

# Memorandum

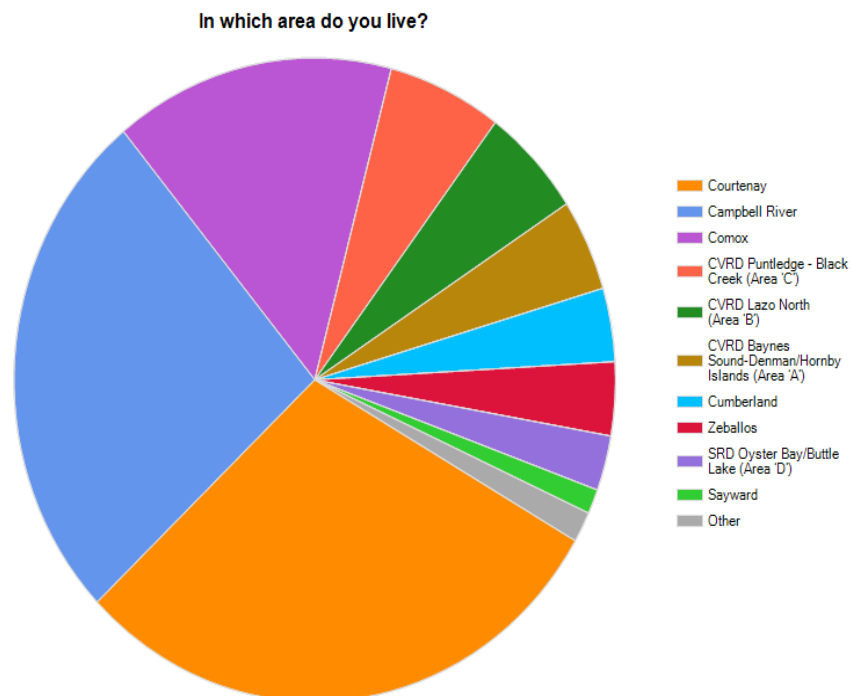
|         |                                      |                |          |
|---------|--------------------------------------|----------------|----------|
| To      | Ian Smith                            | Page           | 1        |
| Subject | Results of the Initial Public Survey |                |          |
| From    | Maura Walker                         |                |          |
| Date    | April 19, 2010                       | Project Number | 60141938 |

As part of the process to update the Regional Solid Waste Management Plan, CSWM undertook a survey in February and March with the following objectives:

- To understand the public’s perceptions of current solid waste management programs and services.
- To identify issues and potential issues that may emerge during the planning process and/or need to be addressed by the planning process.
- To see what new programs/services (if any) people would like to see in the future.

This survey was made available to the public through the CVRD website and in hardcopy at community outlets throughout the SRD and CVRD. The survey was widely promoted through press releases, newspaper advertising, media interviews, radio promotion and broad email distribution/

A total of 346 people completed survey. The following pie chart indicates where the respondents to the survey reside.



As survey respondents were self-selected (rather than randomly selected), the results should not be considered statistically valid. However, it is reasonable to assume that these responses generally reflect the thoughts and feelings of people living in the CVRD and SRD who are passionate or concerned about solid waste management. This information is valuable input into planning future solid waste management services and programs.

The remainder of this memorandum provides a summary of the survey results and survey highlights. The detailed results of the survey are attached.

### Recycling and Disposal Behaviours

- The majority of the respondents receive curbside garbage, recycling and/or yard waste collection.
- Overall, the respondents are very satisfied with the services in the community.
- 56% of the respondents receive curbside recycling services. Of the remaining respondents who do not have the service, and who answered the question, 60% would like to receive curbside service.
- Survey indicates there is a lack of awareness regarding proper disposal of pesticides, fuels, mattresses, and fluorescent tubes. But, 94% are willing to properly dispose of these items, plus other hazardous waste.
- The majority of people have recycling at the work place and utilize it.
- 93% of respondents either sell or give away goods that can be reused by using online services, thrift and second hand stores, garage and rummage sales, and newspaper classifieds. However, rarely do people use bulletin boards to buy/sell used goods.
- 67% of respondents use a backyard composter.
- 60% of respondents have heard of Skyrocket, yet 81% have not ever purchased or used the compost product.

### Future Services

- The majority of respondents support banning recyclable materials from the landfill.
- 64% of the respondents support food waste collection either absolutely or if the service is provided at a reasonable cost.
- The majority of those who indicated that they don't support food waste collection, it is because they already use a back yard composter.
- The majority of the respondents said that waste reduction and greenhouse gas reduction is the most important priority for our future waste management solutions. Convenience, keeping costs low, and job creation/local economic opportunity were lower priorities.
- The survey includes an opportunity to suggest new waste management programs and services. Common suggestions included:
  - food waste pick up,
  - more information and education
  - weekly recycling services,
  - more items such as glass and plastic bags in curbside recycling,
  - composting services for multi-family housing,
  - freestore/reuse facilities.
- A small number of respondents also suggested: incinerator/waste to energy, giving compost back to the public, and that convenience is key to success.

### Communication

- The majority of the respondents get their waste management information from the newspaper, by word of mouth, in the mail, or the CVRD website.
- When asked how they would rate in communications they've received on solid waste management, most respondents felt the information was "fine" or "so-so". Very few selected "excellent" or "poor".
- Of those that did say that the information was "poor", the following were the reasons commonly provided:
  - Information was not readily available.
  - The marketing was ineffective
  - They received the wrong information about recycling or disposal.
  - They want more information/education
- About half of the respondents had heard of the "Power of R" program.

### Demographics

- The majority of the respondents were homeowners, live in houses, without children in the home, and are 1-2 person households. The majority were between the ages of 40 – 64 years old.
- Of the 317 people who answered the gender question, 198 were female and 119 were male.

### Additional Comments and Suggestions

- Bi-weekly service on garbage and weekly service for recycling
- Want to be able to recycle more like glass, plastic bags, and Styrofoam at the curb.
- More service choices for homeowners, no mandatory municipal contracts.
- More information on disposal of bulky items such as furniture and mattresses.
- Respondents suggested take back programs for batteries and fluorescent tubes.
- Respondents wanted something to be done about excessive packaging.
- Food waste collection, both residential and commercial.
- Suggestions for a Household Hazardous Waste Facility, and/or collection days on Islands because of the danger to transport by ferry to proper disposal in Campbell River area.
- Three comments were made concerning the recycling collection method; particularly, the age of the truck and that materials are picked up manually by one man.

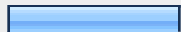


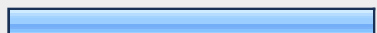
MW:mw

# Comox Survey 1

| 1. How do you currently dispose of your waste, recyclables and yard waste? Please place a check mark next to the MOST used method for each material. |                          |                    |                    |                |
|--|--------------------------|--------------------|--------------------|----------------|
|  | Garbage                  | Recyclables        | Yard Waste         | Response Count |
| Picked up as a municipal service   | <b>99.5% (211)</b>       | 58.0% (123)        | 43.9% (93)         | 212            |
| Picked up by a private contractor  | <b>90.7% (68)</b>        | 20.0% (15)         | 12.0% (9)          | 75             |
| Transported to landfill or transfer station yourself   | <b>45.2% (38)</b>        | 42.9% (36)         | 41.7% (35)         | 84             |
| Burn on your own property  | 12.5% (4)                | 3.1% (1)           | <b>90.6% (29)</b>  | 32             |
| Bury on your own property  | 0.0% (0)                 | 0.0% (0)           | <b>100.0% (10)</b> | 10             |
| Don't have or Not Applicable   | 9.1% (1)                 | 9.1% (1)           | <b>100.0% (11)</b> | 11             |
| Take to recycling/yard waste drop-off  | 6.4% (9)                 | <b>92.2% (130)</b> | 14.9% (21)         | 141            |
| Compost in yard  | 10.7% (16)               | 2.0% (3)           | <b>94.0% (140)</b> | 149            |
|  | <b>answered question</b> |                    |                    | <b>306</b>     |
|  | <b>skipped question</b>  |                    |                    | <b>40</b>      |

| 2. Please rate your level of satisfaction with the following services in your community. |                          |                      |                        |                  |                    |                |
|--|--------------------------|----------------------|------------------------|------------------|--------------------|----------------|
|  | Very satisfied           | Moderately satisfied | Moderately unsatisfied | Very unsatisfied | Not applicable     | Response Count |
| Garbage collection for your home   | <b>65.4% (187)</b>       | 18.9% (54)           | 2.4% (7)               | 3.8% (11)        | 9.4% (27)          | 286            |
| Garbage collection for your work   | 28.8% (72)               | 14.0% (35)           | 4.4% (11)              | 2.8% (7)         | <b>50.0% (125)</b> | 250            |
| Recycling collection for your home   | <b>29.3% (83)</b>        | 22.6% (64)           | 10.2% (29)             | 12.0% (34)       | 25.8% (73)         | 283            |
| Recycling collection for your work   | 15.0% (38)               | 15.7% (40)           | 9.4% (24)              | 8.3% (21)        | <b>51.6% (131)</b> | 254            |
| Yard waste collection  | 27.4% (76)               | 14.1% (39)           | 7.9% (22)              | 9.7% (27)        | <b>40.8% (113)</b> | 277            |
|  | <b>answered question</b> |                      |                        |                  |                    | <b>288</b>     |
|  | <b>skipped question</b>  |                      |                        |                  |                    | <b>58</b>      |

**3. If you don't currently receive curbside recycling collection at your home, is this a service that you would like to receive in the future?**

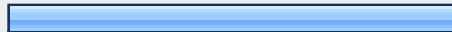


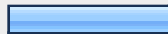
|  |   | Response Percent         | Response Count |
|--|---|--------------------------|----------------|
| Yes  |  | 26.2%                    | 71             |
| No   |  | 13.3%                    | 36             |
| Not sure   |  | 4.4%                     | 12             |
| <b>Not applicable – I have curbside recycling services at home</b> |  | <b>56.1%</b>             | <b>152</b>     |
|  |   | <i>answered question</i> | <b>271</b>     |
|  |   | <i>skipped question</i>  | <b>75</b>      |

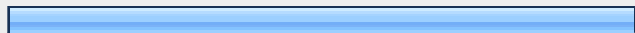
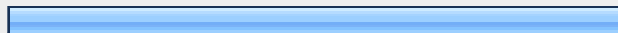
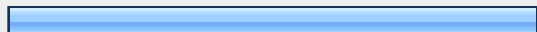
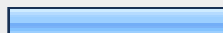
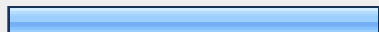
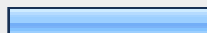
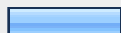
**4. Are you aware of locations in the regional district where you can bring the following items for recycling or proper disposal (other than in the regular garbage)?**

|  | <b>Yes, I am aware</b>          | <b>No, I am not aware</b> | <b>Not available in my area</b> | <b>Response Count</b> |
|--|---------------------------------|---------------------------|---------------------------------|-----------------------|
| Paint                                      | <b>67.8% (215)</b>              | 27.4% (87)                | 4.7% (15)                       | 317                   |
| Pesticides                                 | 38.5% (114)                     | <b>55.1% (163)</b>        | 6.4% (19)                       | 296                   |
| Unwanted pharmaceuticals/expired medicines | <b>53.5% (160)</b>              | 41.8% (125)               | 4.7% (14)                       | 299                   |
| Fuels (e.g. gas, diesel)                   | 31.6% (91)                      | <b>61.8% (178)</b>        | 6.6% (19)                       | 288                   |
| Household batteries                        | <b>59.5% (181)</b>              | 36.2% (110)               | 4.3% (13)                       | 304                   |
| Car batteries                              | <b>62.1% (192)</b>              | 34.6% (107)               | 3.2% (10)                       | 309                   |
| Mattresses                                 | 33.0% (95)                      | <b>62.8% (181)</b>        | 4.2% (12)                       | 288                   |
| Computers                                  | <b>70.1% (218)</b>              | 25.4% (79)                | 4.5% (14)                       | 311                   |
| TVs  | <b>59.5% (182)</b>              | 35.9% (110)               | 4.6% (14)                       | 306                   |
| Compact fluorescent bulbs                  | 33.3% (96)                      | <b>60.1% (173)</b>        | 6.6% (19)                       | 288                   |
| Used motor oil                             | <b>55.6% (170)</b>              | 41.5% (127)               | 2.9% (9)                        | 306                   |
| Tires                                      | <b>48.8% (148)</b>              | 47.9% (145)               | 3.3% (10)                       | 303                   |
|  | <b><i>answered question</i></b> |                           |                                 | <b>332</b>            |
|  | <b><i>skipped question</i></b>  |                           |                                 | <b>14</b>             |

**5. If you selected “not available in your area”: If the facilities for recycling/proper disposal of the following items were available, would you use them?**

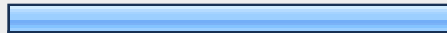
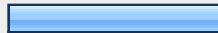
|  | <b>Yes</b>                      | <b>No</b>  | <b>Response Count</b> |
|--|---------------------------------|------------|-----------------------|
| Paint                                      | <b>95.9% (118)</b>              | 4.1% (5)   | 123                   |
| Pesticides                                 | <b>90.2% (110)</b>              | 9.8% (12)  | 122                   |
| Unwanted pharmaceuticals/expired medicines | <b>91.0% (111)</b>              | 9.0% (11)  | 122                   |
| Fuels (e.g. gas, diesel)                   | <b>88.3% (113)</b>              | 11.7% (15) | 128                   |
| Household batteries                        | <b>95.0% (115)</b>              | 5.0% (6)   | 121                   |
| Car batteries                              | <b>94.2% (114)</b>              | 5.8% (7)   | 121                   |
| Mattresses                                 | <b>96.7% (118)</b>              | 3.3% (4)   | 122                   |
| Computers                                  | <b>95.8% (114)</b>              | 4.2% (5)   | 119                   |
| TVs  | <b>98.3% (116)</b>              | 1.7% (2)   | 118                   |
| Compact fluorescent bulbs                  | <b>92.9% (118)</b>              | 7.1% (9)   | 127                   |
| Used motor oil                             | <b>91.7% (111)</b>              | 8.3% (10)  | 121                   |
| Tires                                      | <b>93.1% (108)</b>              | 6.9% (8)   | 116                   |
|  | <b><i>answered question</i></b> |            | <b>157</b>            |
|  | <b><i>skipped question</i></b>  |            | <b>189</b>            |

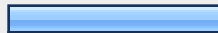
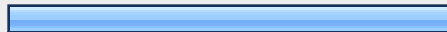
| 6. Is your business/workplace currently recycling? |   |                          |                |
|--|---|--------------------------|----------------|
|  |   | Response Percent         | Response Count |
| Yes  |  | 68.7%                    | 224            |
| No   |  | 4.3%                     | 14             |
| Not sure   |  | 2.5%                     | 8              |
| Not applicable                                     |  | 24.5%                    | 80             |
|  |   | <b>answered question</b> | <b>326</b>     |
|  |   | <b>skipped question</b>  | <b>20</b>      |

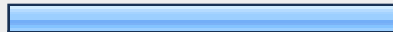
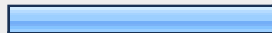
| 7. If yes, what do you recycle at work? (mark all that apply) |  |                          |                |
|---|--|--------------------------|----------------|
|   |  | Response Percent         | Response Count |
| Paper   |    | 96.5%                    | 220            |
| Cardboard   |  | 94.3%                    | 215            |
| Beverage containers   |  | 81.6%                    | 186            |
| Scrap metal   |   | 32.9%                    | 75             |
| Plastic   |   | 57.0%                    | 130            |
| Computers/Electronics   |   | 30.7%                    | 70             |
| Paint/Solvents  |   | 17.1%                    | 39             |
|   |  | Other (please specify)   | 35             |
|   |  | <b>answered question</b> | <b>228</b>     |
|   |  | <b>skipped question</b>  | <b>118</b>     |

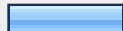
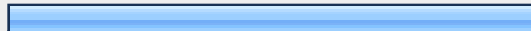

| 8. Do you buy or sell or give away used goods? |  |                  |                |
|--|--|------------------|----------------|
|  |  | Response Percent | Response Count |
| Yes  |  | 92.4%            | 305            |
| No   |   | 7.6%             | 25             |
| <i>answered question</i>                       |  |                  | <b>330</b>     |
| <i>skipped question</i>                        |  |                  | <b>16</b>      |




| 9. If you answered yes to Question #8 above, how often do you use the following services when you buy/sell/give away used goods? |            |                    |                    |                    |                |
|--|------------|--------------------|--------------------|--------------------|----------------|
|  | Always     | Sometimes          | Occasionally       | Never              | Response Count |
| Newspaper classifieds  | 7.6% (21)  | 19.8% (55)         | <b>36.3% (101)</b> | <b>36.3% (101)</b> | 278            |
| On-line services (Craigslist, Freecycle, EBay, etc.)   | 20.3% (58) | <b>27.6% (79)</b>  | 24.5% (70)         | <b>27.6% (79)</b>  | 286            |
| Bulletin boards (in stores, library, etc.)   | 3.8% (10)  | 15.0% (39)         | 25.4% (66)         | <b>55.8% (145)</b> | 260            |
| Second hand and consignment stores/ pickup services  | 33.4% (97) | <b>37.9% (110)</b> | 20.7% (60)         | 7.9% (23)          | 290            |
| Garage and rummage sales   | 9.2% (25)  | 28.7% (78)         | <b>37.1% (101)</b> | 25.0% (68)         | 272            |
| Other (please specify)   |            |                    |                    |                    | 42             |
| <i>answered question</i>   |            |                    |                    |                    | <b>300</b>     |
| <i>skipped question</i>  |            |                    |                    |                    | <b>46</b>      |

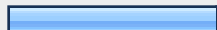
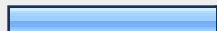
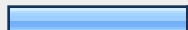

| <b>10. Do you use a back yard composter?</b> |   |                         |                       |
|--|---|-------------------------|-----------------------|
|  |   | <b>Response Percent</b> | <b>Response Count</b> |
| Yes  |  | 67.6%                   | 223                   |
| No   |  | 32.4%                   | 107                   |
| <i>answered question</i>                     |   |                         | <b>330</b>            |
| <i>skipped question</i>                      |   |                         | <b>16</b>             |

| <b>11. The CSWM service operates two compost education centres (one in the Comox Valley and one in Campbell River). Have you been to either one of these sites?</b> |   |                         |                       |
|---|---|-------------------------|-----------------------|
|   |   | <b>Response Percent</b> | <b>Response Count</b> |
| Yes   |  | 32.2%                   | 106                   |
| No  |  | 67.8%                   | 223                   |
| <i>answered question</i>  |   |                         | <b>329</b>            |
| <i>skipped question</i>   |   |                         | <b>17</b>             |

| <b>12. The CSWM produces a compost product called “Skyrocket” Have you heard of Skyrocket?</b> |   |                         |                       |
|--|---|-------------------------|-----------------------|
|  |   | <b>Response Percent</b> | <b>Response Count</b> |
| Yes  |  | 59.3%                   | 197                   |
| No   |  | 40.7%                   | 135                   |
| <i>answered question</i>   |   |                         | <b>332</b>            |
| <i>skipped question</i>  |   |                         | <b>14</b>             |

| 13. Have you purchased or used Skyrocket? |  |                  |                |
|---|--|------------------|----------------|
|   |  | Response Percent | Response Count |
| Yes                                       |   | 17.5%            | 58             |
| No  |  | 81.0%            | 269            |
| Unsure                                    |   | 1.5%             | 5              |
| <b>answered question</b>                  |  |                  | <b>332</b>     |
| <b>skipped question</b>                   |  |                  | <b>14</b>      |

| 14. Should we ban items that can be recycled from being put into the landfill? |   |                  |                |
|--|---|------------------|----------------|
|  |   | Response Percent | Response Count |
| Yes  |   | 76.3%            | 251            |
| No   |    | 9.4%             | 31             |
| Unsure   |  | 14.3%            | 47             |
| <b>answered question</b>   |   |                  | <b>329</b>     |
| <b>skipped question</b>  |   |                  | <b>17</b>      |

| 15. Collecting food waste from homes that receive garbage collection is becoming a popular way of reducing the amount of garbage sent to landfills and reducing the amount of greenhouse gases generated by the landfill. The collected food waste is sent to a composting facility. Generally, the addition of food waste collection increases the cost of waste collection services. Would you be in favour of food waste collection? |   |                  |                |
|---|---|------------------|----------------|
|   |   | Response Percent | Response Count |
| Yes, absolutely   |  | 32.0%            | 105            |
| Yes, if the cost was reasonable   |  | 32.0%            | 105            |
| Probably not  |  | 27.1%            | 89             |
| Absolutely not  |  | 8.8%             | 29             |
| <b>answered question</b>  |   |                  | <b>328</b>     |
| <b>skipped question</b>   |   |                  | <b>18</b>      |


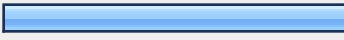
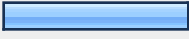

| 16. If you answered “Probably Not” or “Absolutely Not” in the above question, Why not? |  |  |                  |                |
|--|--|--|------------------|----------------|
|  |  |  | Response Percent | Response Count |
| The cost   |  |  | 29.1%            | 39             |
| Extra work to put out  |  |  | 10.4%            | 14             |
| <b>I already back yard compost</b>   |  |  | <b>69.4%</b>     | <b>93</b>      |
| I don't think I need to do this  |  |  | 14.2%            | 19             |
| One more thing to remember to do   |  |  | 8.2%             | 11             |
| Other  |  |  | 17.2%            | 23             |
| <i>answered question</i>   |  |  |                  | <b>134</b>     |
| <i>skipped question</i>  |  |  |                  | <b>212</b>     |

| 17. What do you feel are the most important priorities for selecting our future waste management solutions?<br>Please rank them in order of importance. |                    |                      |                   |                   |                |                |
|---|--------------------|----------------------|-------------------|-------------------|----------------|----------------|
|   | 1 Most Important   | 2 Somewhat Important | 3 Less Important  | 4 Least Important | Rating Average | Response Count |
| Keeping costs as low as possible  | 20.5% (55)         | <b>32.1% (86)</b>    | 28.4% (76)        | 19.0% (51)        | 2.46           | 268            |
| Waste reduction and greenhouse gas reduction  | <b>69.6% (204)</b> | 18.1% (53)           | 6.5% (19)         | 5.8% (17)         | 1.48           | 293            |
| Most convenient   | 12.0% (33)         | 26.2% (72)           | <b>32.4% (89)</b> | 29.5% (81)        | 2.79           | 275            |
| Job creation/local economic opportunity.  | 10.2% (30)         | <b>30.5% (90)</b>    | 29.5% (87)        | 29.8% (88)        | 2.79           | 295            |
| <i>answered question</i>  |                    |                      |                   |                   |                | <b>326</b>     |
| <i>skipped question</i>   |                    |                      |                   |                   |                | <b>20</b>      |

| 18. Do you have any suggestions for new waste management programs or services? |                          |                |
|--|--------------------------|----------------|
|  |                          | Response Count |
|  |                          | 133            |
|  | <i>answered question</i> | 133            |
|  | <i>skipped question</i>  | 213            |

| 19. How do you currently get your information about recycling and garbage services/programs/events? (you can choose more than one) |  |                  |                |
|--|--|------------------|----------------|
|  |  | Response Percent | Response Count |
| From the local newspaper   |  | 67.2%            | 219            |
| CVRD website   |  | 30.7%            | 100            |
| Online – Local website (please provide name of website in the space below)   |  | 5.8%             | 19             |
| Online – blog/social media (please provide name of website in the space below)   |  | 3.1%             | 10             |
| Receive community information in the mail  |  | 31.9%            | 104            |
| If there's something happening, I hear about it on the radio   |  | 18.7%            | 61             |
| If there's something happening, I watch it on the local TV station   |  | 6.7%             | 22             |
| Word of mouth – friends or relatives tell me   |  | 37.4%            | 122            |
| I don't get information about recycling and garbage services   |  | 8.9%             | 29             |
| Other (please specify in space provided below)   |  | 7.7%             | 25             |
| Please list websites, social media and other communication media used  |  |                  | 57             |
| <i>answered question</i>   |  |                  | 326            |

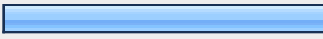
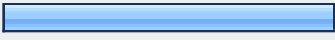
20. How would you rate the information you have received on waste management programs and services in your community?




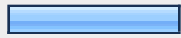









|           |   | Response Percent         | Response Count |
|-----------|---|--------------------------|----------------|
| Excellent |  | 10.5%                    | 34             |
| Fine      |  | 52.3%                    | 169            |
| So-so     |  | 28.2%                    | 91             |
| Poor      |  | 9.0%                     | 29             |
|           |   | <b>answered question</b> | <b>323</b>     |
|           |   | <b>skipped question</b>  | <b>23</b>      |

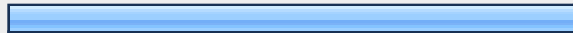

21. If you responded "Poor" to the above question, please tell us why.





|  |  | Response Count           |
|--|--|--------------------------|
|  |  | 34                       |
|  |  | <b>answered question</b> |
|  |  | <b>34</b>                |
|  |  | <b>skipped question</b>  |
|  |  | <b>312</b>               |

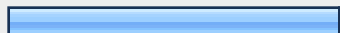
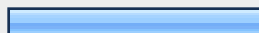


22. Have you heard about the "Power of R" program?

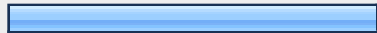

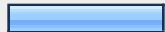


|     |   | Response Percent         | Response Count |
|-----|---|--------------------------|----------------|
| Yes |  | 49.2%                    | 158            |
| No  |  | 50.8%                    | 163            |
|     |   | <b>answered question</b> | <b>321</b>     |
|     |   | <b>skipped question</b>  | <b>25</b>      |



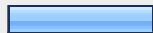
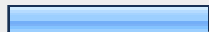
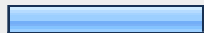

| 23. In which area do you live?                                   |   |       |                          |                |
|--|---|-------|--------------------------|----------------|
|  |   |       | Response Percent         | Response Count |
| Courtenay  |    | 29.5% | 96                       |                |
| Comox  |    | 15.1% | 49                       |                |
| Cumberland   |    | 3.7%  | 12                       |                |
| Campbell River   |    | 26.2% | 85                       |                |
| Gold River   |   | 0.0%  | 0                        |                |
| Tahsis   |   | 0.0%  | 0                        |                |
| Zeballos   |    | 3.7%  | 12                       |                |
| Sayward  |    | 1.2%  | 4                        |                |
| CVRD Baynes Sound-Denman/Hornby Islands (Area 'A')               |    | 4.6%  | 15                       |                |
| CVRD Lazo North (Area 'B')                                       |   | 5.5%  | 18                       |                |
| CVRD Puntledge - Black Creek (Area 'C')                          |  | 6.2%  | 20                       |                |
| SRD Kuyoquot-Nootka/Sayward (Area 'A')                           |   | 0.0%  | 0                        |                |
| SRD Cortes Island (Area 'B')                                     |  | 0.6%  | 2                        |                |
| SRD Quadra Island/Discovery Islands – Mainland Inlets (Area 'C') |  | 0.6%  | 2                        |                |
| SRD Oyster Bay/Buttle Lake (Area 'D')                            |  | 2.8%  | 9                        |                |
| First Nations Community  |  | 0.3%  | 1                        |                |
| Outside the CVRD and SRD   |   | 0.0%  | 0                        |                |
|  |   |       | <b>answered question</b> | <b>325</b>     |
|  |   |       | <b>skipped question</b>  | <b>21</b>      |

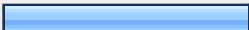
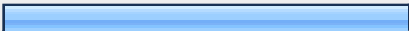
| 24. Do you own or rent your place of residence? |  |                  |                |
|---|--|------------------|----------------|
|   |  | Response Percent | Response Count |
| Own   |  | 87.3%            | 281            |
| Rent  |   | 12.7%            | 41             |
| <i>answered question</i>                        |  |                  | 322            |
| <i>skipped question</i>                         |  |                  | 24             |

| 25. In which of the following do you live? |   |                        |                |
|--|---|------------------------|----------------|
|  |   | Response Percent       | Response Count |
| House                                      |   | 86.2%                  | 268            |
| Townhouse                                  |    | 2.6%                   | 8              |
| Apartment/Condo                            |    | 5.5%                   | 17             |
| Trailer/Mobile Home                        |  | 5.8%                   | 18             |
|  |   | Other (please specify) | 14             |
| <i>answered question</i>                   |   |                        | 311            |
| <i>skipped question</i>                    |   |                        | 35             |


| 26. Including yourself, how many people live in your household? |   |                  |                |
|---|---|------------------|----------------|
|   |   | Response Percent | Response Count |
| 1-2   |  | 50.8%            | 162            |
| 3-4   |  | 38.9%            | 124            |
| 5-6   |  | 9.1%             | 29             |
| Greater than 6  |  | 1.3%             | 4              |
| <i>answered question</i>  |   |                  | 319            |
| <i>skipped question</i>   |   |                  | 27             |

| 27. How many children 17 years of age or younger live in your household? |   |  | Response Percent         | Response Count |
|--|---|--|--------------------------|----------------|
| 0  |  |  | 56.6%                    | 181            |
| 1  |  |  | 12.5%                    | 40             |
| 2  |  |  | 23.8%                    | 76             |
| 3  |  |  | 5.3%                     | 17             |
| 4 or more  |  |  | 1.9%                     | 6              |
|  |   |  | <i>answered question</i> | <b>320</b>     |
|  |   |  | <i>skipped question</i>  | <b>26</b>      |

| 28. Please indicate your age: |   |  | Response Percent         | Response Count |
|-------------------------------|---|--|--------------------------|----------------|
| Under 18                      |  |  | 0.9%                     | 3              |
| 18-29                         |  |  | 8.2%                     | 26             |
| 30-39                         |  |  | 21.8%                    | 69             |
| 40-49                         |  |  | 30.7%                    | 97             |
| 50-64                         |  |  | 29.7%                    | 94             |
| 65+                           |  |  | 8.5%                     | 27             |
|                               |   |  | <i>answered question</i> | <b>316</b>     |
|                               |   |  | <i>skipped question</i>  | <b>30</b>      |

| 29. Please indicate your gender : |   |                          |                |
|-----------------------------------|---|--------------------------|----------------|
|                                   |   | Response Percent         | Response Count |
| Male                              |  | 37.5%                    | 119            |
| Female                            |  | 62.5%                    | 198            |
|                                   |   | <i>answered question</i> | 317            |
|                                   |   | <i>skipped question</i>  | 29             |

| 30. Do you have any additional comments or suggestions? |  |                          |     |
|---|--|--------------------------|-----|
|   |  | Response Count           |     |
|   |  |                          | 122 |
|   |  | <i>answered question</i> | 122 |
|   |  | <i>skipped question</i>  | 224 |

| 31. If you would like to receive email updates on the development of the solid waste management plan please place your email address below. |  |                          |                |
|---|--|--------------------------|----------------|
|   |  | Response Percent         | Response Count |
| Email Address:  |  | 100.0%                   | 113            |
|   |  | <i>answered question</i> | 113            |
|   |  | <i>skipped question</i>  | 233            |