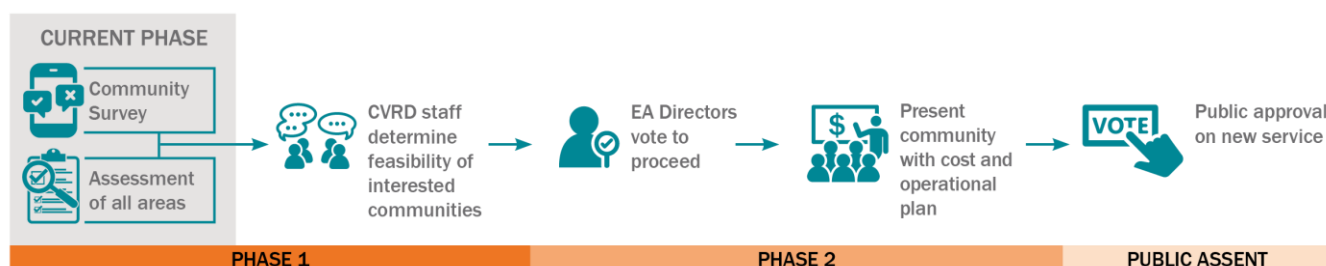
2.1 PROJECT BRIEF & CONSULTATION OVERVIEW

The CVRD is considering setting up a potential new roadside garbage and recycling collection service for the electoral areas in the region for the following reasons:

- A new service could provide benefits such as: diverting recyclable items from the waste stream, convenient removal, and disposal of garbage, achieving reduced emissions from the current set up, and cost savings for residents.
- Electoral Area Directors advise that residents in their areas are interested in a new service; and
- Recycle BC has presented new draft criteria for providing services to unincorporated areas.

In 2013, a referendum on rural roadside waste collection services failed. However, since the referendum, operational challenges have led to the closure of some outdoor recycling depots, and there have been changes to waste collection companies operating in the Comox Valley. As a result, residents are expressing a renewed interest in establishing a collection service in electoral areas. Before moving forward to develop this service (and beginning the formal assent process required to develop a new service) the CVRD wanted to engage the community to determine the degree of their support/interest.

This portion of public consultation is part one of a two-phased process that involves looking at potential community interest in a new service.



If Phase 1 results in a mandate or strong community support to proceed with the implementation of a rural roadside collection program, a public engagement plan for Phase 2 will be developed. Following this, the CVRD would undertake a formal public approval process.

This report provides a summary of the input and feedback gathered from the online survey which was posted from July 27 to September 11, 2020.

2.2 ENGAGEMENT GOALS

The following goals for this stage of public engagement fall under the levels of INFORM and CONSULT on the International Association of Public Participation (IAP2) spectrum for public engagement. These goals focus on providing information, listening and acknowledging concerns, and showing a commitment to working with the public to exchange information, ideas and concerns:

Goal 1: Inform homeowners about potential rural roadside collection

Goal 2: Consult homeowners about barriers to implementation in their neighbourhood

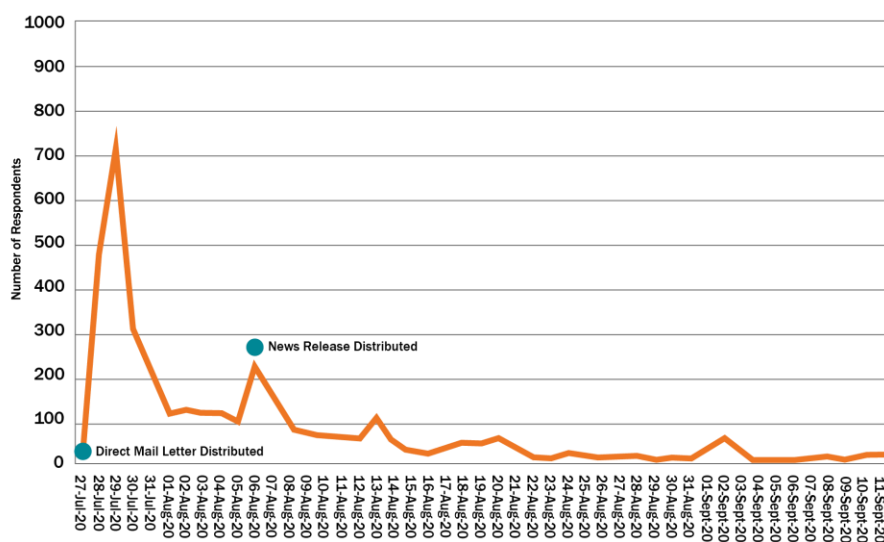
Goal 3: Consult homeowners about level of support or conditions of support

2.3 ENGAGEMENT STRATEGY AND TOOLS

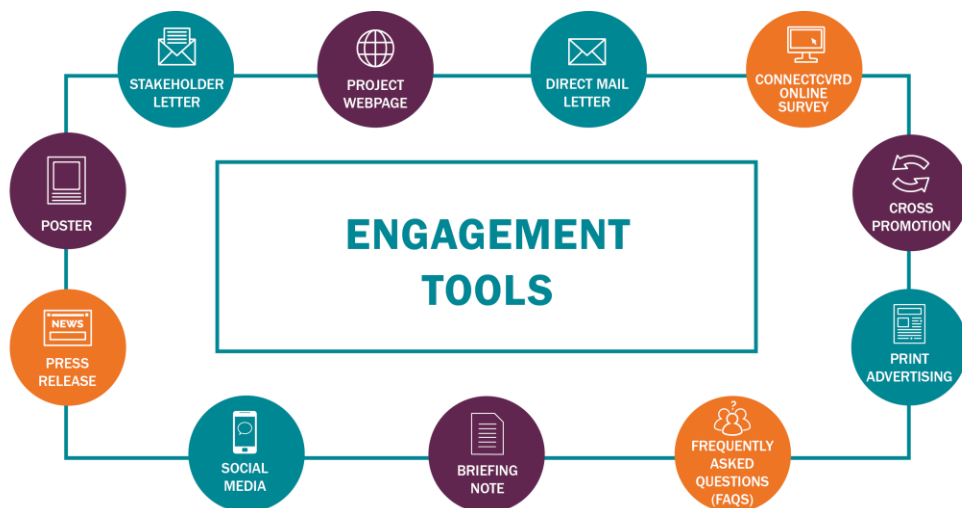
To achieve these goals, a range of tools and materials were used. Due to the engagement happening during COVID-19, in-person engagement opportunities were not scheduled. The tool used for gathering feedback during this process was an online survey that was posted from July 27 to September 11, 2020 on [ConnectCVRD](#), the CVRD's online engagement platform. The survey included up to 16 questions, asked for feedback on residents' current management of garbage and

recycling, measured interest in a new service, and asked community members what they would like considered as staff review future options for each area.

- **Online Survey:** The previous 2013 referendum results showed that approaching the service creation as a whole for all electoral areas combined was not likely to be successful, so identifying areas of interest at a local level was necessary. To accommodate this, neighbourhoods were drawn within the electoral areas and participants were asked to identify their neighbourhood with the help of area maps (see Appendix 3). To review the full set of survey questions, see Appendix 4.
- **Promotional Material:** To generate participation, a direct mail letter and press release were distributed, along with print ads and social media posts. The direct mail letter proved to be an effective promotional tool with a significant increase in survey responses following distribution and receipt of the letter (see graph below).



- **Supporting Material:** To support the survey, an infosheet and FAQs were posted on ConnectCVRD. Community members could also submit questions to the project team. A [project page](#) with information, and linking to the survey, was also available on the CVRD's website.



3.0 Consultation Results

The primary objective of this phase of consultation was to understand whether residents are interested in a new roadside garbage and recycling collection service in Electoral Areas A, B and C. The results below summarize data collected via the online survey, by area and by neighbourhood.

Results show that there was significant interest in this topic, with over 3000 residents participating in the online survey. This number of responses is higher than seen in other recent CVRD engagements, illustrating both the high level of community interest and the success of outreach and promotion for this engagement.

Please note that not all question responses are discussed in detail within this report, as much of the survey content is directed to CVRD staff to better understand how to design the service area to meet the conditions of support. For a detailed review of the survey results by neighbourhood please refer to Appendices 5, 6 & 7.

It should also be noted that since the survey did not require log-in or submission of personal information from respondents, a review of the results was completed to ensure there was no abnormal submission activity (i.e. multiple submissions). Although the engagement tool only allows for a high-level review of user data, there were no red flags about the quality of data collected.

Further, to ensure that all of the allowable time on the deadline date was honoured and allow a buffer for last minute submittals, the survey was promoted as live through September 11, remained posted over the weekend and was removed early on September 14 (as can be seen in the survey results). A small number of additional residents, spread across the electoral areas, were able to submit surveys due to these additional days. There is no evidence that these un-promoted dates influenced the general conclusions for the areas.

3.1 BY THE NUMBERS



3.2 AREA A CONSULTATION RESULTS

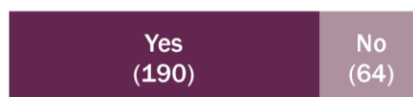
The following sections highlight data gathered from key questions in the survey, including whether people are interested in future roadside collection.

3.2.1 AREA A1 – FANNY BAY AREA

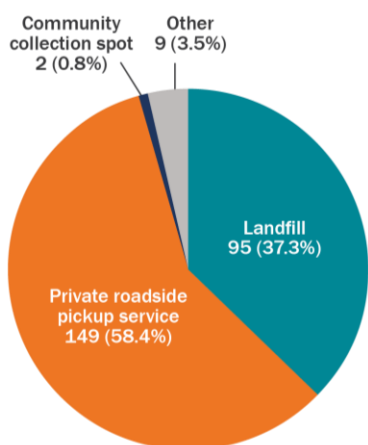


255 people participated
in online survey

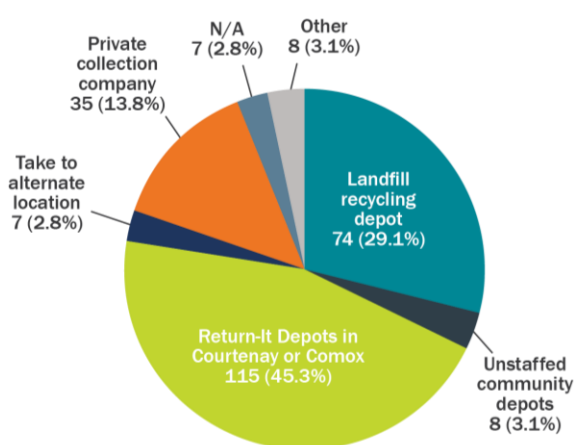
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:

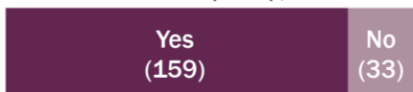


3.2.2 AREA A2 – UNION BAY AREA

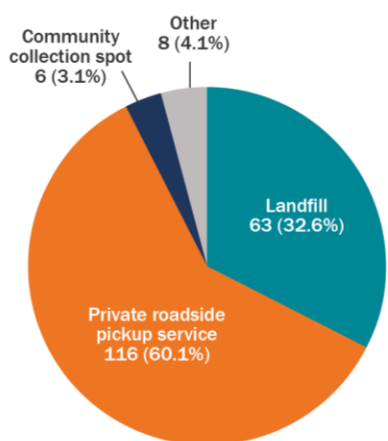


193 people participated
in online survey

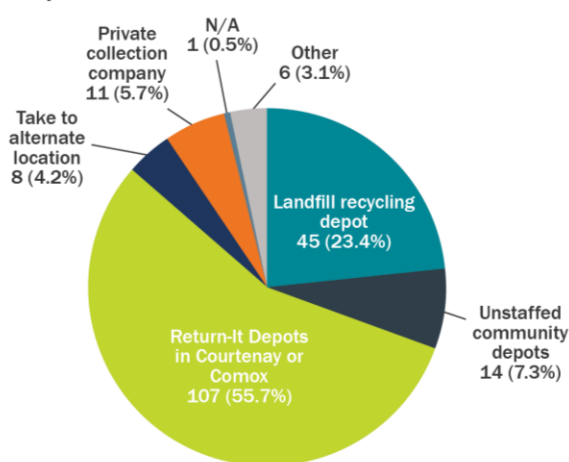
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:



3.2.3 AREA A3 – MINTO ROAD AREA

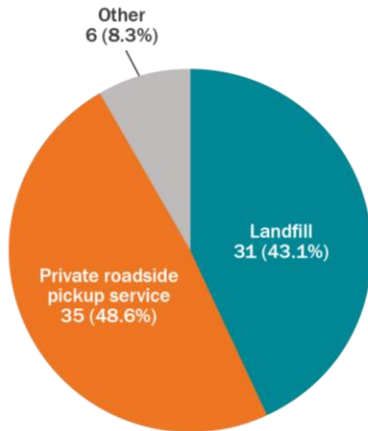


73 people participated
in online survey

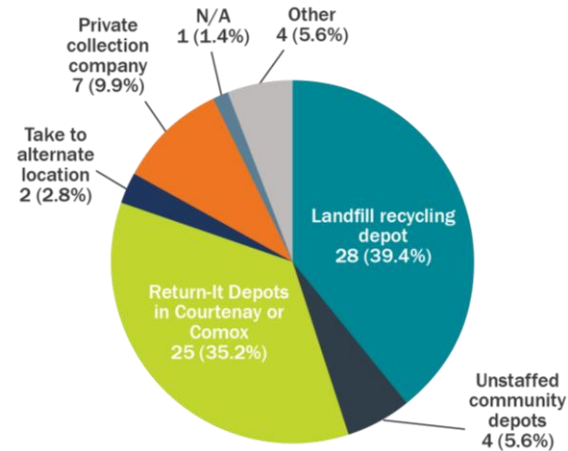
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:



3.2.4 AREA A – TOP THEMES OF FEEDBACK

The following section highlights key themes gathered from two short-answer questions in the survey. It is important to note that across all areas, when asked whether the service might NOT work in a neighbourhood, there were a number of respondents who countered this idea, and shared their support. A full breakdown of the feedback is included in appendices to this report.



387 Area A residents provided comments for the question:

"Why would your neighbourhood be a good candidate for a roadside garbage and recycling pick up service?"

Most common themes of comments:

- **Reducing environmental impacts:** Currently, residents report issues with inappropriate disposal/burning of garbage and support a new service to reduce dumping in the community. Further, respondents feel that a recycling pickup service would encourage residents who do not currently recycle, or are unable to make the trip to the depot, to participate in recycling. They also report that number of trips to the landfill/recycling depot would be reduced by a consolidated service, along with the associated environmental impacts.
- **Affordability:** There is support for a CVRD-provided service that is more cost-effective than current private options, and includes recycling – but residents would like to see a locally-owned provider.
- **Improved efficiency + convenience:** Many residents are already paying for a service provider, but multiple service providers pick up on different days of the week, creating busy streets for residents. In addition, residents report that the landfill is a long distance away, making it a difficult

and time-consuming process to properly dispose of garbage. Areas with higher elderly populations would welcome a roadside pickup service.



297 Area A residents provided comments for the question:

*“Why might a roadside garbage/recycling pick up service **NOT** work in your neighbourhood?”*

Most common themes of comments:

- **Cost concerns:** Residents are concerned about increased taxes and added costs for those living on a fixed income. They also expressed concern around CVRD services costing more than private services, particularly for those who currently share private pickup costs between multiple households. Some indicated that their current management process is more affordable.
- **Satisfaction with independent/current management:** Some residents who already pay for a private service are happy with the current management of their waste. There is resistance to local companies being displaced by a non-local service provider. Residents wanted opportunity to opt in or out of a service.
- **Part time/seasonal residents:** There is concern that many residents live in the area seasonally and so would not benefit from a year-round pickup service.

3.3 AREA B CONSULTATION RESULTS

The following sections highlight data gathered from key questions in the survey, including whether people are interested in future roadside collection.

3.3.1 AREA B1 – LAZO ROAD AREA

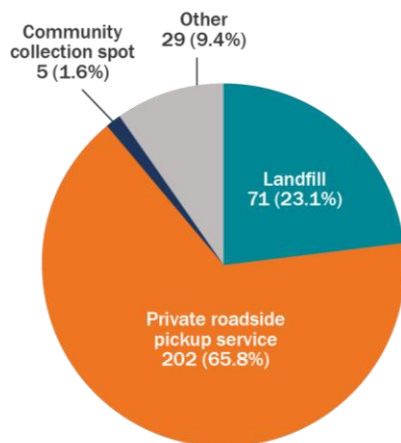


309 people participated
in online survey

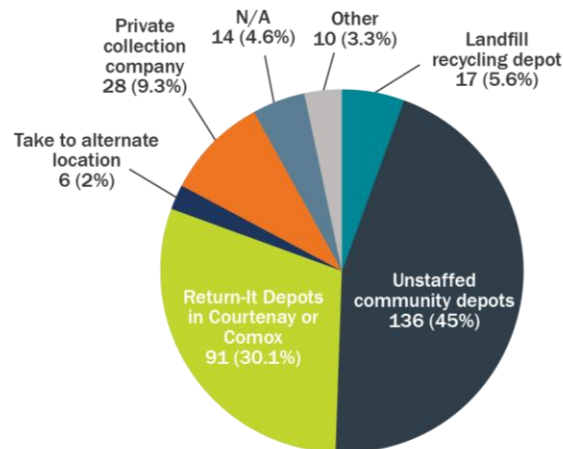
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:



3.3.2 AREA B2 – LITTLE RIVER AREA

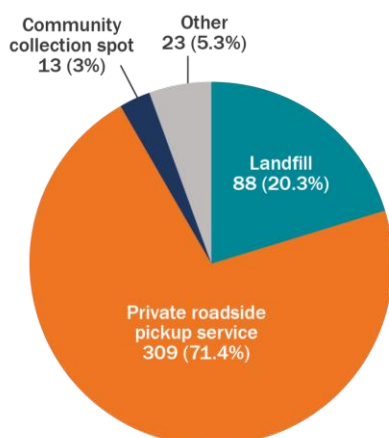


435 people participated
in online survey

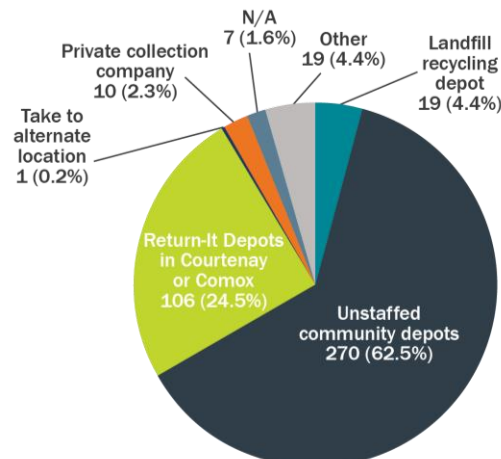
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:

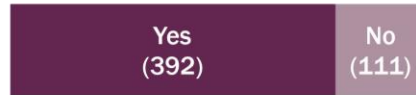


3.3.3 AREA B3 – BATES BEACH AREA

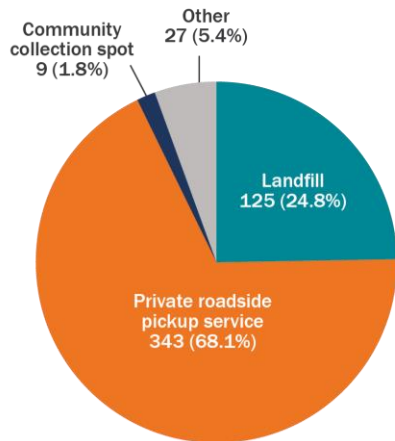


504 people participated
in online survey

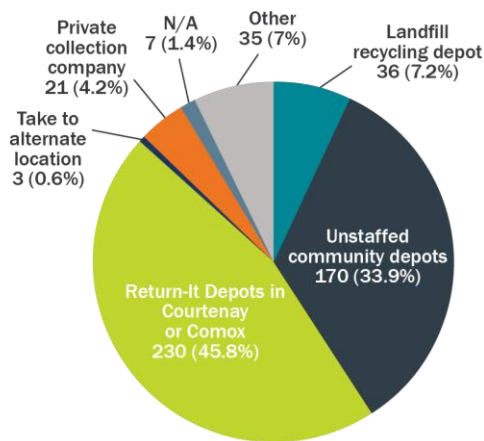
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:



3.3.4 AREA B – TOP THEMES OF FEEDBACK

The following section highlights key themes gathered from two short-answer questions in the survey. It is important to note that across all areas, when asked whether the service might NOT work in a neighbourhood, there were a number of respondents who countered this idea, and shared their support. A full breakdown of the feedback is included in appendices to this report.



928 Area B residents provided comments for the question:
“Why would your neighbourhood be a good candidate for a roadside garbage and recycling pick up service?”

Most common themes of comments:

- **Density and proximity to municipalities:** Many respondents indicated they live in communities near municipal boundaries which would be well suited to this service.
- **Improved efficiency + convenience:** Roadside pick up would reduce long trips to the landfill, particularly with the unmanned collection centres being removed. This convenience would also support those who are challenged in accessing those locations (ie: seniors, or people without vehicles) as well as provide consistency and streamlining in services.
- **Better incentive for recycling:** There was a clear interest in making recycling easier – both for those actively recycling and for those who feel there is more that could be done in their neighbourhood. Many report that the closing of unmanned recycling centres has reduced the commitment to recycling in this area because of the distance (and busyness) of depots.

- **Affordability:** The reduction in cost from subscription pick-up services – and inclusion of recycling in that service – was identified as a key reason this would be a beneficial addition to the communities.



681 Area B residents provided comments for the question:

"Why might a roadside garbage/recycling pick up service NOT work in your neighbourhood?"

Most common themes of comments:

- **Cost concerns + distrust of CVRD role:** The cost estimate provided was highlighted as potential reason for this not to be a suitable service – there was wariness expressed of the validity of the cost or the commitment to it staying at the same level.
- **Maintaining rural lifestyle:** Questions about wildlife interactions, traffic, poor road conditions, lot sizes were all listed as features of rural living that did not create an ideal scenario for roadside pick up.
- **Satisfaction with independent/current management:** Residents have developed solutions for managing their waste which they feel are cost efficient and tailor-suited to their needs. They do not feel local government involvement is needed. There was support for local businesses that are being used as well.

3.4 AREA C CONSULTATION RESULTS

The following sections highlight data gathered from key questions in the survey, including whether people are interested in future roadside collection.

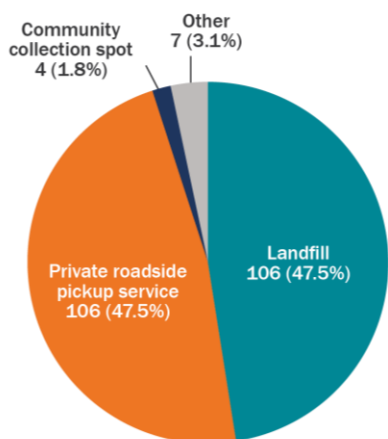
3.4.1 AREA C1 – LAKE TRAIL ROAD AREA



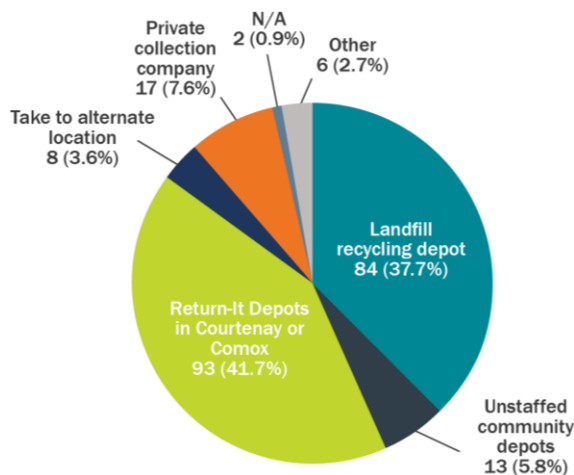
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:



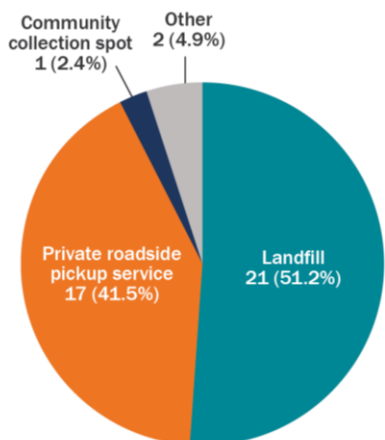
3.4.2 AREA C2 – FORBIDDEN PLATEAU ROAD AREA



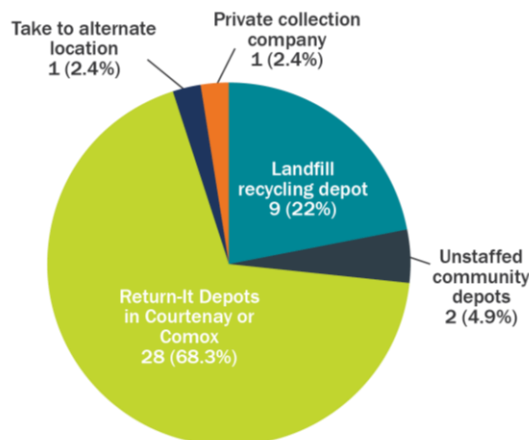
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:



3.4.3 AREA C3 – DOVE CREEK AREA

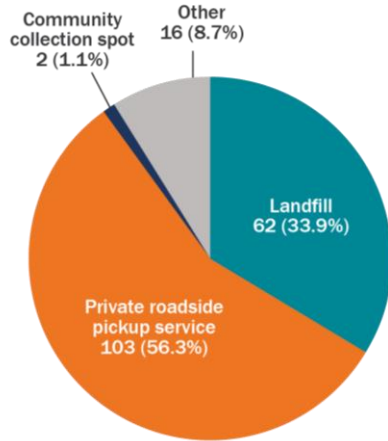


184 people participated
in online survey

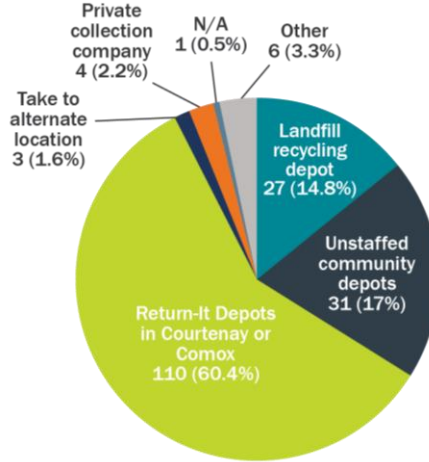
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:

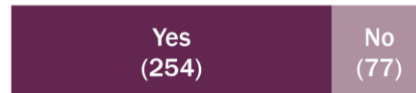


3.4.4 AREA C4 – MERVILLE AND WILLIAMS BEACH AREA

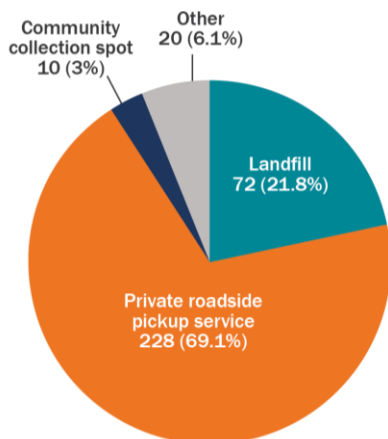


331 people participated
in online survey

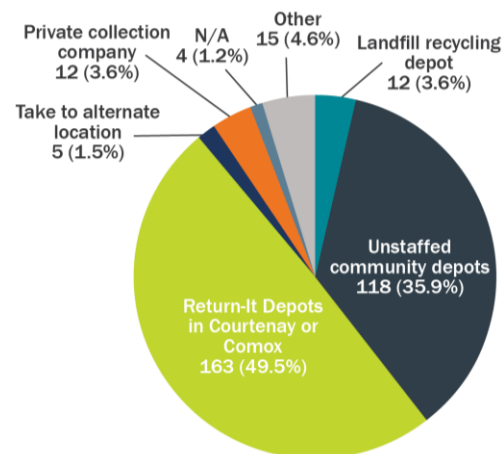
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:



3.4.5 AREA C5 – BLACK CREEK AREA

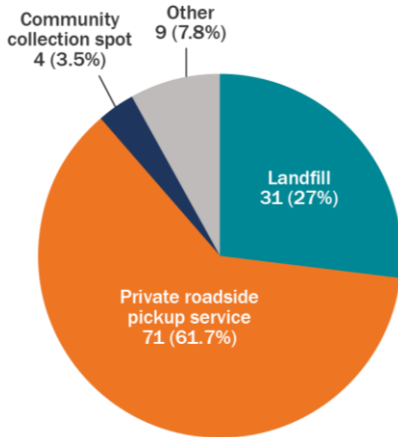


117 people participated
in online survey

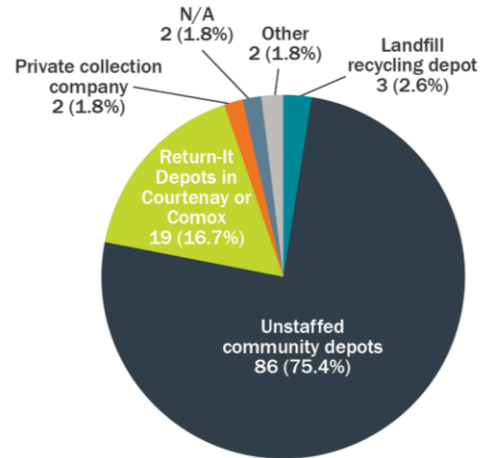
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:

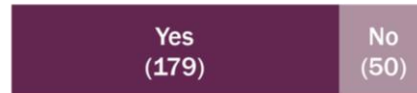


3.4.6 AREA C6 – SARATOGA AND MIRACLE BEACH AREA

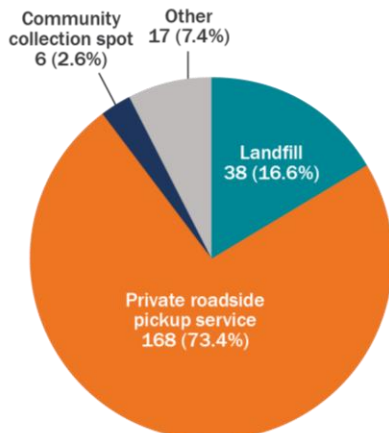


229 people participated
in online survey

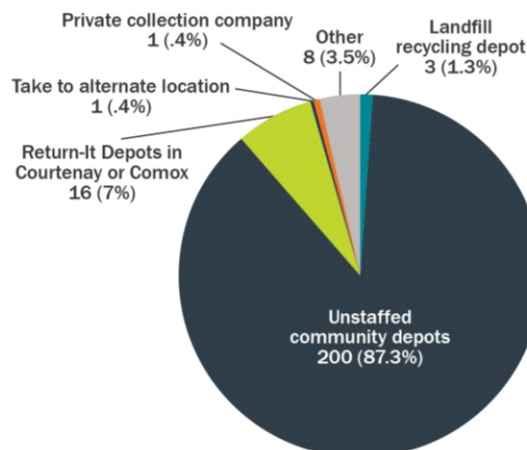
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:



3.4.7 AREA C7 – MACAULAY ROAD AREA

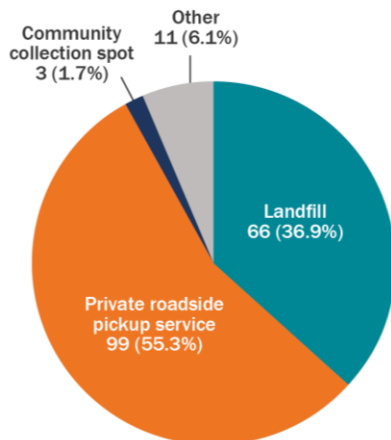


179 people participated
in online survey

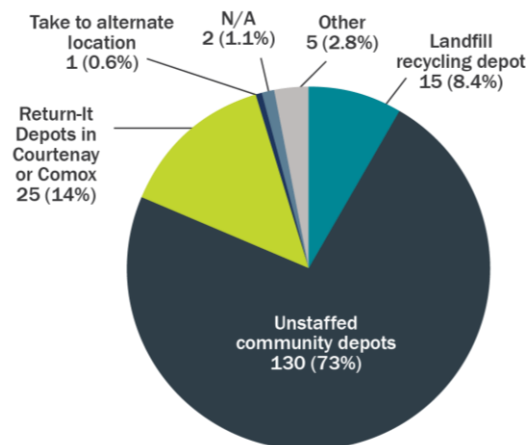
Interested in curbside pick up, based on \$150-\$250/year per household:



Current management of household garbage:



Recycling facility used most often:



3.4.8 AREA C – TOP THEMES OF FEEDBACK

The following section highlights key themes gathered from two short-answer questions in the survey. It is important to note that across all areas, when asked whether the service might NOT work in a neighbourhood, there were a number of respondents who countered this idea, and shared their support. A full breakdown of the feedback is included in appendices to this report.



903 Area C residents provided comments for the question:

“Why would your neighbourhood be a good candidate for a roadside garbage and recycling pick up service?”

Most common themes of comments:

- **Reduced carbon footprint + increased recycling:** Residents are interested in a consolidated service to reduce landfill visits and improve efficiency. They also report concerns that without roadside pickup, many neighbours are not recycling, meaning additional waste is going to the landfill. Many report that the closing of unmanned recycling centres has made recycling more challenging.
- **Density and proximity to municipalities:** Many respondents indicated that they live in areas bordering other municipalities who already receive roadside pickup service. They also note that there are areas where the homes are close together making them accessible and well-suited to this service.
- **Improved convenience + tidier neighbourhoods:** Roadside pickup would save residents time on long trips to the landfill. This convenience would also support those who are challenged in accessing those locations (ie: seniors, or people without vehicles) as well as provide consistency.

Residents also expressed concern over garbage piling up in areas (many compile waste to make a landfill trip worthwhile), as well as numerous garbage pickup days in a week – both of which attract wildlife.

- **Affordability:** Some respondents report rising costs and poor service from private service providers. There is support for a CVRD-provided service that is more cost-effective than current private options and includes recycling – but residents would like to see a locally-owned provider.



694 Area C residents provided comments for the question:

“Why might a roadside garbage/recycling pick up service NOT work in your neighbourhood?”

Most common themes of comments:

- **Challenges of rural living:** Concerns about the practicality of curbside pickup and difficulty accessing certain areas, safety of vehicles on difficult stretches of road, bins attracting animals and creating mess, and increased noise/traffic.
- **Cost concerns:** Residents are concerned about increased taxes and added costs from government. Some people note that the current cost for them to take garbage to the landfill annually is less than the projected cost of a new service.
- **Satisfaction with independent/current management:** Residents have developed solutions for managing their waste which they feel are cost efficient and tailor-suited to their needs. There was lots of support for local businesses. They are also happy being able to choose whether they want roadside pickup from a private company, or whether they take waste to the landfill themselves.

4.0 Conclusion

Out of the over 3,000 participants that took part in the online survey, the majority responded positively to the possibility of having a new garbage and recycling pickup service in their area. The online survey garnered a large response and significant interest in the topic, and the effectiveness of direct outreach to affected community members was illustrated in the response and engagement garnered from the direct mail letter. Comments from all electoral areas were similar in nature, with a focus on support for increasing recycling and reducing negative environmental impacts, improving convenience for rural residents and keeping any future costs at a level below what people are currently paying for subscription service.

5.0 Next Steps

- **Assessment/Review:** Staff review results of Phase 1. If technical requirements are met, further analysis will be undertaken in neighbourhoods that have expressed interest in a service.
- **Phase 2 Public Engagement:** Further outreach with communities who meet community and technical requirements, with additional information about service levels and costs.
- **Public Approval Process:** Residents are asked to participate in an approval process for a new service for their community.

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APPENDIX 1 – Sample Promotional Materials

HAVE YOUR SAY

Roadside Garbage & Recycling Pick Up



The Comox Valley Regional District (CVRD) is considering the introduction of roadside garbage and recycling collection in Electoral Areas A, B and C. As a homeowner/resident in these areas, we need to hear from you about whether this is a service you would like for your community. Fill out a survey at connectcprd.ca/ruralroadsidecollection by August 28, 2020 and share your thoughts.

SURVEY HERE:

connectcprd.ca/ruralroadsidecollection

Available **until Aug. 28, 2020.**

Or phone **250-334-6016**

For more information:

Call: **250-334-6016**

Or learn more online at:

www.comoxvalleyrd.ca/ruralroadsidecollection



comoxvalleyrd.ca   

Social Media Posts



TOSS IN YOUR THOUGHTS

Live in Electoral Area A, B or C?
Share your opinion on roadside garbage recycling by
September 11, 2020

connectcvrd.ca/ruralroadsidecollection



RURAL ROADSIDE GARBAGE AND RECYCLING SURVEY

connectcvrd.ca/ruralroadsidecollection



RURAL ROADSIDE GARBAGE AND RECYCLING SURVEY

connectcvrd.ca/ruralroadsidecollection

APPENDIX 2 – Informational Materials

July 13, 2020

**Ready to share your views on garbage
and recycling pickup?
We want to hear from you.**

Dear Homeowner

Re: Roadside Garbage and Recycling Collection – Electoral Areas

The Comox Valley Regional District is considering the introduction of roadside garbage and recycling collection in Electoral Areas A, B and C, excluding Mount Washington, and Denman and Hornby islands. As a homeowner/resident in these areas, we need to hear from you about whether this is a service you would like for your community.

Project Background

Over the last year, we've heard an interest in this service from residents in rural areas – and there are changes to waste management services in the area that makes this worth considering further. Before we proceed with any formal planning though for a new service, we want to start by gauging neighbourhood interest.

Share Your Opinion

To determine whether neighbourhoods within electoral areas may be interested in a new roadside garbage and recycling collection service, we want to hear from you:

- **FILL OUT OUR ONLINE SURVEY:** www.connectcvrld.ca/ruralroadsidecollection
This 10-minute survey will be live from **July 13 to Aug. 28**. It will ask how you currently manage waste, and what you would like to see moving forward.
- **OR - CALL US:** If your online access is limited, call 250-334-6016 from 8:30 am – 4:30 pm so we can walk through the survey with you over the phone.

All survey responses are anonymous but indicating your region/neighbourhood is required.

What Happens Next

The results of this survey will be summarized and provided to the CVRD's electoral area directors at their October meeting, along with a review by CVRD staff outlining neighbourhoods that could be eligible for service. Following the meeting, the CVRD will look to a formal engagement and public approval process on a new garbage/recycling collection service for interested neighbourhoods.

For more information, visit www.comoxvalleyrd.ca/ruralroadsidecollection. If you have any questions, please phone 250-334-6016 or email cswm@comoxvalleyrd.ca.

Sincerely,

Marc Rutten
General Manager
Engineering Services Branch

Rural Roadside Garbage & Recycling Pick Up

Infosheet – July 2020



The Comox Valley Regional District (CVRD) is considering the introduction of roadside garbage and recycling collection in Electoral Areas A, B and C, excluding Mount Washington, Denman and Hornby Islands. As a homeowner/resident in these areas, we need to hear from you about whether this is a service you would like for your community. Review the information below, and fill out a survey at connectcvr.ca/ruralroadsidecollection by September 11, 2020. Your input will help us to determine if support exists to establish a rural roadside collection service in any of our rural neighbourhoods.

Benefits of Roadside Garbage and Recycling Services

Roadside garbage and recycling collection can reduce greenhouse gas emissions, increase recycling diversion, ease pressure on the local landfill, improve convenience and reduce costs for homeowners.

The Cost of a New Service

The cost of a garbage and recycling service will depend on the specifics of what is offered. Influencing factors include the distance between and number of homes in the neighbourhood, pickup frequency, and materials collected. The survey results will inform what service level is proposed for areas that express interest. Cost estimates will be refined and shared with residents prior to any public approval process.

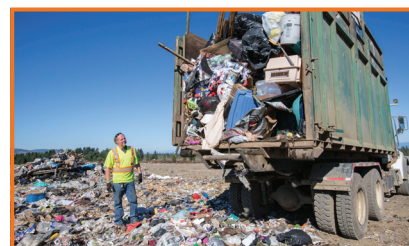
History

In 2013, a referendum on rural roadside waste collection services failed. However, residents are expressing a renewed interest in establishing a collection service in electoral areas. Since the referendum, operational challenges have led to the closure of some outdoor recycling depots, and there have been changes to waste collection companies operating in the Comox Valley. Recently revised guidelines by Recycle BC now offer updated opportunities for funding recycling in unincorporated areas.

Seven years later, there continues to be expressed interest by people in the community for a service like this - and given some of the changed circumstances, we feel it is a question worth asking again.

Next Steps

This survey – open until Sept. 11 – is an important preliminary step to gauge interest in a roadside garbage/recycling service by neighbourhood. For those communities that are interested and meet technical requirements, the CVRD will proceed to develop a plan that it would bring back for consultation and approval.



COMPARING COSTS

In other rural areas on Vancouver Island, this kind of garbage/recycling service ranges between \$150 and \$250 per year for homeowners.

It costs an estimated \$260 per year to haul waste directly to the landfill. Residents who set up their own garbage pick up through a private hauler pay between \$487 and \$550 per household each year, not including recycling.

Costs are highly variable depending on personal preferences, and these estimates are based on two collections per month.



Questions? Contact us

Phone 250-334-6016 or email cswm@comoxvalleyrd.ca

Online connectcvr.ca/ruralroadsidecollection

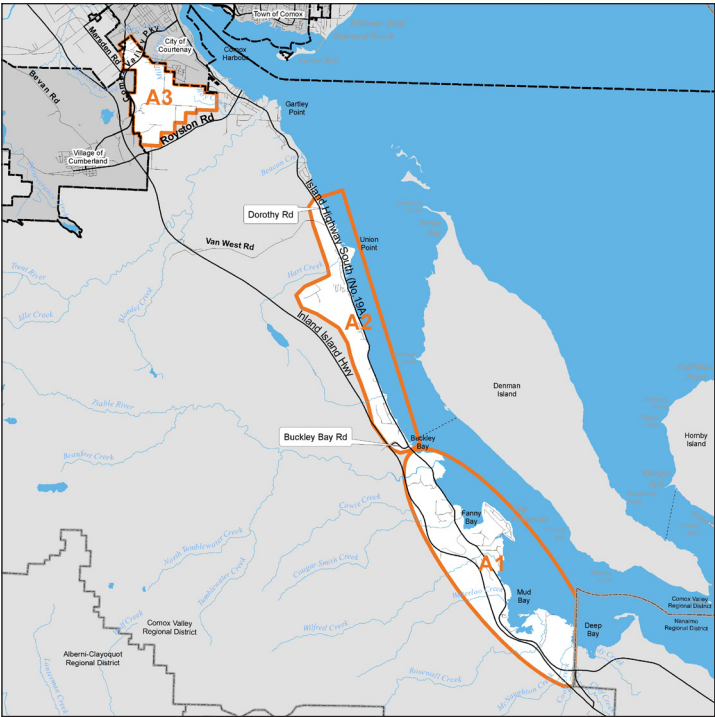


comoxvalleyrd.ca

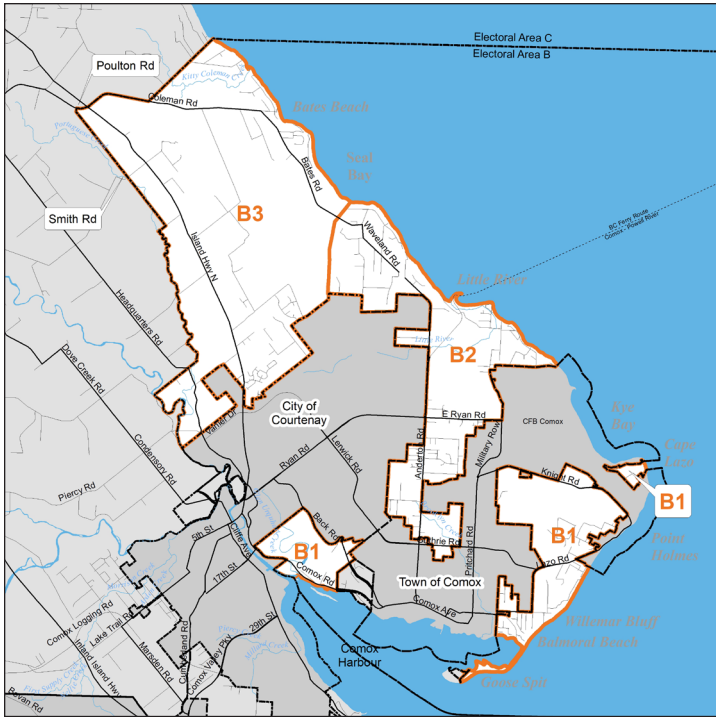
APPENDIX 3 – Area Neighbourhood Maps

Area Neighbourhood Maps

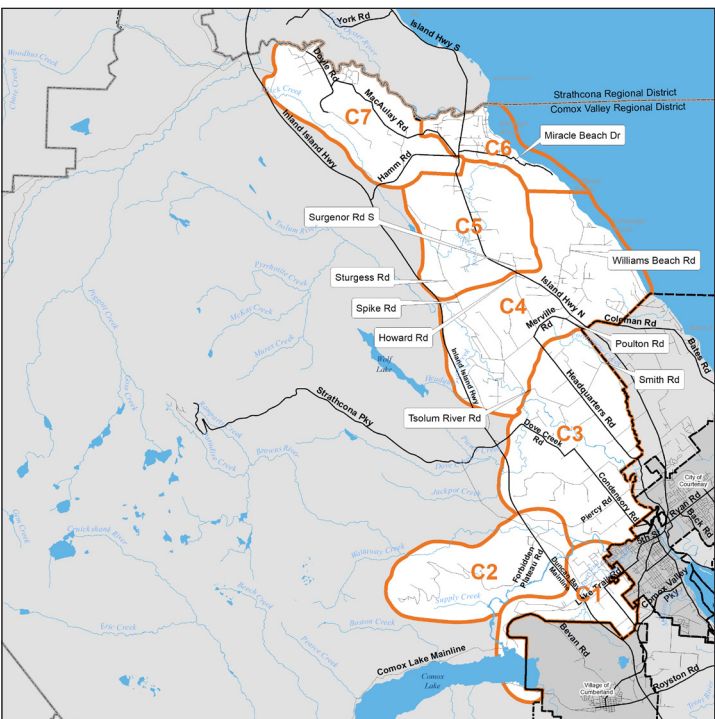
Area A



Area B



Area C



APPENDIX 4 – Survey Questions

CVRD – Rural Roadside Garbage & Recycling Collection

ConnectCVRD Survey Questions

Q1 <CHECKBOX>

By number, please tell us what part of Electoral Area <A,B,C> you live in:

- A1 – Fanny Bay Area
- A2 – Union Bay Area
- A3 – Minto Road Area

- B1 – Lazo Road Area
- B2 – Little River Area
- B3 – Bates Beach Area

- C1 – Lake Trail Road Area
- C2 – Forbidden Plateau Road Area
- C3 – Dove Creek Area
- C4 – Merville and Williams Beach Area
- C5 – Black Creek Area
- C6 – Saratoga and Miracle Beach Area
- C7 – MacAulay Road Area

Q2 <CHECKBOX>

What do you currently do with your household garbage the majority of the time?

- Take it to the landfill yourself
- Subscribe to a private roadside pick-up service
- Use a community collection spot (ie: large bins at a strata)
- Other (Please specify) _____

Q3 <CHECKBOX>

How dedicated are you to recycling?

- Very – Aiming for zero waste, willing to make multiple stops/trips to properly divert
- Somewhat – Recycle obvious or easy choices but let others go to landfill
- Not very – Limited diversion of recyclables
- Not at all – This is not something I am committed to

Q4 <CHECKBOX>

If you are **recycling**, what facility do you use the most?

- Landfill
 - Unstaffed Community Depots (ie: Old Fire Hall in Black Creek or Canex)
 - Return-It Depots in Courtenay or Comox
 - Take to alternate location (ie: workplace)
 - Subscribe to a private collection company
 - N/A
 - Other (Please specify) _____
-

Q5 <CHECKBOX>

What do you currently do with most of your **food** waste?

- Dispose with household garbage
- Personal compost
- Other (ie: animal feed) (Please specify) _____

Q6 <CHECKBOX>

What do you do with most of your **yard** waste?

- Landfill
- Personal compost
- Burn when allowable
- Drive to a private facility
- N/A
- Other (Please specify) _____

Q7 <CHECKBOXES>

Do you currently operate a business from your home?

- No
- Yes <Conditional Question>

➡ Q8 < CONDITIONAL FOR “YES” TO Q15>

Do you currently dispose of your household waste with your business waste?

- Yes
- No

Q7 <CHECKBOXES>

In other rural areas on Vancouver Island, public service roadside collection costs between \$150-\$250/year per household. Based on this cost range, are you interested in further consideration of a roadside garbage/recycling collection service?

- Yes
- No

➡ Q8 <CONDITIONAL RESPONSE FOR “NO” TO Q7>

Let us know the main reason this service isn't of interest right now:

- Happy with current method of management
- Cost is too high – would consider if cheaper
- Opposed to any new additional costs
- Won't use it enough to make it cost effective
- Other (Please specify) _____

➡ Q9-Q12 <CONDITIONAL RESPONSES FOR “YES” TO Q7>

Would you like to see garbage pick up:

- Once a week
- Once every two weeks

Would you like to see recycling pick up:

- Once a week
- Once every two weeks

How many cans of garbage would you like available for pick up? (Recycling is unlimited!)

- 1 per collection
- 2 per collection

Would you also like yard waste pick up?

- No
- Yes – weekly

- Yes – monthly
- Yes – seasonally

Q13 <SINGLE LINE: MAX 255 CHARACTERS>

Why would your neighbourhood be a good candidate for a roadside garbage and recycling pick up service?

Q14 <SINGLE LINE: MAX 255 CHARACTERS>

Why might a roadside garbage/recycling pick up service **NOT** work in your neighbourhood? Let us know:

APPENDIX 5 – Area A Detailed Survey Reports

To view the full reports for each neighbourhood visit:
comoxvalleyrd.ca/ruralroadsidecollection, or click on the links below.

[Area A1 – Fanny Bay Area](#)

[Area A2 – Union Bay Area](#)

[Area A3 – Minto Road Area](#)

APPENDIX 6 – Area B Detailed Survey Reports

To view the full reports for each neighbourhood visit:
comoxvalleyrd.ca/ruralroadsidecollection, or click on the links below.

B1 – Lazo Road Area

B2 – Little River Area

B3 – Bates Beach Area

APPENDIX 7 – Area C Detailed Survey Reports

To view the full reports for each neighbourhood visit:
comoxvalleyrd.ca/ruralroadsidecollection, or click on the links below.

C1 – Lake Trail Road Area

C2 – Forbidden Plateau Road Area

C3 – Dove Creek Area

C4 – Merville and Williams Beach Area

C5 – Black Creek Area

C6 – Saratoga and Miracle Beach Area

C7 – MacAulay Road Area