

APPENDIX A

CVRD Recreation Facilities Master Plan





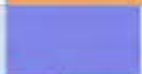




1. Did you or anyone else in your household visit or participate in programs or activities at any of the CVRD Indoor Recreation Facilities (Aquatic Centre, Sports Centre or Curling Centre) in 2016?

Respondents: 582

Choice	Percentage	Count	
Yes	93.13%	542	
No	6.87%	40	

2. If yes, what areas of the facilities did you or anyone in your household visit or participate in programs or activities? Check as many as are applicable.

Respondents: 537

Choice	Percentage	Count	
Aquatic Centre - Pool(s), hot tub or sauna	86.59%	465	
Aquatic Centre - Fitness Studio	16.20%	87	
Aquatic Centre - Meeting Rooms	12.10%	65	
Sports Centre - Arena(s)	46.55%	250	
Sports Centre - Swimming Pool, hot tub or sauna	40.60%	218	
Sports Centre - Wellness Centre	17.69%	95	
Sports Centre - Meeting Rooms	10.43%	56	
Curling Centre - Ice Sheets	12.10%	65	
Curling Centre - Lounge or meeting and banquet facilities	8.19%	44	

Aquatic Centre

During 2016 about how often did you use the facilities in the pool area of the Aquatic Centre?

Respondents: 566

Choice	Percentage	Count	
Daily	7.24%	41	
Weekly	32.16%	182	
Monthly	21.38%	121	
Occasionally	24.56%	139	
Never	14.66%	83	

During 2016 about how often did you use the Fitness Studio?

Respondents: 558

Choice	Percentage	Count	
Daily	1.97%	11	
Weekly	7.53%	42	
Monthly	2.15%	12	
Occasionally	12.37%	69	
Never	75.99%	424	

During 2016 about how often were you in a meeting room for a program, meeting or event in the Aquatic Centre?

Respondents: 560

Choice	Percentage	Count	
Daily	0.18%	1	
Weekly	2.14%	12	
Monthly	2.68%	15	
Occasionally	19.29%	108	
Never	75.71%	424	

Sports Centre

During 2016 about how often did you visit one of the arenas as a spectator or a participant?

Respondents: 570

Choice	Percentage	Count	
Daily	4.21%	24	
Weekly	17.89%	102	
Monthly	7.19%	41	
Occasionally	33.51%	191	
Never	37.19%	212	

During 2016 about how often did you use the swimming pool in the Sports Centre?

Respondents: 566

Choice	Percentage	Count	
Daily	3.71%	21	
Weekly	9.01%	51	
Monthly	6.36%	36	
Occasionally	27.03%	153	
Never	53.89%	305	

During 2016 about how often did you use the Wellness Centre?

Respondents: 560

Choice	Percentage	Count	
Daily	1.96%	11	
Weekly	7.32%	41	
Monthly	4.11%	23	
Occasionally	11.96%	67	
Never	74.64%	418	

During 2016 about how often were you in any of the meeting rooms in the Sports Centre for programs, meetings, events or private functions?

Respondents: 560

Choice	Percentage	Count	
Daily	0.00%	0	
Weekly	0.89%	5	
Monthly	3.21%	18	
Occasionally	21.25%	119	
Never	74.64%	418	

Curling Centre

Have you or anyone in your family visited the Curling Centre as a spectator or a participant in 2016?

Respondents: 562

Choice	Percentage	Count	
Yes	18.15%	102	
No	81.85%	460	

If yes, how often do you visit the Curling Centre?

Respondents: 123

Choice	Percentage	Count	
Daily	1.63%	2	
Weekly	21.95%	27	
Monthly	2.44%	3	
Occasionally	73.98%	91	

Other Indoor Recreation Facilities

In 2016 did you or anyone in your household visit any indoor recreation facilities in the Town of Comox, the City of Courtenay or the Village of Cumberland?

Respondents: 582

Choice	Percentage	Count	
Yes	86.60%	504	
No	13.40%	78	

If yes, which facilities have you visited or participated in programs or activities?

Respondents: 509

Choice	Percentage	Count	
Comox Community Centre	70.33%	358	
The Lewis Centre in Courtenay	71.32%	363	
The Filberg Centre in Courtenay	36.94%	188	
The LINC Youth Centre in Courtenay	16.50%	84	
Cumberland Gymnasium or Fitness Studio	25.74%	131	

Satisfaction with CVRD Indoor Recreation Facilities

Are you satisfied with the physical condition of the Aquatic Centre?

Respondents: 528

Choice	Percentage	Count	
Yes	74.05%	391	
No	25.76%	136	

#	If "No", please provide specific comments.
1	The gym is small and outdated
2	Equipment in fitness centre often not working; sauna has cracked boards; hot tub extremely over-used
3	The hot tub is way too small for the number of people it serves.
4	Bigger, more slides, larger kids area in shallow end

5	its getting too worn out
6	It is time to upgrade the size and capacity
7	Cleanliness could be improved
8	Family change room is terrible
9	The pool is often dirty, the roof area is in dis repair
10	The pool is horrible to go to family swim with young children, there should be an option for littles to be able to swim at a family swim without getting bashed around by waves! It's due time that our pool is upgraded it holds no light to my children after being to the Grande prairie pool.
11	The entire center is very dated and could use alot more space!
12	Much too small and old.
13	Old and dirty
14	The Aquatic is not large enough or well equipped enough for our community
15	The change rooms are very busy at peak times, also not enough hand rails available in the shower area.
16	there is a brown ring around the pool
17	Outdated and inadequate for the amount of people using it.
18	The floor of the pool is very hard and sharp. The change rooms need to be updated. The family change room is a hot mess. It's too small and with the access going directly out to the pool area is a hazard with small children.
19	Our family struggles taking our little ones there. We often have to go during an everyone welcome swim and the waves are so overpowering. Unfortunately there is no escaping them resulting in the younger ones not being able to play.
20	To crowded,never family change rooms available
21	Too small; classes are over crowded in the pool because of this; bottom of the pool is too rough
22	Frogs don't work. No space for lessons ever. Lessons also don't line up when you have more than 1child
23	Need handicap cardio equip in gym
24	Pools overcrowded, bottom of pool super scratchy, can never get swimming lessons
25	Too small
26	The family room is so small and always packed
27	Size is not adequate for community, tiles chipped
28	Dirty and too many people
29	The gym facility is inadequate. Ther

30	No, because it's becoming out dated and increasly WAY too small For our growing town
31	The floors in the family room are dingy and gross. Things look old.
32	It's small and outdated.crowded. we would visit way more if there was a new one
33	It's very outdated. Could use a facelift.
34	Family rooms could be bigger as there is never room to change and should have a smaller pool for kids who don't want waves
35	It does not have a small pool for babies and toddlers (like strathcona gardens in cr) it's hard to keep children in swimming lessons, as there is never room in the next class as they progress.
36	It's outdated, and we've put grown the facilities as a community.
37	Old and in rough shape.
38	Gym is terribly small and super hot
39	We need larger dressing rooms / pool to be split up for younger kids
40	Not enough space. To many people.
41	Slimy shower floors!
42	Change rooms are not kept very clean
43	There really should be a place for toddlers to go during wave times other than the hot tub, it is the roughest spot in the pool and the bottom of it has cause my children and myself to bleed on various occasions
44	Too small. Always crowded. Very loud.
45	To crowed
46	The family change rooms should not also be disabled change rooms, which obviously trumps family use. I have a family of six and need to use one of the two lockable change rooms in the family change area but if there are people with disabilities obviously they feel and should have first priority. They should have two separate spaces for these groups, so families do t feel as though they are using facilities labelled for their use but really shouldn't use if people with disabilities are there also.
47	In forty years of frequenting public pools and gyms the Aquatic Centre has the worst case of athlete's foot fungus I've seen. This is the reason I don't go to the aquatic centre regularly.
48	Old and needs updating
49	Dated, and old looking.
50	The exercise room is minimal and the meeting rooms are small
51	Change rooms are small & crowded, family room is often filled with older kids or families with older kids who could easily use appropriate male/female changrooms
52	The wave pool ground surface is way too rough.
53	Too small for the demand.

54	I think it would benefit from a larger fitness centre and some updated equipment especially the multiperson exercise machine.
55	Very crowded, most front desk staff and reception not welcoming
56	Update hot tub. More young child area such as lazy river
57	Not enough space - not relaxing with it being so crowded
58	Dirty
59	Change room outdated and rusty. Family change room is not big enough. Handicap washrooms are outdated and ark.
60	The bottom of the pool is to rough and family change rooms to small
61	Bottom of the wave pool cuts little kids feet, knees etc often. Very uncomfortable as a parent to sit or kneel with a small child
62	Too small. Limiting the amount of programs available
63	The waiting area is small, uncomfortable and difficult to view swimmers. Wave pool needs to be deeper. Hot tub is often over-flowing or broken.
64	I use the Comox Rec Center as the gym facility at the Aquatic centre is totally inadequate.
65	Needs better pools and fitness rooms
66	Family change rooms need a Reno- often dirty and hard to change with a baby
67	I never use them as they are too small and jam packed with equipment to move around
68	Cleanliness and maintenance not well done.
69	Aquatic family change room is a joke on swimming lesson days it's a disaster gong show hardly big enough
70	Small and dated
71	pool needs to be updated
72	cleanliness within the pool itself (scum around wave pool), dust/dirt along piping - been there for the past 6 years (why couldn't they powerwash when they close annually) rust on almost all all stainless railings, especially the slide stair railings, showers/showerheads hit/miss....shower curtains continually not working/broken in handicap changeroom; just to name a few
73	getting run down, not enough seating in the lounge, I cannot use my Comox gym pass there to exercise
74	Fitness room is pathetic
75	The finish of the pool is so sharp it can cut you.
76	New lane ropes required. More Slide time. Enlarge exercise room and replace aging equipment.
77	Often there was a least one lift in the change room that was not working. This meant someone waiting in the cold for long periods.
78	The gym is lacking equipment and the room itself is too small. Lacks proper cardio and power-lifting equipment.

79	not enough family change rooms
80	It needs updating especially changing facilities
81	Bottom surface of wave pool is damaging to skin and bathing suits as It is a very rough surface.
82	family change rooms have been dirty
83	Lack of Gym facilities is a travesty.
84	Family change room is under maintained and dirty
85	Limited maintenance, management and lifeguard coverage impact both safety and overall condition at the aquatic centre. The fitness equipment is outdated and unsafe and air quality in the fitness room is poor since only 1 window opens and room is not air conditioned. This impacts both the safety of facility users and reflects poorly on tax payer dollars spent.
86	Lack of workout room
87	Maintenance and cleanliness is lacking, hot tub has a filth line, railings are rusting, new plastic benches pool used water, showers are all on different timers and pressure, steam room is inconsistent, pool side chairs are cheap and it could use some foliage.
88	it would be nice to have hooks on the doors of the bathroom stalls to hang towel, etc. Also, the fitness studio could be a lot bigger.
89	small and too warm
90	The gym is tiny; not enough equipment to support more than a couple of users at a time.
91	Definitely needs to be updated.
92	it never is clean any more. [REDACTED] ALL of your lifeguards need to make sure that the general public obey the signs and dress appropriately make sure that the general (removed due to offensive nature of comment)
93	There are too many people in any given time in the large pool. I take a water aerobics class and it is so crowded in there
94	Things like sauna or water features in pool keep breaking down. area around top of slide dusty seen kids write their names in it.
95	The "rehab" pool area has visible signs of residue on the walls. The steam room door doesn't fit, the tiles need cleaning.
96	showers don't work properly, lockers do not work well, family changeroom too small
97	The floor of the pool is a very aggressive stucco like coating. In the shallow end with waves it scrapes and scratches any person but especially young children
98	Seems to be a bit run down in terms of appearance.
99	Old. Needs updating. Gyms need more room and equipment
100	Needs work.
101	I find it crowded and loud .it is clean. Change room is small oddly set up with the benches attached to the lockers ,making it difficult to sit on .
102	locks on lockers often not functioning.cold temperature in change room. need more hair dryers at high enough level to dry hair. i am not comfortable with boys age 7 or under to use womens

	change room. should be 4 or under. expand family change area and monitor age limit adherence. fitness studio not clean and equipment out dated as well as limited choice.
103	the aquatic centre is too small for current and future needs. planning should start now for an expansion to the facility to allow for increased childrens area, a separate and independent dive pool and addition of an additional 25 m 10 lane pool
104	The hot tub at the aquatic centre has gone down hill, as a regular user it has been quite noticeable. There is a physical grime along the edge of the water, that could easily be scrubbed away with daily maintenance that does not seem like is being preformed.
105	The pool floor is ridiculously rough, my child's feet and knees look like they have been through a meat shredder :(. Unacceptable for children to have to endure this at a swimming pool!!
106	you need to fix the floor surface of the wave pool , it hurts so much with little ones , and parents , my knees are so bad as well as kids get cut up all the time .you need knee pads in there ! maybe less jagged rocks and more of a sand for traction
107	The bottom of the pool is horrendous. Not only does it ruin expensive bathing suits but it scrapes the feet, knees and legs of my children.
108	Was shocked at how rough the pool floor is! Ended up with scraped knees, ruined bathing suit bottom, and my kids cut up their hands. Yikes. Would love to see a smoother surface.
109	pool floor is to rough
110	The floor of the wave pool is incredibly rough/sharp and is uncomfortable - especially as a parent with a toddler. Hard on their body and on mine. It is an atrocious design.
111	The pool floor is way to rough and cut up feet, knees, and swim suits. The Children's section of the pool is not separate from the wave pool and waves are too strong for young children.
112	Pool floor is awful - too rough - Whistler pool is good example of good floor
113	The pool floor is way too rough. We are always getting cuts due to the pool floor.
114	The pool floor is terribly rough. I live in Errington and regulary go to Ravensong, Beban and Nanaimo aquatic centre. My family of fuve would live to regularly enjoy this facility as well, we have family very near by, but probably won't due to the injuries sustained from a simple pool floor.
115	The pool floor is too rough. People bleed, it wrecks bathing suits. Terrible. This needs to be fixed.
116	I absolutely hate the floor on the bottom of the pool. It scratches everyone.
117	The floor is way too rough!!
118	The floor in the pool is way too rough. Worse one ever. My kid is always coming out with scrapes. I have had bloody knees before!
119	Pool floor, sewer/plumbing (smell from drain in women's locker room, hot tub looks unclean, water park features out of order (frogs)
120	Too noisy for aquasize while other activities are going on
121	Needs better gym, should be open early am in we when Dharks are swimming
122	Inadequate fitness area
123	Considering the number of swimmers and increasing competitions in the area a 50 meter pool would be desirable. Also, there is a large number of people who DO NOT shower.

124	The shower heads in the female locker room should be updated; many provide uneven water flow
125	upgrade pleasey
126	It is too small
127	Given the demand and use it should be bigger. I'd suggest additional facilities to make it real destination water park for the entire Island (Lazy River, Whirlpool, Surf Simulator)
128	never seen the facility - not available practically for Hornby Island
129	have no idea, never been there
130	Weight room is AWFUL
131	Not big enough, dirty. Scared that when someone sues the pool as a toilet how little they shut it down to clean it, other places go on a full shut down.
132	It is outdated the Comox valley should have aquatic center like Nanaimo has
133	weight room is small and limited exercise equipment. If Wellness Center is closed at 2 pm on Sat/Sun then please provide adequate workout equipment and space at the Aquatics Center.
134	Pool is not bad per say, however an alternative in Comox area is what I hope for!
135	Haven't been.
136	Always dirty
137	The hot tub is always full. The small pool is cramped. Not enough room for swimming lessons. The change rooms need to be larger as well. The Family change room is far too small. We leave the pool 15 min early so we don't have to fight the crowd of families trying to change all at the same time.

Are you satisfied with the physical condition of the Sports Centre?

Respondents: 476

Choice	Percentage	Count	
Yes	69.75%	332	
No	30.25%	144	

#	If "No" please provide specific comments.
1	Pool area needs a major overhaul.
2	Rink 2 is old and cold. Could be updated with heaters and better seating
3	fitness room floor and machines are extremely dirty and never seems to get cleaned. Same as mens change room.
4	Arena 1 has looked the same for 30 years. It looks ridden hard and put away wet.

5	needs upgraded dressing room and increased size of them
6	it is dirty and moldy
7	Should have heaters for spectators in SC#2, better heaters for scorekeepers box, Needs a New Banner welcoming Spectators in SC#1 better seating in SC#2
8	Dressing rooms for the arena are small and there the spots for female hockey players on a boys team are inadequate.
9	Location of female change room at SC2 is not in optimal location and is very isolating for female players. There is only one female change room per rink which forces girls from competing teams to chanel together. There are rarely enough chairs in the upstairs viewing area to sit and watch the kids play. SC2 rink is so cold and seating is not optimal to view our kids. The size of the change rooms is very limiting when there is a full team with all their gear.
10	Better seating and heat in sc#2
11	Need some updating
12	Change room is terrible, fitness equipment is getting old.
13	We need another ice surface!
14	It is an aging structure
15	Updates/maintenance could be improved
16	Looks worn and grubby
17	Floors are slippery, high smell of chlorine
18	Super outdated especially the change rooms.
19	It is very dated and at times was very far from being clean
20	Its alright, at least newer then the aquatic centre
21	Very Outdated, not a very user friendly space
22	It's old and needs updating
23	The wellness centre needs to be larger. A separate area for individuals who want to do a workout that integrates both weights and callisthenics. Also not enough floor space to use stability balls without people having to walk around you.
24	Outdated
25	Lack of Kid friendly swimming
26	More seeing in arena 2. Needs a new paint job inside.
27	Pool is lacking
28	Dated and run down
29	Very outdated. It would be nice if the pool was more child friendly. I don't want to spend the whole time in the small kiddy pool.

30	Run down and never open.
31	Pool is small, wavy, poorly set up, no deck space and way too hot.
32	Too old
33	The pool and facility is old and in need of repair/update/expansion.
34	Out dated. Too small
35	Outdated and small
36	More space... overcrowded
37	Not up to date not open many hours
38	Small ice for small children would be nice
39	Same answer as above
40	Out dated , im 28 and it still looks the same as when I took my first swimming lesson
41	Old as hell gyms nice
42	It looks the same as when I was a kid, 30 years ago!
43	Outdated and cold
44	Mostly not happy with the hours as it should be open on the weekends
45	Wellness centre needs new equipment and expansion
46	The family change rooms are barely any and you have to wait in a long hallway to wait to use one , myself with a large family and small children. And then there are only small lockers in this section which makes no sense if you are a large family. I then have to leave some of my kids while I head into the womens change room to use the large lockers , and again when we leave. Or planning. Also, a kids pool would feel a lot more inclusive and user friendly for families.
47	Old needs updating
48	Sc2 is far too cold
49	Too much chlorine in the pool
50	Dated, feels very sterile looking.
51	Would like to see improvements to changerooms, entry to ice area. Wellness centre is great.
52	The change room could use updates, the seating is not the greatest
53	The gym is small and the pool is too boring for my family
54	We need another arena!!! Sports Centre 2 is lacking in proper seating to watch any activities on the ice....you have to stand to see. The glass could be cleaned up so you can actually see, there is no heat for the spectators to try and stay a little warm. The dressing rooms could be larger, the mezzanine could be better utilized with better seating and a cafe would be great.

55	The public skating set up is a disaster, over crowded, lack of proper storage for belongings (shoes, skate bags etc)
56	It needs some updating since it's very dreary inside. Maybe modernize the decor and add nice murals and some natural light
57	Very crowded, reception not very friendly
58	Again long over due for improvements there is little in our area already for recreation
59	Access to the pool is difficult. There was only one area to exit with my toddler and it was blocked by other indictable using the pool.
60	It needs heaters in arena 2
61	Looks old and run down, difficult to see through the plexiglass in arena 2, arena 2 is very cold
62	Needs updating
63	Ice spectating areas needs heat
64	Pool to small
65	Pool and hot tub are too small.
66	Also needs updating
67	Dated facilities - washrooms, changerooms, public areas
68	Poor seating, uncomfortable seating, extremely cold in SC2,
69	Pool area needs expanding
70	Needs an up-grade if not a new complex. Take a look at the ceiling of rink # 1.
71	The pool area is really far past its "best before date". You can only put so much lipstick on a pig.
72	Needs an upgrade. Feels the same as when i was in high school 20 years ago
73	It is very hard to watch hockey games on SC2 - glass is difficult to see through.
74	Sport Centre should have Family Restaurant.
75	Seating could be improved and wellness centre is too small
76	The pool area is too dark, the water too warm, and the area is generally smelly/musty compared to the aquatic centre
77	The change rooms need a big update.
78	50 metre pool!
79	Needs an update
80	The women's sports center change-room needs to be retiled and updated. The arena 1 skates-shop/bench area needs updating.
81	dark. not enough family change rooms
82	needs upgrades better hot tub

83	Family change room too small. Need more lights in the pool area to brighten it up. Too dark and dingy
84	Dated, pool too hot, lack of access for swimming lanes....aquacize should not take up entire pool. Aquatic centre does not do that.
85	The Sports centre fitness equipment is falling apart. This makes usage unsafe for paying customers. For example the stepper has been out of service off and on for over 2 years and fully out of service since the fall. The front foyer is often dirty since maintenance has a large job of caring for 2 arenas between two on memebers.
86	One family room makes it very dificult to change for a mixed gender family, our's includes one disabled child.
87	Pool disgusting
88	needs new seating in the ice rink
89	pool seems old, small and unappealing
90	Facility feels run down, small shower rooms
91	Change room is too small, lockers should use the same token system, showers are too close to one another, sauna bench is too narrow and too wide!
92	Arena #1 seating is horribly uncomfortable
93	pool area is clean and large. arena could have heat for spectator stands. the wellness centre could have more updated equipment.
94	It needs upgrade and relocation of offices and concession main lobby.
95	Women's changeroom pool needs to be retiled in shower area. Sauna shower needs tiling. Timers for heaters in A1 timekeeper's booth do not shut off. Additional custodian at night to keep glass, lobbies, entranceways and bathrooms clean when the building is closed rather than have maintenance clean during the day.
96	Poor wheelchair access, confectionary seems to be blocking the entrance
97	it is pathetic
98	Too often the equipment (particularly treadmills) are out of order, and remain so for quite a while. The universal gym weights are often wonky.
99	Definitely needs to be updated.
100	It's like a barn Inthere no natural light completely dated pool and hot tub
101	This is so antiquated...when I'm in the pool, I always hope that the roof stays up!!! And the hallway to the disabled changerooms is extremely slippery with wet feet, etc..why would they put slippery tile in a swimming pool area???
102	Needs updating in change rooms and a steam room
103	needs to expand to include more activities
104	It is way too little!
105	Small
106	I don't use it. I would prefer something closer to Comox.

107	I don't go there as it is not very clean
108	Windows would be nice.
109	tile flooring is slippery in pool area, more natural lighting would be great
110	Old. Dark. Air quality.
111	Old. Needs updating. Needs to have a new building
112	Needs refinishing work and facility enhancements.
113	Feels old, kind of dirty , lots of dust in the change room. Slippery mats , slippery change room floor. Showers are problematic ,no water pressure , very outdated.
114	Very old. Is dingy. No a lot of light.
115	need windows on the west wall and a steam room
116	not open enough needsmore storage for peoples stuff that does not go into locker
117	pool seemed dark and unappealing
118	1) Don't like the new continuous bench in women's change room as it is difficult to get by people. 2) Many of the key fobs for the lockers need replacing-elastic stretched.
119	the sports centre - rink 2 needs expansion for better seating and viewing, the canteen needs to change and a complete renovation and expansion of the top floor considered similar to the alberni and other rinks that can be licenced and provide more comfortable seating for seniors and new events.
120	Feels outdated
121	pool and change rooms for pool need to be updated
122	The pool feels old and out dated
123	Seating needs painting
124	No area for little kids to swim
125	Facility seems tired
126	The Fitness Room is far too small and crowded during peak times. The equipment is breaking down too often and taking weeks to be repaired.
127	Needs improvement to locker rooms, a steam room
128	Old run down facility
129	During May 2016, there were many woodbugs and sometimes other small insects in the pool itself.
130	Too Old
131	dated, poor seating, need one more arena
132	pool is too old

133	changerooms need to be updated
134	No indoor tennis facilities & the outdoor courts are cracks which lack of maintains
135	Could use modern update
136	Change rooms could have an update
137	Too old and hot and dark
138	see above
139	same
140	It is old and shows its age. It is dark and dingy. The wellness studio is too small and lacks equipment and an area to stretch and do exercises that do not require a machine.
141	pool needs updating - we use aquatic centre instead
142	Weight room is too small for all of the different activities the centre offers
143	Why is the pool closed on weekends and why do you keep it so warm.
144	Wellness center equipment is dated and needs to be replaced. Recumbant bike has black electrical tape on handles for 2 years.Skate rental areas are ancient and rental skates need replacement. Toilets in Men's swimming change rooms are tiny and this area could be enlarged and updated please.
145	Haven't been.

Are you satisfied with the physical condition of the Curling Centre facility?

Respondents: 276

Choice	Percentage	Count	
Yes	90.94%	251	
No	9.06%	25	

#	If "No" please provide specific comments.
1	Lounge and banquet room need updated.
2	It's outdated and seems run down.
3	Just old
4	Old, in need of repair/update
5	Never been
6	Outdated

7	I haven't been there so I'm not sure
8	<p>Old needs updating. Comox valley is way behind in all there facilities. Its shameful really. And yes I know where the money is eventually going to come from. The gyms are a complete joke as well. In a day in age when health is one of top priorities that facing our youth and older generations, there is in my mind zero answers from the community facilities. Time for us to step up and offer at least the minimum. Build a new faculty that is big enough for young and old. Bringing the generations together under one roof. The land is available now just build something that everyone can enjoy from swimming, curling, arenas, and health fitness centre. The fitness centre is a complete joke, build a gym where, sports teams are looking, to where a coach can bring his/her team to train and have space and equipment to do so. Not some shoe box again with no equipment. Right now I don't see really any fitness gyms that are in the private sector that really any good, if the community is really going to do something then I see a real opportunity to jump ahead of the curve a build something that would draw others away from average fitness centres and find new clientele. And build a proper food concession with healthy alternatives</p>
9	The locker and viewing areas require upgrades.
10	Very old. Doesn't look appealing or like a place I'd like to spend time
11	Old
12	i'm not satisfied because i should never have had to pay for the curling club which amounts to a private sports club for members. what good is it to the general public? (besides during CVEX?)
13	Dated, need to upgrade, particularly with new people coming in who expect better facilities. Raise fees or provide fee donation
14	Dysfunctional kitchen, no windows in banquet room, poor lounge layout, old bar does not meet needs
15	Never been there
16	Building is antiquated
17	Poor lighting
18	Needs to be updated
19	The building interior needs a face lift. There are leaks in the ceiling, carpet in the equipment room needs replacing...etc.
20	Upgrades to the floor would brighten things up
21	The main floor is very dated with old tables/chairs/flooring and the cafeteria needs an upgrade.
22	see above
23	Have never seen the facility. You should have provided a neutral answer to these questions.
24	It needs a good facelift.
25	A new curling facility with more curling sheets is needed.
26	Needs some serious upgrading. The sport is growing and we need a much larger facility.

Are you satisfied with the capacity and access to the Aquatic Centre's pool facilities, fitness studio and meeting rooms?

Respondents: 499

Choice	Percentage	Count		
Yes	51.10%	255		
No	48.90%	244		

#	If "No" please explain what aspects of the Aquatic Facility's spaces are not meeting your needs.
1	I was at the pool on Nov. 15 and there were 39 people in the hot tub. Nearly every Friday night you can count 30 or more in the hot tub. There is a "maximum capacity" sign there saying 12. Also, there are days that there is no room for lane swimming, due to over-booking of lessons. Meanwhile, there is another pool in town, also run by the CVRD, that sits vacant - if it's even open!
2	Meeting rooms for the aquatic centre were
3	Need more open swim times available to everyone. Rehabilitation swim gets the whole morning, with parents and tots. This could be an everyone welcome swim with no waves. Lots of homeschoolers in the valley who would frequent the pool more often with more open swim times! The evening and weekend swims are packed full because there isn't enough everyone welcome swims.
4	More waterslides, lazy river, more water features
5	Not enough room or equipment in the fitness studio. Hot tub too small
6	More parking is needed in light of construction and hospital staff using the parking lot.
7	The fitness studio needs to be expanded. Most people go there to use the pool, we could increase memberships if the gym was upgraded and had more variety.
8	Not enough family swim times.
9	The fitness studio is very small and not well equipped
10	If it were a larger facility then we could draw in more users near and far
11	Gym too small, I would like to bike but its too tight in there so I won't go
12	The fitness studio is sorely lacking. I'd have visited it more frequently during kids' swimming lessons if it had more free weight equipment; such as a squat rack.
13	Family room change rooms are too small
14	Fitness studio is a joke. Pool is often overcrowded.
15	The wave pool is small. Also with our kids aged 3-9 we have to go to the wave pool during the waves not great for the younger kids that can't swim and get bashed around in the tot pool. Also swimming lesson ate quite hard to get into. Parants can't sign their children in back to back classes. Need more swimming classes.

16	Need to be larger, better capacity. When we go we feel cramped. As such we go to Nanaimo instead to swim often.
17	Tot swim often leaves no elbow room to move
18	Fitness studio is way too small, don't ever use because of its size
19	The pool shuts down too long for maintenance
20	We have outgrown the pool.
21	Aquatic center family change rooms are woefully inadequate. NEVER enough swim lanes, hot tub is too small
22	fitness studio
23	The pools are old
24	The space is crowded the fitness studio had very little equipment and what equipment they have is not in very good condition
25	parking is at a prime.
26	Pool is always crowded
27	The weight room is WAY too small!!!! Not enough cardio equipment either. I often leave because there are too many people using the equipment. Very frustrating.
28	There's always a wait in the family change room for a change area. When I have 3 kids, I need a big area.
29	Pool is too small, hot tub is too small
30	Too many people, not enough space or equipment.
31	It is way too packed during public swim to use the family change room, which is way too small.
32	I had my daughters in swim lessons for two evenings a week for two sessions. It was chaotic. There was too many people. The pool was full. The deck was full. It's hard for kids to focus on learning a skill when there's so many things happening 2 feet away from them.
33	There should be more space for all the people wanting to enjoy the pool and hot tub. It's often very crowded.
34	The staff and scheduling
35	I would love to see more lane swimming in the mornings but I understand that is not possible with aquasize classes happening. I'd rather swim in the morning but go early afternoon as that is the quietest time.
36	Pool needs to be bigger; need more swimming times available for all ages; family change facilities are too small
37	Swim lessons
38	Fitness room small and cramped, I will never use. Pool small and crowded.
39	It gets too busy
40	Was booked

41	More parking, more seating for parents during lesson times. Bigger family change room
42	Always over crowded
43	Not enough room in the family change room
44	Swim lessons fill up fast
45	There shd be way more time to swim during the day.
46	Swimming lessons
47	Pool sizes are too small, more pools are needed perhaps a water play structure for younger children
48	Swim lesson options fill up to fast
49	Swimming lessons often full
50	Too crowded
51	The pool is packed on every family swim, even in the mornings teying to get a lane for laps it can be tough. We need a bigger facility - offset would be it would handle larger tournaments/swim meet/synchro meets perhaps evening diving meets if we had proper diving structures
52	No, because like above it's much too small for our growing town.
53	Not big enough, more family space in changerooms, more time for family in pool without the waves!!!
54	More lap swim lanes. Hot tub gets pretty crowded on weekends and busy times Fitness center is too lame to use really.
55	The pool is crowded. I stopped swimming lessons because there was nowhere to sit and watch. I also couldnt safely bring my family with me to be poolside. The lessons were so crowded that it was hard for my 4 year old to know what was happening. I saw lots of kids get left behind in lessons. The family swim was hard because the pool was crowded and my little kids had no where to safely just play. The floor was hard on their feey amd hands. My kids found the pool cold as well..
56	The wellness Centre is a joke
57	Not enough change rooms, showers, or lockers on busy days.
58	Capacity of parking lot
59	Could have a smaller pool for non wave people
60	At times pool very busy difficult to lane swim due to volume and lack of lanes
61	More family room change rooms that are bigger. A door to access the pool area little ones go running out. Bigger wave pool need as well as hot tubt
62	The family change room is way too small.
63	Rarely go because it's too crowded.
64	Over crowded

65	The fitness studio is a joke
66	Not a big enough fitness centre
67	Look at your times. 9:30 to early to close
68	The fitness studio is seriously lacking!
69	Not enough space,change rooms are lacking
70	40 people in a hot tub?
71	Needs a bigger option
72	Fitness studio's small size discouraged me from using it.
73	Often very crowded in the pool. Not enough family swim times without waves for families with a wide age range
74	Need to increase family change rooms - the big ones - for better wheel chair access and more rooms for families with young children
75	Fitness centre to small
76	Fitness studio too small. Pool too small. Too crowded.
77	Public swims are to busy and my kids don't want to go anymore
78	<p>Parking can be A nightmare. Also, I can only take my kids during certain hours but adults can go all the time. This infuriates me. My family pays taxes , yet we don't have the same access as adults when we have kids. I am tired of the schedules catering to older crowds and not families. All other pools I have visited don't have limited hours for families and kids, in fact it's the complete opposite. We sometimes drive to Campbell river just to go to the pool. Also, if there's going to be a swim meet, open up the sports Center and let them go there. Why should the community tax payers not be able to use the Aquatic Center, a facility we pay for, for a private event. Swim meets at the Aquatic Center SHOULD NOT HAPPEN. Open up the sports Center for them and send them there so the community can use the pool we pay for, not a few wealthy swim kids and out of towners.</p>
79	See above
80	Too small! Birthday parties are tight and uncomfortable. Pool is jammed so you can't have fun. We go to the Nanaimo pool instead now.
81	The lanes are usually OK but the wave pool is usually jammed to the point where you couldn't swing a cat.
82	The fitness room is tiny and a bit of a joke. More family change rooms would be great!
83	Would like to see increased family changeroom space
84	The pool is over crowded, the lap lanes interfere with everyone welcome swims. The gym has about 6 pieces of equipment
85	<p>We moved from Edmonton, at the sports centres there kids of any age are allowed to use the water slide.. My boys had been using it for a year and had their heart broken when they learned they weren't tall enough to ride here.. As well, parents are allowed to ride with their kids. Additionally, kids of any age have the option to swim a length of the pool (with or without a pfd)</p>

	and get stamped by a lifeguard clearing them to use the big pool which has place for them to properly jump in, rope swings climbing walls etc. The kids pools are split into sections, with a large jungle gym for kids to splash and play, a chest deep pool for parents to assist in teaching their child to swim and a wave pool. There is also lane swim pool and well as whirlpool hot tubs, that the kids can enjoy as well as an adults only hot tub.
86	The family change room is also the wheelchair accessible route. However it's often so busy that the special wheelchair facilities are occupied by families changing (not disabled)
87	The wave pool, lane pool and hot tub.... not enough lanes, hot tub over capacited.... wave pool could be bigger, not enough everyone swim days.
88	Like I said it needs a bigger fitness studio. The current one is small and ill equipped that's why hardly anyone uses it. A larger multipurpose room would be nice too.
89	Too crowded
90	pool can be very over crowded, change rooms especially (family rooms)
91	Too busy on sundays. Need more space for children. Swimming lessons fill up too quickly
92	Family change room does not have adequate space. Hot tub does not have adequate capacity.
93	Swimming lessons for children are in short supply/difficult to register due to lack of spaces
94	Pool can be quite crowded on the morning
95	Limited space for swimming lessons, over crowding at everyone welcome swims, limited tot swims.
96	Way to busy, not enough options available for kids classes
97	Too small, overcrowded.
98	The fitness studio is lacking in equipment
99	The fitness studio is inadequate; more times for adult lane swim would be appreciated
100	Aquatic pool is often very crowded, hot tub especially
101	I have two sons and I find the family room inadequate. I use the ladies change room now while they are still under 3.
102	Pools and change rooms are too small
103	I would like to see public access to the pools at all times for myself and my children. We homeschool and find the access times restrictive.
104	Family change room
105	Family change room is way too small, not enough large change or shower space rooms for families
106	Too small
107	Sauna, hot tub and pool are always crowded and pool is not always accessible when lessons or programs are being held
108	The fitness studio is way too small
109	Parking is a gong show now with the pay parking at the college.Change rooms are in need of updating.

110	The aquatic centre often feels too busy.
111	Limited pool times for young children and limited times for lane swimming which is bumped for rentals without notice
112	The pool should be open longer hours and lanes should be available for length swimming at all times. When one pool is closed the other should be open.
113	Better areas needed for more activities. Pool is nowhere near the standard in other communities
114	Welness Room needs more equipment and better ventilation. I am always too warm.
115	Fitness room so small that I didn't go as felt too conspicuous. Had year long full pass another year and didn't utilize all amazing options.
116	More lanes available for length swimming
117	Swimming lessons are always full
118	There is not enough "length swim" time which results in the lanes becoming too crowded.
119	Difficult to get swim lessons, very crowded on weekends
120	Not enough instructors not enough room for all swim lessons
121	Family change room too small
122	Too small
123	More everyone welcome swim times is needed
124	family change room too small
125	I am a daily 6 am user....too often staff is not adequate to open....also hate when facility is closed for "swim meet" as I do not use the length pool at all....also - why aren't we allowed to use the steam room and sauna/hottub while an event is going on....really dislike that you allow general public to walk throughout the facility with shoes/boots on - even on pool deck - during swim meets - and it is never cleaned off....or....if done concurrently, without regard for those of us in our bare feet.
126	I would like to see an all access pass when you put out the money for a yearly membership(pool, fitness at any location included in the yearly fee)
127	change rooms, mainly the family one, is way to small!!
128	As already said, fitness room is pathetic
129	facility is utilised way beyond capacity. the wave pool is often packed, and the hot tub is ALWAYS over full. the size of, and equipment in the fitness also leaves much to be desired.
130	I went to Rehab swim 3x weekly most of 2016, and found it quite crowded
131	chronic need for more lanes specially assigned for lap swims (minimum 2 lanes is not enough), less space needed for general stuff. The fitness room is quite small and feels cramped, but not ususally too busy/crowded
132	More parking is needed, and the pools are too small.
133	The pool does not open early enough. 5am or 5:30am would be much better

134	<p>I don't even bother going to the fitness centre, because there are so few pieces of equipment and so little space. To drive all the way there in the hopes that the little room is not packed is not worth it. I would mainly go to use the weight/free weights equipment, and that is what is most limited in terms of equipment and space. I have no complaints with the condition of the pools. I do not use the hot tub or sauna, so I can't comment on those. I mainly use the large pool for lane swimming. I have found that there are only a few specific times per week that meet my needs (enough lanes open so that there are a maximum of two people per lane), which means that I don't go to the pool nearly as much as I would like to. Sometimes I arrive at the pool, just to turn around and walk out again because it's unexpectedly crowded. However, I do believe that some issues could be resolved through better scheduling and management, before adding capacity. If there was a daily or weekly live schedule showing when school groups, swim lessons, or rentals were occurring (in addition to the existing schedule), lane swimmers could better schedule their own visits for less busy times (stating "a minimum of two lanes open" is not sufficient). So, as an overall capacity issue - I would like more space and times for lane swimming.</p>
135	the 'fitness studio' is awful & very disapointing
136	Fitness studio needs to be enlarged and new equipment.
137	The swim fit program at times is too crowded but we cannot use 2 of the public swimming lanes
138	Not enough physically accessible change rooms for the area
139	<p>Having to obtain a parking pass now inside and not being able to park longer than 2 hours is ridiculous. Anyone with children or wanting to swim and attend a class, cant fit it in due to the parking time restraints. Our family may no longer be going in the future to the Aquatic center mainly because of these parking rules.</p>
140	need more times for children to swim during the day. evening swims are too noisy, too crowded and not conducive to bedtimes.
141	The fitness studio is WAY to small. The pools are always packed.
142	There is not enough flexibility in the schedule. We are trying to access swimming lessons for a special needs child & it is very difficult to find space & time
143	Gym is too small
144	too crowded. change rooms get busy and dirty.
145	<p>The schedule is very limiting for the pool. This is VERY limited open access and it centred around school schedules rather than open community access. This us in contrast to the very open scheduling of the Nanaimo aquatic centre.</p>
146	Not enough time for length swimming - crowded lanes noisy too many small children in hot tub
147	Gym far too small! With limited equityment
148	Lack of size of the gym is a travesty. Particularly considering how beautiful the pool is.
149	Family change room is too small, especially during lesson times.
150	<p>the family change room is too small and often at max capacity during high usage times such as Saturday public swim times.</p>
151	It is very dificult to come during the limited hours of every one is welcome swimms ! My family

	would enjoy swimming after school hours, typically Mon-Thursday after 2:30 pm would be a good time for us. Evening swims after 5 pm is not an option for our busy Family, dinner, getting ready for the following school and work day restricts our options to weekends only. I would like to see at least as many opportunities for families with children over 6 to enjoy the pool as much as Parents and tots have. I also feel that an independent one time admission should be offered to families with a disabled child, regardless of the play pass that is currently offered. .
152	Family change room needs more stalls and private showers
153	pool and especially hot tub often overcrowded on weekends
154	Capacity. Since moving to the Comox Valley almost 2 years ago, and being a regular user of the Aquatic Centre with my young son, I've seen a moderate to significant increase in pool users within that short length of time. The children's area and hot tub has become quite busy.
155	Swim lanes are too full too often and it can be difficult to find parking
156	If this question is in relation to parking, then yes. If it in relation to to change rooms and size of pool area then no.
157	aquatic centre should be open later on Sundays. should be more lanes open for lane swimming. sometimes there are none available.
158	Additional pool capacity for the growing needs of competitive, recreational and hosting needs.
159	There are no longer enough swim lanes available, especially Sunday mornings, when a large portion of the pool is rented out for private use. Weekdays also from 10 to 12 there are hardly ever enough swim lanes.
160	Fitness studio can hardly be called a gym. It's more like a walk in closet with a treadmill. There's no powerlifting equipment or proper barbells.
161	It is extremely busy in public swim times. We don't go anymore because it's so busy. It would be nice if there were more family swim times. The facility does not seem to be adequate to serve the population.
162	Feels like it is bursting at the seams for holding people
163	too small, limited hours
164	See above re the too-tiny and too-ill equipped fitness/gym area.
165	Fitness studio is too antiquated.
166	Lap lanes for swimming do not allow for the weak swimmers and strong swimmers to both use the lanes comfortably.
167	Facilities and staff are great but seems it has reached at or near its capacity. A new pool is needed to relieve the pressure on the Aquatic Centre.
168	Not enough times slots for activities, not enough parking
169	It's over crowded. Hot tub full pool full sauna full Why isn't it open later?
170	The fitness studio is a joke. Many people have better home gyms. We enjoy working out then going length swimming but it is not practical at this facility because the fitness studio is so poor. Even though the pool area might be better than vanier and have better hours we just can't go here.

171	i am a swimmer and we are constantly forgotten. we have time and space taken away constantly and we are your bread and butter. i go 5 days a week. also the temperature in the hot tub, therapy pool and showers are totally inconsisteng
172	The pool is extremely crowded! Sometimes dangerously so.the
173	There should be more public access to the pool (like Nanaimo's hours).
174	Not enough lane space for my children during lessons when swim club and lane swimmers in the pool.
175	Crowded
176	There aren't enough lanes for swimming lenghts.
177	not enough lanes available for the public, gym is too small
178	The pool schedule. Maybe it is just that I came from Nanaimo and love that there is access to their aquatic centers during all business hours but I find that the schedule for the pool here makes it not very accessible for a lot of the time. I would take my children there a lot more if the schedule was open. If at the very least for weekends. Also I think a large gym combined with the aquatic center is a model that many communities have because people enjoy using them together.
179	Parking is going to be an issue soon.
180	Whirlpool and weight room and rooms
181	Needs more larger hottub and more room in gym
182	Much too small to meet demand. Becomes hazardous and unsafe during peak visit times.
183	Family change room and lockers too small. Need more room for families
184	too small, usually crowded
185	Not enough lane swim....the pool is owned by Aquafit
186	Crowded. Would like more toddler type openings with no waves.
187	fitness studio is too small. Were it at least comparable to the Sports Centre facility I would take out a years pass
188	way too small and not enough equipment
189	parking is a major problem. lots of construction workers using parking spots
190	there are not enough handicap parking spaces at the facilities, the disabled washrooms are inadequate in number and layout. The pool areas in both facilities need to be better laid out and equipped for users and spectators who are wheelchair users.
191	The aquatic facility at the sports centre is in need of renos and expansion, and planning should start on expansion of the aquatic centre to add another 25 m pool and more lanes and a proper dive pool.
192	Feel the pool should be fully open on weekends. Feel Sat. Aquafit classes should be offered year rounf
193	Pool often crowded and very noisy. In all the 12 years I have been attending aquacize classes I have never heard the instructors. PLEASE get them Mics. This is the 21stcentury and many

	other places use mics
194	I have been disappointed on two occasions that I have not been able to register my kids in swim lessons. By the time they finish their current lesson stream, I go to register for the next session, and there is no availability. Private swim lessons are very difficult to obtain. Additionally, if I want to take my kids swimming during the week after school to keep up their skills, I cannot as the pool is full with lessons.
195	need more times available for swimming lessons...always full and long wait lists
196	Would enjoy a larger pool and heated higher.
197	The weight room is exceedingly small and poorly equipped. As well not all of the functions on the current equipment work.
198	The pool is very often packed. Also very crowded for lessons. The kids need more space.
199	Not enough family change rooms.
200	Too much of the pool is rented out each morning, leaving few lanes to swim in by too many paying customers.
201	Need an area for little ones as well as more change rooms with showers inside
202	Fitness studio lacks space and equipment and convenience
203	More daytime swim hours
204	Needs to be bigger.
205	Pool area has sufficient capacity but the fitness centre is way too small and oddly tucked away in the corner as if it were an afterthought
206	Wave pool hot tub and family change room are too small
207	There are not enough treadmills in the fitness
208	Aquatic centre is wonderful for swimming but could use a larger fitness room with better maintenance of equipment. I love to workout and then use the pool and steam room.
209	Wave pool too small. Hot tub gets crowded
210	Parking lot is crowded, pool size needs expansion to 50m pool.
211	Need More Space for everyone. The shower heads in the Changerooms are to hard it should have a light spray. Their should also more space for the comox sharks to put the equipment.
212	I'd be more likely to use the fitness studio if it was larger and had more equipment.
213	Not enough swim lane for both sharks and adult lane seimmers
214	To small
215	not enough seating when hosting swim meets
216	Lane swim at the Aquatic Centre is often crowded at the time I attend, and I have opted to go to the early morning water fitness class instead. We have abandoned working out at the Aquatic Centre fitness room, as it is incredibly tight/crowded if more than a couple of people are working out there (and prefer the fitness classes/yoga and space at Comox Recreation Centre),

	even though we live closest to the Aquatic Centre.
217	need more swim lanes for competitive swimmers, need 50 metre lanes, need more spectator space for events, meeting rooms too small and too few, womens change room needs more private shower/change areas, fun pool/slides often too crowded to be enjoyable, fitness studio feels crowded with 2 people in it
218	Needs more event seating in pool area
219	Fitness area too small
220	We need larger facilities for our growing population.
221	Parking can be a big issue at times
222	The family change room is much too small, with too few change rooms, lockers, space around the lockers, etc. A major upgrade is needed for this change room to accommodate families with children.
223	family room does not have enough space or change rooms and on busy days the pool is running out of space to accommodate everyone
224	Fitness studio is too small, not enough equipment, needs better ventilation.
225	Fitness studio is small and at times pool is too busy for me
226	Not easy to get a lane if you aren't a fast swimmer
227	There are too few lanes for swimming in the late afternoons/early evenings due to swimming lessons.
228	Often too crowded, Sometime you have to wait to be able to squeeze into the hotub. The Sauna is never empty
229	facility is tooooo small
230	All too small
231	Given the demand from users at the aquatic center would be great to be expanded and/or expanded hours
232	see above
233	Fitness center too small
234	Acess to facilities during holidays are not good. Also, when you shut down one of the pools, you don't provide the same hours for the other pool. Many occasions, you shut out people who want to still swim while you are doing your summer close down. And the hours are limited. That is a very poor choice. Particularly those of us that make the pool or gym our daily activity like Season ticket holders. We pay for a service yet you cut it back frequently or even shut it down. If you are going to shut down a piece of your services, then our yearly rec passes should also be discounted pro rata for the times you don't give us access to full services. It's very bad that way. If you shut out the season pass holder to services, you should also reduce the price or extend the season passes for the periods of time that you close services.
235	The fitness studio is way too small! 4 people in there makes it crowded! The pool is very nice and I have never used the meeting rooms.
236	fitness studio space is extremely limited and much too small. Equipment is very outdated and there is no room for multiple people to workout comfortably.

237	Hornby Island ferry rates too high, aquatic facility too far to travel
238	I wish there were more times where I can bring my toddler swimming. Current times for no waves/slide etc. are very limited and often conflict with lunch/ nap times and the evening option during the week is too late for toddlers. An afternoon 3-5 toddler option would be fantastic!! (My mom friends have echoed this mismatch of schedule and regular children's routines).
239	More scheduled Everyone Welcome swims so it's not so crowded!
240	Not enough room in hot tub or pool.
241	Hours available on weekends. ie: Sunday night Aquatic centre. Studio too small, yet more floor space for a mat than sports centre
242	I would use the Aquatic Centre more if hours of operation and programming were expanded. Please consider designated time in pool for rehab activities.
243	weight room is small and limited exercise equipment. If Wellness Center is closed at 2 pm on Sat/Sun then please provide adequate workout equipment and space at the Aquatic Center.
244	Haven't been
245	Fitness area is too small, and always dirty.
246	See above. Cramped family pool and cramped family change rooms.

Are you satisfied with the capacity and access to the Sports Centre's physical spaces (arenas, pool, wellness centre or meeting rooms)?

Respondents: 441

Choice	Percentage	Count	
Yes	67.12%	296	
No	32.88%	145	

#	If "No", which of the Sports Centre's facilities do not meet your needs?
1	The wellness centre and pool access hours could be extended earlier in the mornings and weekends
2	Arenas - would like to see more ice sheets available for hockey and ringette programs
3	The pool. I don't know of any other government run public fitness facility that is closed on weekends.
4	Need more open swim and skate times
5	Valley needs another arena
6	No roller rink
7	Pool deck area is too small.

8	The pool could be open longer.
9	Arenas. Not near enough ice times available. Too many small groups hold bookings from year to year.
10	Need to build a state of the art facility that will sufficiently serve the residents of Comox Valley. I suggest you look at facilities built in Sherwood Park (Millenium Place) and Grande Prairie (Eastlink Center) as examples. They are both tremendous facilities that serve a wide range of activities with similar population bases.
11	Not enough family swim times
12	its too small and outdated
13	I work 9-5 and live in pain/injury. I need access to pool/fitness evenings and weekends, but the hours are not suitable with a work schedule. This pool has a great feel, aquatic centre lengths pool is too busy and has competitive feel not great when trying to work through injury.
14	Arenas are always booked
15	She is a tired old building, the pool is outdated - needs more family friendly (change rooms etc) the location of the facility is fantastic but the pool isn't as engaging as the aquatic centre for the kids. Wellness centre could be bigger.
16	Inadequate change rooms. Very small and looking tired from over use. The stands at SC1 are worn out updated seats would be nice.
17	SC1 lobby to arena entry is cramped alot
18	No girl change room that can fit enough girls, washrooms in SC2 need to be bigger and not shared as young kids are walking in on grown men naked
19	More pool hours should be available, fitness studio is too small.
20	Arenas
21	Not large enough for our population
22	To small and outdated
23	The hours are unrealistic
24	The areana's are fine but the pool is cool and has poor hours for actually being able to use
25	Hours of pool
26	Not enough area around the weights to move around. Also there is always a wait for cardio equipment.
27	Needs better hours.
28	The skating rink birthday party room we rented was puny.
29	Kid friendly programs
30	More swim times
31	Too small
32	Was booked

33	Run down
34	Not enough cardio equipment
35	Cancelled programs
36	Skating is too crowded
37	Pool area is too small and in need of updating, increased space for change rooms etc.
38	Much too small for growing town
39	Fitness center should be open longer on the weekends. Pool could be open on weekends as well as the other one can get quite crowded/
40	Lack of kids area, outdated
41	Not enough access or hours
42	Ice rinks need another ice sheet
43	The pool is completely outdated, the number 1 arena has some of the crappiest quality ice I have ever played on
44	Fitness centre too small
45	The pool should be open on weekends.
46	Needs updating and pool is closed a lot
47	The ice rinks. The "glass" in arena 2 is impossible to see through so you have to stand at the top of the tiny bleachers if you want to watch your child play hockey and cheer. Also, it's freezing. Worst rink ever. We need a rink like Port Alberni or Powell River with great seating and amenities and space. An indoor turf field or two would also be. An awesome addition to this community. The outdoor turf fields seating is horrible, you have to look through a fence the whole time. Really poor planning by the CVRD, as usual.
48	See above
49	Pool is cold, dark and small, we do
50	The wellness center is too cramped
51	Gym is too small
52	Viewing areas are freezing cold, main area to prepare for skating is poorly designed, small, dingy and lacks proper storage for personal belongings
53	Too crowded
54	We need a new ice rink. We have not enough ice available for all user groups and it is time to get a new rink that is also able to hold a Junior A team or will be a new facility for our Junior B team.
55	See above
56	We need another arena (ice) our community is large enough to support it
57	Too small.

58	Sc2 has limited arena seating and is very cold
59	I would like to see public access to the pools at all times for myself and my children. We homeschool and find the access times restrictive.
60	Late night
61	We often are at the Sports Centre at 6 am. It is a horrible hour but the only ice time available.
62	When one pool is closed the other should be open. One pool should be open on stat holidays.
63	The Sports Centre by Vanier. Can't be accessed on weekends or after school.
64	Hours of wellness centre.
65	Doesn't open early enough
66	I have totally given up on getting adequate access to this pool.
67	We need more ice rinks in the valley
68	Pool is way to small and arena seating needs updating
69	Very little seating in SC2 in the rink.
70	need more ice. It is time we build a new Ice rink.
71	Would be great to have more availability for ice time.
72	arenas
73	Wellness centre too small
74	same thing with the other pool - need to reserve more lanes for lap swim, less for general classes and such
75	I used to go to the pool for lane swimming, but because there was only one (sometimes two) lane open for lane swimming, it was consistently too crowded, and I stopped going. I switched to the aquatic centre, where the situation was better, but still not great. This results in me going to the pool about twice a month, when I would prefer to go 4-8 times.
76	the pool closes too early on Fridays and isn't even open on the weekends. Why?
77	The upstairs viewing-ice lounge needs to be finished, it looks like it has been either vandalized or just unfinished. This is unacceptable considering the families and skating/hockey managers that frequent that viewing area with prospective coaches and scouts. It is embarrassing.
78	need more times for children to swim during the day. evening swims are too noisy, too crowded and not conducive to bedtimes.
79	The pool hours sucks! Having the pool open more frequently and hosting the swim club and some swimming lessons there may take the pressure off of the aquatic center
80	same as above
81	Too many things going on at once closed weekends
82	Gym to small with limited equipment
83	Aquasize usage blocks off access for one or 2 lanes for lap swimming. Aquatic pool does not do

	that.
84	wellness centre is too small to properly house the equipment in a safe and accessible manner
85	Specifically Sport Center 2 seating and viewing areas need to be addressed. Could make better use of the mezzanine area.
86	I would like to have more Family swims at this facility. Changing area needs to accommodate more space for families.
87	Kids pool is needed
88	aquatic center
89	Arenas
90	If this question is in relation to parking, then yes. If it in relation to to change rooms and size of pool area then no
91	There needs to be a larger skating arena. If there was 3, then public skating would be more enjoyable because there would be less people.
92	We need a larger venue to accommodate a bchl team or concert
93	would be great to have the pool open on weekends. not sure if an indoor running track is a possibility in the larger arena.
94	Elevator in arena # 1, dressing rooms behind the home and visitors benches, redo of main lobby.
95	This pool is under utilized. It should be open on the weekend. The aquatic centre is so busy, it would be nice to have another option. Maybe just in the fall and winter when the outdoor pool isn't open
96	wheelchair access, entrance to rink at sports center has manual doors
97	Small area for lacing up skates and no warm area to watch kids~ we came from North Vancouver where we were use to watching in a heated upstairs cafe area where we could eat and gather after for lunch
98	too small
99	The wellness centre is closed on weekends too much of the year; that's archaic.
100	Fitness studio is too antiquated. I can't believe the pool is closed on weekends.
101	Pool, change rooms hot tub
102	A city of 50,000+ people should be serving the public with a facility with a large pool, gym, and arenas. The sports center does this but on such a small scale that even if more people wanted to attend they couldn't due to space and equipment constraints. Not to mention the hours and location. We only go there because few others do and it has a pool.
103	The pool is dirty and very old.
104	no place to play indoor gym sports
105	Weight room, mezzanine
106	Needs a new bigger building to attract junior A teams. TV in lobbies. Gym needs more room and more equipment

107	Women's changeroom for hockey
108	Showers and change rooms need updating .
109	Wellness centre hours have always been too restrictive on the weekends
110	more time open on weekends classes tues and thurs morning for aquatics
111	Pool should be open on the weekends. Any possibility for aquafit classes every morning??
112	The same issues as stated above
113	it is long past time to start planning for a new modern rink with proper seating for major concerts, events, and sports teams.
114	Parking seems to be a problem
115	At least one of the pools should be open all weekend!
116	Same as above
117	Girls dressing room for hockey is too small
118	The back arena is terribly set up for tournaments.
119	Not enough public skating times and shinny hockey times or shared times.
120	Access to the arenas is odd - they should have a single access. Facility seems like a mish mash of services. Turn the pool area into another rink and have a more specialized arena building.
121	The pool schedule is very hard to use
122	There are not enough treadmills in the Fitness Room to meet the demand
123	The pool is too warm
124	Too old, small and under staffed
125	the pool is too warm and too old
126	Needs more event seating in pool area
127	Once again, this pool is a therapeutic pool -- not designed or operated for serious swimmers.
128	The wellness centre is too small, needs more space for floor based exercise and stretching.
129	Not enough ice time available for all the user groups - limits team success & exhausted kids (6am practices). Spectator area old outdated and limited access for disabled (grandparents) to watch hockey
130	I use the wellness center 3 times a week, usually it isn't too crowded when I go. other times you stand around with nothing better to do then check out butts while you wait for a machine..
131	see above
132	Fitness centre too small and old
133	Both facilities during the times you shut them down for maintenance or holidays.

134	the wellness centre is too small. Not as bad as the Aquatic Centre but it still doesn't meet my needs. Arena access for people in wheelchairs is not very friendly. I am sure that people who happen to live in a wheelchair do not feel overly welcome at this facility.
135	Weight room need to be much larger which would be an easy fix and the hours need to be extended. Pool has very limited hours as well.
136	need facilities on Hornby
137	limited ice time available at arena; given lack of env't conducive to outdoor rinks - greater access to indoor ice time needed.
138	Wellness centre
139	Weekend gym hours not available after 2:00. No access to heat zone pool. Gym no floor or wall space to add stretching and wall exercises.
140	I would use the Sports Centre more if hours of operation and programming were expanded.
141	Rehab in Motion uses the wellness center for its clients during the week, which over-loads the exercise equipment. This restricts access for everyone else. Please reduce/limit their clients, so adequate space is available for all Comox Valley patrons.
142	Haven't been.
143	The Cumberland Recreation facility has access problems for the disabled. The disabled parking sign is beside a set of steps, the facility does not have an auto door opener, you wait till a someone comes out.
144	Need better times for adult water aquatics for those who work 9 to 5 Monday to Friday.
145	Fitness centre

Are you satisfied with the capacity and access to the Curling Centre facilities, including ice sheets and social spaces?

Respondents: 280

Choice	Percentage	Count	
Yes	93.93%	263	
No	6.07%	17	

#	If "No", what aspects of the facility are not meeting your needs?
1	Access to Curling Centre is prioritized for members, but is subsidized by the CVRD. Not an equitable arrangement.
2	Never been in but the building looks sketchy.
3	Don't go here
4	With the increased interest in curling (through elementary schools) there needs to be adequate sheets, equipment and space. CV is growing and we need to expand our facilities to support this

5	N/A never been there
6	Old. The place looks like it is about to fall down. No wonder curling is a dying sport. People are afraid to enter most curling facilities
7	i don't feel there is sufficient access because i don't believe the building is being used to its best capacity and I don't believe any effort is being made to explore different/ expanded uses. The curling club seems to have said "thanks for building / fixing this facility for us, now go away!"
8	Need more/better ice times for adult programs
9	I didn't like that we couldn't go curling unless we were a member. Should have a drop in night
10	Lounge, kitchen, banquet areas, old, dysfunctional, uninviting
11	Never been
12	Parking and spectator viewing areas for people in wheelchairs are lacking. Wheelchair users also appreciate being able to sit with friends and family rather than being given "special" areas that do not accomodate both the wheelchair user and able bodied companions
13	see above
14	I don't got there so can't comment.
15	No idea - have never been there
16	The need for more sheets of ice so more people could curl.
17	Again needs to be upgraded in all facilities.

Planning for the Future

The CVRD is planning for the future recreational needs of the community. Thinking of indoor recreation facilities, please select your top three options in order of importance.

	1st	2nd	3rd	Total
Additional indoor ice	39.02% (80)	28.29% (58)	32.68% (67)	205
Additional or expanded aquatic facility	64.82% (258)	25.63% (102)	9.55% (38)	398
New or expanded fitness and wellness spaces	28.70% (93)	41.98% (136)	29.32% (95)	324
Additional program, meeting or event space	17.86% (20)	28.57% (32)	53.57% (60)	112
Youth Centre	8.74% (18)	47.57% (98)	43.69% (90)	206
Seniors/Older Adults Centre	23.53% (40)	28.82% (49)	47.65% (81)	170

#	What are other emerging indoor facility needs?
1	Childcare options at the facilities, extended hours for facilities (mornings and weekends)
2	indoor soccer pitch and running track
3	Climbing wall, Pickel Ball, Tennis
4	Pickleball courts
5	The valley is lacking in bowling space, this would be a great addition for avid bowlers.
6	multipurpose fieldhouse
7	Parkour, indoor skateparks, indoor climbing wall, toddler and kids climbing/ trampoline area
8	Roller rink
9	surfing pool, indoor tennis courts, a portion of the indoor pool that is outdoors even if this is just a roof that partially opens or a outdoor patio area next to the pool so that users can enjoy the pool and the sun at the same time in the summer, quiet space for yoga
10	Indoor gymnasium or turf field.
11	State of the art fitness facility and larger aquatic center.
12	Indoor tennis, more squash courts, greater assistance from CVRD to assist Village of Cumberland given the growth and use of Cumberland's facilities by residents of the entire region.
13	It would be nice to have one large central Centre that incorporates all of these resources into one large facility
14	expanding hours, and making a happy work place for employees, it gets tired working out and hearing staff complain all the time. life guards are exceptions, they are lovely
15	The aquatic facility is nice, but I feel as though the family change room could use toilet stalls as it is often a very long wait to use the restroom and it is difficult to tell if the rooms are occupied or simply have a shut door. It's hard to hear after knocking to see if someone is in the rooms.
16	More Dressing Rooms to attract a Junior A Hockey Team besides the Glacier Kings..
17	I would like to see a facility that was more centrally located. As someone who resides West Courtenay it would be awesome to have a facility that I did not need to cross the bridges in order to participate.
18	Lacrosse and indoor soccer.
19	Water bottle fountains.better seating in sc#2
20	Conference Centre
21	A smaller practice ice space, better change rooms for girls, scnice mote are playing hockey.
22	Indoor lacrosse box
23	Recreation/programs for kids
24	Rock climbing gym,

25	Fitness room at aquatic center needs one weight bench! For dumbbells
26	we need to have a large indoor area to house horse shows, agriculture shows, 4-H shows
27	The Lewis center gymnasium used for gymnastics is horrible. Why this wasn't upgraded to a facility similar to the comox rec center I'll never understand.
28	Would love to see an infrared sauna at the Aquatic Centre or Sports Centre -- similar to what Comox Rec has done.
29	Comfortable viewing spaces. Miss the concessions
30	Indoor rock climbing, permanent toddler gym
31	climbing gym
32	Bigger pool, more classes
33	Indoor multipurpose field - soccer, field hockey, and an indoor tennis facility
34	I really feel the district needs to work on expanding programs from younger children. Being a mother I hear it WAY too often how frustrating it is how we can't get our children into swimming lessons for months at a time as the programs are always full
35	Play groups for kids and tots. Rentable spaces suitable for parties.
36	Indoor track
37	Something like an indoor play zone for kids. So many rain days and no where to run climb play for kiddos.
38	Bigger family room.
39	Indoor racket sports(squash, tennis etc)
40	Child care
41	Roller skating rink
42	impossible to enroll for some classes as they are always full, ie: yoga. Need online registration system.
43	More swimming lessons
44	Indoor rock climbing facility. Check out boulders nonprofit in Victoria.
45	Indoor turf field would be HUGE in this community, two would be fantastic. Take a look at the facilities at 8 rinks in burnaby, awesome.
46	I would like to see dedicated space for individual yoga practice or stretching out. Here I don't mean classes but space always available during open hours for individual practice.
47	We as a community just need to suck it up build something great. I take my 5 kids to Campbell River for swimming lessons and there's is not great, just better. Time for us to wake up and stop being less than average. Just build it and build it right and big
48	Heaters in SC2!!!
49	Climbing walls. Trampoline rooms.
50	Climbing wall, more and better skating public and family ice times/ programs etc!!!! Like

	Campbell River!
51	An indoor track around the top of ice surface
52	More space at the aquatic centre and more everyone swim times
53	I would love an indoor track that could be rented out for different events, winnipeg has a golf dome that does well. It is a driving range, mini golf, and indoor turf rental field and operates year round under a special inflated dome.
54	Better customer service (excluding ice arena)
55	A gym of similar size to the base gym for indoor sports. The tiny, low roofed gyms that currently exist in the facilities and schools are terribly for sports such as volleyball.
56	the town of comox, absolutley needs an indoor/outdoor pool..accessable by both seniors and children...there is nothing in comox in the summer or otherwise...we need something that we can attend where you dont have to go into courtenay to have it
57	Pickleball courts; winter use indoors is at capacity in the valley
58	The valley could use indoor winter practice space for soccer, baseball etc
59	A pool/ hottub area for the south side of Courtenay. Swimming lessons twice a week are a chore because of the drive across town from royston/Cumberland
60	More wave-less time at the pool, more toddler swim times
61	Indoor tennis facilities
62	indoor running track
63	Aquatic fitness centre improvements
64	Fitness studio needs to be greater in size
65	College needs a gym-maybe combine college gym with updated pool with all the parking revenue?
66	Families and teen agers should have easy access to facilities. Teen agers can be troublesome and need the well trained staff you have to keep them well supervised. Money spent on security guards would be better spent on program development for teens. As a community we all need to help keep teens involved in healthful activities.
67	Year round indoor Lacrosse box
68	Indoor play park
69	Indoor rock climbing wall would be nice.
70	The main need is to get government out of providing recreational services. Let private sector take over the function entirely.
71	As stated more swim lesson times and instructors. More programs in cumberland rec too.
72	indoor playground
73	cleanliness and upgrading of existing aquatic facility with perhaps minor expansion of fitness centre there...

74	Indoor Track would be nice to have. It could be added when you built a new rink.
75	Again, all inclusive yearly pass that allows access to all exercise rooms in the Comox Valley.
76	Indoor tennis
77	Everyone welcome swim at all times at the pool. Indoor play area for adults and children would draw lots of tourists to the valley during the colder months.
78	Indoor play centre for preschool kids, this town doesn't have one, besides when you sign ur child up in a program.
79	More early morning hours for lane swimming
80	Indoor rock climbing wall - only the small one in Cumberland or the private facility in CR
81	Friday night teen skate with their music (a DJ) and dim lighting with coloured lights would be wonderful! Every Friday over the fall and winter for sure. Then the pool wouldn't be so packed.
82	New performing Arts Theatre!!!!
83	Badminton court amendments (diffused lighting, wall colour for bird visibility, floor shock cushion
84	Badminton and pickleball courts, real ones, not ad hoc it will do courts (ie. for badminton have appropriate lighting, ceiling heights, and wall paint)
85	Change-rooms need updating, as do the bathrooms in both the Aquatic Centre and the Sports Center. The maintenance dept. does a very good job of cleaning but the wall and floor tiles need to be updated as do the shower areas asap. It is like walking into dismal change-rooms, very depressing. They should all be painted nice, friendly and pleasant colours too.
86	smaller, quieter physical activity spaces for children
87	Our badminton club is competitive participating in tournaments throughout bc and would benefit from proper court/gym space for badminton. It would allow us to host tournaments as well bringing players from across the province to the valley.
88	Basketball gym/court
89	Indoor Tennis courts
90	We need some facilities in the Town of Comox. Impossible for kids or anyone to ride bikes safely to Courtenay.
91	Being a Mecca for outdoor adventure recreation, we do not even have a climbing gym. I believe that gym that at VERY LEAST rivals the one in Campbell river is needed and would promote our adventure oriented lifestyles in the valley
92	Expanded fitness
93	affordable and very accessible senior health programming (free balance classes for example)
94	roller skating rink
95	Indoor dry land area for hockey players and restaurant/ bar facilities. Indoor soccer pitch, indoor squash complex.
96	More gym time or space for gymnastics at the Lewis center. Huge waitlists
97	Swim times suck why am I not able to go anytime during open hours? End pool hour shifts.

98	Demand indicates an abysmal lack of space for indoor pickleball. The Comox facility is poorly lit with confusing court outlines. Many have left this facility due to the flooring and feeling unsafe.
99	indoor running track which surrounds 4-5 indoor tennis courts
100	a 50-metre pool
101	badminton courts
102	Disappointing there is no high diving board for a diving program
103	Pickleball
104	All facilities need to be updated to make it more appealing for the community to want to be healthy.
105	Indoor Soccer Field
106	tennis
107	Pickleball Courts
108	more indoor pickleball courts
109	a large gym area that could have 8 badminton/pickleball courts
110	The rehab pool needs to be re-figured with a larger, deeper pool. If necessary, a separate pool for "toddlers" should be built.
111	Indoor tennis facility
112	Indoor tennis facility
113	tennis
114	Need for indoor tennis facility for my grandchildren.
115	Tennis and pickleball
116	Gymnasium space for indoor sports i.e. badminton, pickle ball,
117	Indoor tennis courts
118	Indoor tennis
119	indoor tennis court
120	Indoor tennis facilities would extend my life and I wouldn't have to lie around wishing I didn't live in a rain forest.
121	Indoor tennis/soccer facility
122	Juice bar? Healthy snack options.
123	More parking availability at Lewis Centre
124	Pickle ball, which can be played in gyms (tennis does not have enough current committed players to warrant indoor tennis)
125	Indoor rock climbing.

126	Yoga space
127	Fitness facility south end of Courtenay to serve rural areas
128	Indoor Tennis courts
129	Pickleball
130	Youth programs that are more heavily marketed to help youth more easily realize healthy lifestyle programs. Drugs and alcohol are still a huge draw for youth here in the valley.
131	Basketball, indoor track
132	sports facilities, eg indoor gyms
133	Indoor tennis area
134	Indoor tennis
135	Gym with extreme climbing facilities for children, not just a wall.
136	Gyms doing well in Comox and Lewis centre dont believe they need to compete w those, gym at Aquatic centre is way to small, obviously an office gone wrong. Could the sports centre gym be open air when weather permits? sliding glass walls?? And larger?
137	Indoor track? Indoor Tennis?
138	rentable lockers are needed in both facilities, the family change room at the Aquatic centre is too small, windows and steam room needed at Sports Centre pool,
139	An indoor tennis court
140	sports center..everyday aquatics,we adverage at least 25-30 people sometime 70 + could do with classes on tues and thurs am also
141	We would like to see a gymnasium added to the Black Creek Community Centre!
142	Indoor tennis facility
143	more swim lanes for the public, we were promised there would always be lanes for the public when they were building the aquatic centre
144	Rural indoor fitness areas - Black Creek needs more room!
145	Longer ours for the fitness center at Comox Rec Center
146	Indoor turf for soccer. Possibly the sport with most participants in the valley have no indoor facility.
147	new indoor turf and track field
148	Indoor soccer/tennis facility
149	A pool in Cumberland
150	Indoor soccer turf facility
151	Pickleball Courts
152	Indoor tennis courts

153	1st Indoor Tennis
154	#1 - Indoor Tennis location
155	Would love more gym space at the aquatic centre, and better up keep of the hot tub!! Also Not necessarily emerging, but would be nice if access card to the aquatic centre and sport centre also gave us access to the Lewis centre, rather than having to pay a separate fee.
156	Indoor walking/running track
157	A general gymnasium space which can host children to do various sports over the winter months would be great
158	A rock wall would be amazing!
159	A separate children's pool with no waves for people who do not like to be hit by waves at 15 minute intervals.
160	Indoor soccer/bigger concerts
161	Indoor climbing play area for kids
162	The aquatic center pool floor is way too rough
163	Aquatic centre in cumberland
164	Indoor playground
165	Homeschool programs
166	Indoor play gym for children
167	My wife and I, tax payers for the last 12 years, only play pickleball . The only place where we can play indoors is at Comox rec.centre. Other playing venues are badly needed.
168	Swimming lesson availability, child care during fitness classes, affordable childcare for gym patrons
169	Pickleball. Lots of eager participants but few courts available.
170	The CVRD misses opportunities to host programs for the wider rural community - Mum & Tots groups, workshops for newcomers. The meeting rooms are highly underutilized.
171	Aquazumba, better sound systems for instructors and microphones for instructors so they don't have to tell at us
172	Indoor Tennis, Indoor Pickleball, Indoor Soccer
173	We need an indoor facility with at least 8 Pickleball size Courts. Nothing fancy, Campbell River Sportsplex is a good model
174	We only play pickle ball. Urgent need for places game can be played indoors. Consider building a dual purpose pickle ball/tennis indoor facility. Both games can be played on same court .Many venues in Canada and elsewhere are now converting to this dual use of courts. When pickle ball is played portable nets are set up .Lets provide our seniors with places to play during the winter months. This is not the case today. between the two sport groups would it
175	Soccer pitch
176	Pickleball courts

177	Pickleball courts
178	The Aquatic pool should have more lanes for the swim club to use.
179	All in one complex
180	Pickleball - shared usage indoor and dedicated outdoors.
181	Pickleball courts
182	1st: Tennis courts.
183	Indoor Tennis Court
184	Indoor tennis facility
185	Indoor Tennis!!
186	Tennis! Number 1!
187	would love weekly indoor tennis in the winter
188	Indoor tennis court
189	Indoor Tennis Facility
190	Indoor tennis courts
191	Indoor tennis courts
192	The valley is long overdue with the need of an indoor tennis facility!!!
193	An indoor TENNIS Court!!!
194	Indoor tennis court(s)
195	Indoor tennis facility
196	Indoor tennis facility
197	An Indoor Tennis Facility.
198	indoor tennis facility
199	Indoor tennis courts
200	#1 indoor tennis facility
201	Indoor tennis
202	Indoor Tennis facility---PLEASE!!
203	Indoor Tennis!
204	Tennis
205	tennis

206	Indoor tennis
207	indoor tennis
208	Need in door tennis
209	Definitely an indoor tennis facility. It would be a tourism attraction for all the communities close by such as Campbell River, Powell River etc.
210	pickle ball courts, tennis courts, indoor play gym for children and youth
211	Indoor tennis
212	Tennis indoor facility
213	Indoor Tennis Facility so we don't have to drive to Nanaimo
214	Indoor tennis facility
215	Indoor tennis courts
216	Indoor tennis courts
217	Top Pick IN DOOR TENNIS facility PLEASE!!!!
218	squash courts, indoor tennis, large open gym area
219	1) Indoor tennis centre
220	Tennis
221	The Comox Valley really needs an indoor tennis facility.
222	Growing population means more people competing for limited space in current facilities=less options for users to find what they want/need.
223	Updated fitness equipment or at least fixed in a reasonable time. I have been going to the aquatic center for 3 years...the change room stall "locks" have been broken since.
224	Don't know
225	Indoor tennis court a definite priority
226	There's a need for indoor tennis courts
227	Indoor tennis
228	indoor tennis courts
229	make it work for the islands
230	Public pool on Hornby Island
231	Gymnastics facility
232	Culture and the arts haven't the support in the recreational centres that an emerging community like Comox Valley requires. Please see the new arts centre attached to the Cedar Hill recreation center in Victoria. A fine example of a welcome and well received facility.

233	I think the services that you have are fine. And the lifeguards and cashiers that run them are excellent. They just need to be open more.
234	I feel there is more than enough pool space in the community. A reno that would brighten up the Sports Centre Pool or a whole new pool at the sports centre would be great.
235	facilities are needed on Hornby Island
236	Tennis courts should be indoor because of the weather. I sing in to play tennis and I couldn't because of the weather.
237	Indoor tennis facility
238	Basketball
239	indoor tennis courts
240	Indoor Tennis Court
241	Indoor running track, full size gym
242	Tennis courts
243	additional badminton/pickleball courts
244	Pickleball lineups to play at intermediate level, particularly, are way too long at the Comox Rec Centre. We need more days to play and or more courts. Beginners is also filling up very fast compared to a year ago.
245	Only gym attached to pools. Need to expand gym and evening hours, especially Weekends.
246	More regional support for the valley's only full service performing arts facility the Sid Williams Theatre, which currently struggles to cope with growing demand for space and services.
247	Recognition of use of non-sport facilities that provide important recreation opportunities and program space: Sid Williams Theatre, CV Art Gallery, Courtenay & District Museum, Cumberland Museum, Comox Museum, VI Library branches.
248	Tennis courts
249	Increase in facility space and greater services for the valley's live performance and film groups/patrons
250	Sid WILLIAMS theatre infrastructure
251	There is way too much service provided during the day - we don't need 20zumba classes and yoga classes during the day, we need diversity in programs and in delivery times, so that people who work (and pay to support these facilities) can actually use them and do classes besides Zumba. We need bigger fitness spaces - the existing ones are always too busy, or close too early.
252	Support and expand facilities for performing arts. Create a performing arts centre equivalent to the sports and recreation centres with studios, rehearsal spaces, offices, and a small flexible performance space.
253	A pool or ice arena in Cumberland would be convenient for citizens who do not have the ability to drive to Courtenay/Comox.
254	More pickleball courts
255	Specificly the showers at the Comox centre need work. It takes several minutes for the water to get above shrinkage temperature. Many times during stage 3 water conservation the water

must be run for extended periods of time to get even warm water, never mind hot. The water pressure could also be increased. Also there is an emerging need to add time slots for pickleball opportunities.

256 Indoor tennis facility

257 indoor tennis courts

Demographics


Where do you live?

Respondents: 582

Choice	Percentage	Count	
CVRD - Area A (Baynes Sound - Denman/Hornby Island)	6.53%	38	
CVRD - Area B (Lazo North)	8.08%	47	
CVRD - Area C (Puntledge - Black Creek)	12.20%	71	
City of Courtenay	43.99%	256	
Town of Comox	23.71%	138	
Village of Cumberland	6.01%	35	

Do you have any children under the age of 18 living in your home?

Respondents: 578

Choice	Percentage	Count	
Yes	57.61%	333	
No	42.39%	245	

Do you have any final comments or suggestions you would like to share?

Respondents: 263

#	Do you have any final comments or suggestions you would like to share?
1	Would also like to see some lockers that allow for me to use my own lock.
2	The valley is lacking in open program drop in times for young children to youths on weekend. A facility that could have this available would be a great addition.
3	family year or six month facility pass would be amazing.
4	The greatest need for recreation facilities is not indoor facilities. Pickleball is the fastest growing

	sport in the Valley and SloPitch softball has the largest adult participation. With close to 800 participants and four regulation size ball diamonds this is the most underserved sport in the Valley. To plan for indoor facilities in isolation is not in the best interests of the community.
5	Get the three municipalities to merge. At least in regards to recreation services.
6	The sports centre could be better utilized with more family friendly opening hours especially at the weekend.
7	We need a 50m pool to properly train our swimmers and to host larger, provincial level events.
8	Have 4 kids...involved In many activities. Spend a lot of time at comox rec and sports centre
9	Time to take a good look at the pool staff at the sports centre. Certain lifeguard seems to have a double standard for patrons she likes and patrons she does not like. She should not be in the customer service field.
10	outdoor pond hockey rink, ice trail as in Huntsville, ON would be fun
11	The valley needs more ice and gym/turf space. A facility that accomplishes both of these would be great, but ice is number 1. If enough ice can be free up, the CV Sports & Social Club could operate a proper adult recreational league.
12	If you built it, they will come. Please see previous comments on other facilities I have visited in Alberta.
13	A review of regional recreation facilities should not just be limited to indoor facilities - there are lots of issues in regards to outdoor recreation facilities that need to be addressed too
14	I would like to see the entire region collaborate on one large sports complex that would be a gathering point for all residents
15	Just a thank you to the staff at each of the centres for being so kind and helpful!
16	Another indoor rink is definitely needed.
17	We really need to visit the Sports Centre to attract more Hockey in the Valley bigger facility more dressing rooms and lets get a Junior A Hockey team to attract the North Island
18	I would love to see there be planning on addressing the whole community not just the East Courtenay!
19	Heaters in SC2 and better seating.
20	Would be nice to have a new arena with 2 arenas and maybe a smaller ice surface kinda like Parksville with an indoor lacrosse box
21	Love using our local recreation!
22	Like to see better planning
23	I know my family would use your facilities significantly more if my children could even get into swimming lessons, the family change rooms were at a realistic size, and the wellness center had updated and a wider variety of equipment as well as operating hours that allowed busy parents and families to attend
24	Re-do the fitness studio to a much larger size (like comox rec) and offer students at NIC discounts. Its something that students always talk about and is needed for self-care.
25	Would be nice to have more ice! :)
26	we need to have a large indoor area that can be used as an indoor area, agriculture space so that we can have more quality agriculture based event with meeting rooms that the agriculture

	groups can use at non charge or minimal charge. I.e. 4-h. young agrarian. Area for indoor farmers market for all year round access. This area could also be used for music concerts, special events i.e car shows etc.
27	The pools are very crowded during some of the aquasize classes. More room is needed.
28	We need more times for swimming lessons and more options for free swim - WITHOUT the waves! No one in our family likes the waves.
29	I have never visited the Sports Centre or the Aquatic Centre because I have heard of the lack of space and equipment. My own home has more fitness equipment than the fitness facility offers.
30	The Lewis center was renovated and almost immediately at full capacity for hundreds program availability. If you're going to expand the pool or build a new one..do it right and plan for the future this time.
31	We have 4 kids and swimming is their favourite activity. I think there are a lot of ways the facility aids family's such as the family change room, but it's also not family friendly at all. We can't all go successfully as a family because my older kids are not allowed in the tot swim. That system is the worst.
32	The swim lesson schedule at the aquatic center doesn't make sense for young families in the valley and with no competition for business I find the staff lazy to give the public their best the swim lessons I've attended have been very unprofessional compared to the services where I moved from! The outdoor pool lessons far outshine the aquatic centres!
33	Please check out the facilities of the new aquatic centre in South Surrey. They have done an excellent job there.
34	I want my kids in swim lessons! Haven't been able to in over a year!
35	Better water treatment facility so we don't have to boil water
36	We need to be working together within the community to support sport. A center of sports excellence - promoting soccer, hockey, swimming - all under one roof. The pacific sport of north island,
37	A huge thing I know that parents would like to see is a bigger swimming area. And more lessons available. This is such a nesecary life skill for tchildren to learn.
38	The recreation departments of Comox Courtenay and CVRD should work together.
39	Families with multiple kids have a hard time accessing healthy past times. Make it affordable and accessible. We need options for times. We need space suitable for all kids on all levels including disabilities mental and physical.
40	The gyms don't have what this town needs. Not enough equipment or quality of equipment for those into sports and fitness. And the prices for monthly memberships is extreme ! The gym in parksville which is HUGE is 40 a month . High end fitness gyms in Nanaimo don't even charge as much and offer way more
41	Aquatic centre needs an update bigger sauna and bigger gym longer hours
42	Honestly I am not sure we need to really expand any of these, the two pools seem to be meeting the communities needs, unless you plan to shut one down! The curling rink is used well and the skating rinks meet the needs of the community as long as we have access to glacier gardens. I am not sure we need more gyms there are plenty of public and private and as for meeting spaces, let's use what is already available. ie classrooms maybe??
43	Online registration needed asap

44	Thanks for letting us give feedback. These places are important to our family and I would love to see them upgraded. Have a wonderful day :-)
45	There is not enough indoor recreation for our expanding community. My kids refuse to do swimming lessons or public swim as it's always so busy. Kind of gross to have 35 people in a Hottub with capacity for 12 people. We need a larger aquatic centre with at least 2 Hottubs
46	Focus on youth and the sports they play. Get kids on the forefront . Make these places accessible for families. Closing the pool at 430 on a Sunday ? Just plain stupid. Make a reasonably priced family yearly pass or 3 or six month , one that the average family can afford. Everywhere else has this, why not here ? The cvrd makes it very unaffordable and inaccessible for families to regularly use the facilities, not just old people !!!
47	Potentially I'm a regular user of recreation facilities if they met my needs.
48	One of the things I have noticed is that children and teenagers seem to really respect the older generations, they may not be able to relate or think they are better or plan to do things better than there parents but they respect the retirement age crowd and will listen to them. So build a facility that is big enough for all ages come together and learn from each other. And build it right, something that is really nice, not just thrown up
49	No
50	hope that curling rink is being used!
51	Living on the south end of town means that we have no public pool or facilities near us. Our area needs a aquatic center. Especially with the growing community, crossing over the bridges to that part of town is becoming terrible. There is a lot of young families moving into our area in Royston/union bay.
52	We spend a large amount of time at the rink. It would be great to update the pool at the SC to be more appealing. The wave pool is often very busy.
53	Would love to see improved fitness area at Aquatic Centre, as well as better rooms for fitness programming (any facility that could accomodate). New structure of curling facility is great - other upgrades are not pressing.
54	Please, please, please build another arena. We have so many kids using the ice for so many programs that we are all fighting to get equal time. If you ask any one who uses the ice they would all agree we need another arena. Perhaps the location that could be considered is up near Costco? Lots of space to still build to suit which would leave good parking and easily accessible by all. Also puts it in between SC 1 and 2 and Glacier Gardens.
55	Id love to see some new and improved programs for kids that are beneficial as well as fun plus affordable. Check out Leduc rec center for ideas! Also PLEASE, and indoor playground!! It rains all winter here, all rec centres in Edmonton have large indoor playgrounds- why do we not have this yet??
56	Please consider wheelchair accessibility in all design. Thanks!
57	Please expand the aquatic centre :)
58	An indoor climbing wall like cumberland would attract people. Even splurging for nice exercise charts showing different exercises would be nice. More intro classes to get people who would not usually feel comfortable in a gym setting etc. Programing for children on ASD spectrum to exercise and learn different sports in an intimate group of people (I see in the guide they are offering skating/swimming to people with ASD which is great).

59	It is time to get a new Ice rink in this valley.
60	please consider a pool in the town of comox...it is sooo needed...thank you
61	My number one request would be for Comox, Courtenay, and the CVRD to cooperate in offering a unified annual pass for all fitness centres and swimming pools
62	It would be nice if all the municipalities could work together so clients could buy memberships that could go from one facility to another.
63	The aquatic centres especially on Lerwick should have a concession and more seating area. As well another pool or something it's always way too full
64	Expanded hours for families at the pools. Pools should be open NOT closed on Stat holidays. Families should be able to take recreation together at those times and pools are perfect places for getting away from your electronic devices!!
65	Only that we have yet to use the CVRD fitness/wellness facility due to the fact that the Comox and Courtenay recreation centres currently fit our family's needs.
66	I would like to see the wellness centre at Aquatic Centre open earlier on the weekends.
67	Less wave time at the open swims!! No one likes that much wave
68	You do not give a suitable range of options under "Planning for the Future". There should be a do nothing option, otherwise its obvious your committed to expanding your delivery not matter what this survey or residents say.
69	So appreciate spaces of time to swim with no kids and more open lanes. Do what you want with wave side but keep lots of swimming lanes in deep end
70	With the ageing population of the valley demand for aquatic access is going to increase and the present shortfall will become evermore acute.
71	I would love more kids programs in cumberland. Ages 1 to 9 lewis center has so many and comox why so few in cumberand?
72	No
73	Staff are rude and "entitled" - both front of house, but especially lifeguards
74	Please build a new rink that maybe can host a Junior A team.
75	Please allow those with annual memberships to Comox Rec gym to have access to all community gyms in the Comox Valley
76	Lots of room for improvement! My facility of choice is the Comox Rec Centre...especially their Fitness Centre
77	a new or expanded aquatic centre, with expanded fitness centre would be ideal in my opinion.
78	Everyone welcome swim at all times at the pool. Indoor play area for adults and children would draw lots of tourists to the valley during the colder months.
79	ignore the recent editorial in the CV Record. Editor Farrell is showing surprising ignorance when he states the CVRD serves 65 k population with the 2 excercise rooms - doesn't he know about Comox's fine fitness centre, the Lewis Centre, etc. On another note, this whole exercise of CVRD rec planning for the future is irksome, given the duplication of administrative/ management positions in the four rec bodies serving the CV.
80	More gymnastics programs at the Courtenay rec centre. Wish they had a facility more like comox.

81	Slow/therapeutic swimmers congesting all lanes, lane dividers not set out, surprise classes or rentals make going to the pool to swim lanes a crap-shoot. 3+ people in a swim lane is like 2 people on a treadmill. Allow lane bookings for specific times (even if shared); charge fee whether they show or not. Then see if there's a capacity problem. If so, expand. CVRD priority should be pools, because there are plenty of gyms in the region.
82	The staff is amazing!
83	Teens need somewhere to go other than one pool on Friday nights. Skating with the right atmosphere would be very popular! Management needs a kickstart.
84	I would like to suggest a new Community Centre with Leisure pool, 50 metre pool, performing arts centres and ice surfaces. -
85	I am very grateful for the Aquatic Centre and the swim fit program. This activity keeps me fit and flexible and this fitness allows me to stay active in outdoor sports like Nordic skiing, cycling and hiking.
86	Badminton court light diffusers would be a great addition. Appropriate wall paint color and shock cushion floors for all activities
87	Badminton and pickleball are very gentle on the joints, but can be serious aerobic exercise, excellent for an aging population. Currently the lighting at all the gymnasiums in the valley is NOT suited to badminton.
88	A huge concern for the change rooms is the short blocks of specific swim times. If it is 12 - 1:30 then there are a large amount of people coming and going at the same time. I would love the pool was open all day and we could come when suited us instead of trying to make the limited times. We have regularly gone to the pool on 3 Rd street in Nanaimo because we can go anytime and that means it isn't super crowded at any one time.
89	We desperately need our swimming pools, both of them, to balance out our usage and enjoyment. Comox Valley is beautiful but our current states of our Aquatic and Sport Centres arent. Tourists coming here are shocked at how outdated our facilities are. We all need BOTH pools and BOTH arenas open more to accommodate our growing population.
90	more pool and ice weekday time access for children. more skills related small group activities vs large team sports
91	I would love to see something similar to the YMCA family or individual memberships with access to any swimming lessons or programs within the facility rather than \$100 per person for one session
92	Lewis park tennis facilities need repair please
93	increase flexibility of programs
94	The Sports Centre pool should be open on the weekend. AC gym needs to be expanded and newer equipment
95	I grew up in a town with a pop. of 1000. We had a beautiful pool in the middle of town. Comox has nothing with 14000. people. Comox needs a pool in town where kids can ride their bikes or walk. It could have a retractable roof that can be removed in the summer. The outdoor pool in Courtenay is crowded and falling apart. Kids in Comox cannot independently get to any facilities.
96	Greater awareness of homeschoolers and family programming would be appreciated.
97	There should be an indoor running facility for when the weather is too cold to run outside
98	Thank you for this opportunity of public engagement

99	With increased population it is necessary and appreciated that expansion take place. Single fee for multiple usage facilities is a long overdue. d.nations.
100	having 4 different municipalities for recreation is complicated. I have a degree in recreation from UVic and I think recreation access here in the Comox Valley is wonderful
101	When something is broken it takes too long to fix it. example: showers, hair dryers, locks on stalls and lockers. also family change seems to be always dirty. Aquatic centre.
102	I found the curling rink questioned is biased since it did not include all possible answers such as "never" whereas the Aquatic Centre and Sports Centre questions included this response.
103	Indoor complex for fitness, soccer, squash. Similar to Burnaby 8 rinks.
104	Aquatic Center could offer some diving rings
105	It really bugs me to get kicked out of the pool or to only have 1.5 hour window to get in and out with kids. It's too much hassle and often kid times fall during nap time ☹️
106	Campbell River seniors pay \$25 annually for the use of their superior facility which includes unlimited use of the fitness room and pickleball courts.
107	As the Valley population steadily grows, especially in families (as more people become "priced out" of the mainland) - we need to focus on expanding and improving the facilities/activities for the future generations of this valley.
108	my family enjoys very much the pretty holiday window decorations and would like to see them longer during January if possible
109	Based on your numbers of 65,000 people and a budget of 6,500,000 it would cost .27 cents a day to balance. The hours of operation have not been addressed in this survey and they need to be expanded, closing at 5pm on a Sunday is ridiculous as it is to close early on a Friday and Saturday night; 10:30 or 11 pm would be a reasonable time. I voted for the Olympic size facility years ago, let's not be short sighted again.
110	Cumberland and Royston have a lot of young families it would be nice to see better facilities on this side of the river.
111	The staff and facilities really are excellent, especially the Comox rec. The problem with lack of swim lanes in the swimming pools is a recent one but it seems to be getting worse in a hurry.
112	badminton facilities in the schools and rec centres are poor - floors are hard/slippery, lighting is poor, wall paint has poor contrast.
113	Let's see change happen to upgrade our facility.
114	Wellness centre has only one standard olympic bar. The other does not meet proper standards in terms of weight and circumference. No hyperextension bench, only one squat rack and bench press. Lack of treadmills at peak times.
115	We just moved here Nov 2016 but used the facilities a lot for the last two months.
116	I used to use the CVRD gym and pool, but shifted over to the upgraded Lewis Centre. It was nice to be able to exercise and then go for a swim but the facility is so pathetic now. My wife swims at the other pool. but would not consider the CVRD pool because it is too small and over-heated for swimming.
117	Having regionally operated recreation facilities in a place like the CV with such a small population would seem to be the best way to go.
118	Check out the Grandview Recreational Centre in South Surrey - top of the line! Caters to all ages.
119	Important that the facilities stay in public hands as local government has done a good job building and running them.

120	On Comox Pen. 36 yrs. but still no sidewalks, trail, storm drains, sewer, streetlights, bike lanes. Need these first. Rec. facilities too far away. Prefer outdoor activities. Stop spending or \$1000+ to Comox tax \$ on things we don't want/need.
121	The curling centre could help alleviate the shortage of meeting spaces, if the social, side of the curling centre was upgraded substantially.
122	Wifi in the sports center gym would be awesome, it doesn't reach for most people. Lockers that allowed me to use my own lock would be really helpful. Otherwise they should just use electronic lockers and make people pay an extra \$10 because that's what it cost me per month to use coin. I need to enter the lockers after my workout to get ready for swimming. Either I pay \$1 extra per visit or risk having all my belongings stolen.
123	There should be an amalgamation of the rec. facilities in the valley, with user passes being interchangeable at all venues.
124	Comox needs a pool and wellness centre!!
125	I would love to see more indoor pickleball courts as we have pretty much maximized the usage at both comox and cumberland facilities for the times allocated for usage, and it is a very fast growing sport that is suitable for all ages to play.
126	The rental of swimming lanes at the Aquatic Centre is not appropriate during busy periods, if there is no lane available, a lane should not be rented since the rental fee is simply earned by inconveniencing other pool users.
127	I would love to see a regional pass, like in Saanich- one pass for a number of Rec centres and includes swimming and fitness classes. I go to a private gym because I could not afford to pay for drop in fitness. It worked out to be cheaper. I still have a punch pass for the pool. Lowering the cost would improve attendance and make it more accessible for people.
128	Keep Vanier pool open on weekends
129	there is no place in the comox valley that meets the present requirements of the sport pickleball. people are turned away at some locations because of limited space.
130	The rehab pool is well used every day of the week. The life-guards need to ensure that all users take a shower before entering the pool...this is not the case at the moment.
131	The tennis community is thriving in this area. A year round courts facility would be a fantastic addition to the area.
132	Don't borrow any more money!
133	In my opinion, we are very much in need of an indoor space to accommodate soccer and tennis during the winter.
134	the consultation process has centered on users of the existing facilities. it should broaden the scope to include indoor gymnasium space. the lewis center and comox rec centre gyms are outdated i.e. the comox floor is substandard and should be wood/sprung and the lewis centre is too small for badminton/pickleball
135	Would love to see a indoor tennis court
136	The weight room is poorly equipped and exceedingly small which leads to crowding during exercise sessions. The functions on the stationary bikes don't all work.
137	Indoor tennis courts would be great for all ages as well as tennis program for most schools.
138	Indoor tennis facilities would be fabulous!!
139	the aquatic center should be brighter and more inviting, we should always have lanes at all times

	for the public
140	Thanks!
141	More activities for ageing adults and seniors would be great
142	Clean facilities but need upgrades of equipment and comfortable seating areas social spaces
143	Pickleball courts too!!!
144	Paddle boarding lessons
145	Expand the size of the weight room at the Aquatics Center and improve the quality of the cardio machines. Do the "little things" like keeping the sterilizing solution bottle full and supply a quality set of scales.
146	Affordable classes for children who would like to dance recreationally, Or do gymnastics recreationally.
147	I believe given the age of facilities they are doing a pretty good job keeping them clean, they could use a major renob at the sports centre, larger gym new pool and changeroom, more light
148	My kids have just graduated but they used the rinks 2x a week. My husband and brother use the rink 2x a week. My son, father, step mom, sister in law and I use the comox rec 2-6x a week. And my sister in law uses the aquatic centre 2x a week. My dad and 2 friends curl. We are very fortunate but I would have to say our curling rink is the thing that needs the most attention and the girls change room at the rink. Try getting 3-4 girls & gear in the
149	I would like to see a new facility built in the west side of courtenay, maybe by the tourist bureau area, it would get use from Cumberland ,royston, union Bay Area as well as comox valley people. For some reason everything gets built up Ryan road and traffic is a nightmare .maybe putting some facilities on the other side of the bridges may help with this traffic. When the hospital opens it will be terrible up the hill.we need to get traffic off th
150	Outdoor pools? Covered pools. Not a user myself, but covered tennis areas or indoor soccer) -
151	the lifeguards and staff at both facilities are helpfull and respectful, the men's change room at the Aquatic Centre is always very clean, can't say that about the family change room, and the men's change room at the Sports Centre is kept very clean.Parking is satisfactory and should always be free. I didn't mind the Aquatic centre being closed for a swim meet as the Sports centre schedule was expanded and that facility was well used.
152	It would be really awesome to be able to play in an indoor tennis court in the winter.
153	kids and adults like to go swimming in holidays and weekends open up sports center when there is hockey tournaments kids would lie to swim after yet every holiday this fac is closed!!!
154	Wonder why Aquatic pool is closed on Weekends, would think this should be used before building additional facilities.
155	I would like to see the Drop In Water Fitness expanded to be offered every day. I would also like to see more offered at the weekends and some public holidays.
156	Larger rural facility's
157	It would be very beneficial to have a full gym in Black Creek and a pool
158	more swimming space for the public and better quality swimming lessons for children (never enough room and always sharing space with other classes

159	I'd love to see a guy or a yoga studio added in Black Creek. We also battle to have enough quiet meeting space!
160	We would like to see a sports facility ie. pool, ice arena and gymnasium in the Black Creek/Merville area :)
161	cvrd needs to be monitoring and enforcing parking lot.way to many spots used by construction and nic colks. way more towing may help or someone on sight. much better and earlier salting on side walks is need.fell once and limits my access as it is not happening untill after 730am i want to get in at 615am this restricts my access.
162	We desperately need an indoor facility for soccer, we constantly struggle to find grass to play on in the spring and have just one turf field to use when the grass is too wet/frozen/snowed on.Or baseball(which is a leisure activity) takes up all the field space.
163	the sports facilities are in desperate need of modernization for the next generation and this ork should start now.
164	Thank you for the opportunity to provide feedback. As the mother with young children it would be great to see more facilities to support activities that they enjoy but can't necessarily do outside during the winter. A facility for indoor soccer and tennis would be great.
165	I would like to buy a recreation pass that works for the pool and the Cumberland Rec Center. I stopped buying a pool pass and walk to the Cumberland rec center. I would like my Cumberland pass to also allow me access to the pool.
166	soccer is one of the fastest growing sports, an indoor soccer arena would be a way to show the youth in the community that they are important as well
167	Need more indoor and outdoor Pickleball Courts
168	Indoor tennis facility would be great. The local club continues to grow both in the youth programme and with active retirees coming to the valley.
169	Feel the pools aren't utilized enough - a place this size should have at least one pool available 7 days a week!
170	This community has many many old and getting older and wanting to stay fit people. I think it is time to think outside the box. I do mostly aquacize and why could there not be a huge screen with DVDs of instructors doing classes with exercises that match the music and with instructions you can hear. Or have contract instructors, there was an excellent one at the outdoor pool who had a mic. It was wonderful.
171	Just to build an indoor tennis location for year round tennis opportunities
172	I really think resources would be well spent in increasing the pool accessibility for children. Thanks
173	Daily aqua size classes (tues/Thurs) microphone for instructor/cpr/first-aid workshops/exercize to music/aqua instructor workshops
174	The lanes at the aquatic center are frequently overcrowded while there is considerable excess room in the aqua fit section. [REDACTED] [REDACTED] [REDACTED] (removed due to offensive nature of comment)
175	The comox pool needs a new floor!
176	The Aquatic Centre is great, but the surface of the floor on the shallow side is incredibly rough! It feels like barnacles. I'm afraid to sit down because I don't want to rip my bathing suit, but kneeling is very painful. I want to be able to take my 9 month old baby for fun swimming, but the rough surface makes me really reluctant to go as I don't want to injure him or myself.

177	The pools rules limit Parent and tot to 6 and under. My 7 year old can't join my tot and I during those wave free swim times. We do not enjoy the waves so there are limited options for us to come swimming.
178	More toddler friendly pool spaces.
179	The aquatic centre doesn't have enough family swim times with NO waves. We hate the waves, and the scratchy floor. Together they are terrible. It's hard getting into swimming lessons because they fill up too fast.
180	The facilities are not run with a customer/taxpayer first in mind, these facilities are paid for by us, but so often, their use is not available or rented out to special interest groups without thought about the affect on the paying public.
181	The Village of Cumberland is growing rapidly and unfortunately the aquatic centre isn't able to satisfy the needs of all the children who want to take swim lessons or even attend family swim. It's always so crowded and for myself and my 2 year old son family swim hours and the drive just aren't that feasible. Looking forward to what is in the works for the near future.
182	The senior pool exercise and swim times at the sports centre are very important.
183	Consider indoor play areas for rainy days
184	The aquatic center wave pool should have a float rope to divide the deep end from the shallow end so there is a visual of where the drop off is.
185	There needs to be more engaging activities for teenagers and young adults.
186	Would like to see better integration of indoor/outdoor space. Try to look outside the building bubble and see how additional related services could be added (maybe an outdoor skating trail) that could make use of the indoor facilities (such as washrooms).
187	I use the aquatic centre a lot with my young children. But I find the schedule very limited.
188	When is the regional district going to recognize that for many retired individuals, tax payers for most of their adult lives, playing pickle ball is their only recreational activity of interest? How is the need for more playing facilities going to be addressed? r most of their adult lives
189	Drop in swim classes for parents in kids. Punch card passes
190	I believe we need more indoor and outdoor pickleball facilities. Perhaps convert some tennis courts that are not used too much.
191	During the day Seniors are the majority of the users at the pools and fitness centres. Expanding programming for this demographic is critical to health and wellness of population. Water at Banker is better for aqua fitness, keep Banker open 6-7 days a week. Move Saturday class to Vanier so we don't have to compete with other programming. Add aquazumba. We have the population to support it.
192	I have enjoyed the improved fitness and wellness centres at the Comox and Courtenay Rec centre. I play tennis all summer and would love to see an indoor tennis facility. Perhaps a multiuse Field house would provide for more people's activities that could include many sports. We live in a rainforest all winter and I think that the fitness centres are great but group sporting activities suffer without more space to play tennis, pickelball
193	There is a definite need for a large indoor multi use facility. Not one dedicated to Tennis or any other 'one-only' venue. The Edmonds Centre in Burnaby is a really beautiful facility
194	Not every senior can afford to go south for the winter. Lets build a facility for them in the Valley.

195	We definitely need more indoor and outdoor Pickleball courts! Thank you.
196	Men's washroom benches needs to be fixed and more steady. Aquatic Centre should have a location if numbers of lockers that the swim club can rent so we can store swimming equipment in.
197	Bigger gym, longer hours, more swim lanes
198	I would like to see 6 outdoor dedicated pickleball courts. Our newly formed organization, Comox Valley Pickleball Assoc., is very well organized and we would host outdoor tournaments. Pickleball Tournaments in BC are sold out in a flash. Also, due to our weather here, there seems to be a shortage of indoor gym space at schools or recreation centres. Very difficult to rent. Perhaps shared indoor space with tennis. Thank you.
199	our boy plays Rep hockey and travelling to other arenas on the island make ours seem old, dated and uncomfortable for seating for the audience and hosting tournaments is poor in SC 2
200	Comox Valley demographics indicate that there is a large, healthy, fitness orientated older adult/senior population. I think CVRD have done a really good job addressing their needs, but will have to continuously adapt and change as the Valley's population grows. In one community we lived in, non-prime time, discounted rates were offered to encourage use of the less "busy" times and avoid overcrowding at peak times. Keep up the great work!
201	With the present large pickleball membership we would like to move forward with outdoor courts
202	We desperate need an indoor tennis court. We can't play any tennis when it rains which is quite often
203	Pickle ball is OK, but indoor tennis would be well-attended!
204	Indoor tennis is long overdue in the Comox Valley!
205	Facilities are great.
206	An indoor tennis court would get a tremendous amount of use between tennis and pickle ball players.
207	Needs indoor tennis facilities on North part of the island
208	Thank you for including the public in this process and for your consideration of present and future needs.
209	Please build an indoor tennis facility the area desperately needs it!
210	Would love an indoor tennis facility.
211	Perhaps the old Canadian Tire could be converted into an indoor tennis facility. Could a feasibility study be done?
212	as many indoor tennis courts as possible
213	Please don't ever think of combining Pickle Ball courts with Tennis Courts!
214	A Indoor tennis centre, with the changing weather patterns would be most welcome, as well as a another aquatic facility, with the growing population. Out door tennis courts are also needed.
215	questions about squash should have been in this survey ... I play weekly, typically several times a week in the winter
216	Great people in Comox Valley with increased demand for healthy fitness and sports facilities like indoor tennis.

217	I'm glad we are looking at the future
218	Indoor four court Tennis facility should be considered. Bubble style would be useful and a money maker.
219	Thank you for all you do to keep the facilities running.
220	Lack of indoor tennis leaves a huge gap in availability of tennis during the year
221	Lets expand our facilities to more than just ice and pools
222	Recreation should be a shared service--CVRD, Comox, and Courtenay unified. CFB Comox also has great facilities
223	Youth-Keep them busy and out of trouble! Seniors will live independently longer if they stay fit. Both groups need access to safe, available, outlet for physical activity.
224	I find the prices for a anual membership a little high. All the staff at the aquatic center are friendly and helpful
225	expend swimming pool would be great.
226	Additional outdoor pickleball courts would be helpfull
227	There's a need for indoor tennis court
228	We used the hockey rinks and pool quite a bit when our kids were young, but now we are more interested in facilities that we can use as we get older.
229	My tax money should be spent making Ferries somewhat reasonable - This survey does not apply to me.
230	Don't want to pay for something we cannot use!!!!
231	Hornby Islanders need better access/services to public recreational facilities
232	I would like to attend one facility that had both an aquatic center and a contemporary work out facility.
233	I think the staff that runs the facilities do a great job. But I think mana gement should not make them do three split shifts in day. You have lost some good people over scheduling with staff also. I also think if you are going to close services, you need to give further discounts to annual passes.
234	Comox rec facility is excellent. I look forward to using it fully in the future, as I transition to becoming a full-time resident of Comox.
235	Would love to use the facilities, but too far away-timewise, distance wise and costwise.
236	love the aquatic centre - now use it with grandkids. getting very crowded at family times. a bit unsafe
237	I would like to see more CVRD funding spent on recreation infrastructure on Hornby Island. We contribute to CVRD rec facilities but can't access easily from Hornby Island
238	Probably not a civic problem but I sure wish the provincial government would put more into sports and active rec programs for all ages as a proactive, preventative measure to keep our population healthy and out of the hospital. to
239	Having an aquatic centre on the west side of the river would be nice
240	The Rec and health programs are vital to maintain and fees should be tax deductible as a support to those who are active in health .

241	More indoor spaces to play basketball in. The Lewis Centre is usually full on open gym days, and there is demand in Cumberland as well for basketball but the time slot is fairly short (1.25 hours). More indoor space with dedicated basketball time is needed
242	Would love an indoor tennis facility.
243	Indoor Tennis Court
244	Yes/No answers don't provide the whole picture! Maintenance could be stepped up in the facilities but is not critical yet.
245	Please increase the number of available Pickle Ball courts.
246	More pickle ball space and times. Thank you
247	When planning to expand gym(s) keep it simple, good equipment, ie: stair climbers, treadmills, many new styles do not fit all sizes and are made for smaller people and a large man with big feet cannot fit into. add floor space, add fitness classes more yoga keep prices accessible for single family's on small incomes, or we can't take advantage of regular programs, or drop in.
248	Recreation should be a regional governance function. Far too much waste in recreational budgets(between all 4 governments in valley) due to overlap in operations. Amalgamated services is necessary & required in order to meet the recreational needs of the valley. We do not need "white elephant" facilities. Due to ever-changing recreational needs, we need to plan carefully. We need to re-purpose facilities due to decline in of specific activities
249	Both for the growing retirement demographic in the Comox Valley and for the many youth involved in live performance or film activities, more recognition by local and regional government of the important role of performance and film as a viable and taxpayer supported form of indoor recreation.
250	CVRD, please step back and take a wider look at recreation. The scope presented in this survey limits indoor recreation to only sport facilities. The definition of recreation is any activity done for leisure or enjoyment. This also neglects large (even entire) segments of the CVRD constituency. What about theatre and music facilities/programs? Art facilities/programs? I would like my tax dollars to be ensuring the widest possible access to recre
251	Build an indoor tennis center and incorporate tennis into High School Physical Ed program
252	I would like to be able to swim on weekends,as I work during the week.Also be able to skate on Fridays for 35 years and older, Thanks.
253	I would like Over 35 years old skating on Fridays please. I use the Mon and Wed over 35 years old time slots and greatly appreciate this access. At 55 years old I have fallen trying to avoid kids skating in all kinds of different directions and cherish my time without taking falls. I do like the present time slots on Mon and Wed and an additional time slot on Fridays would be greatly appreciated. Thank you!!
254	While the sports and wellness/community centres are important, they are not all inclusive. There is a large amount of community groups that focus on the arts in all forms without dedicated and/or limited spaces for public use. For example, the theatre community is a big part of the Valley and I believe there should be more recognition for theatre programming as a needed indoor recreational activity.T
255	Please do better demographic research before recreation programming. I am hugely supportive of providing opportunities for community service for retirees and young families, but it feels like that is all there is. When I attend a class I paid for, but have to pay additionally to use a treadmill in the gym to warm up, when a mom with child don't pay for childcare while accessing free

	programs, it seems unfair. Access needs to be more fair.
256	Encourage the 3 municipalities and the RD to cooperate to establish a performing and visual arts centre in addition to the Sid.
257	MORE spots for swimming lessons. It becomes next to impossible to register for swimming. The classes fill up so fast that many times we are unable to have our children attend. More class times or more instructors for the fall and winter season would help. I have witnessed parents rushing the desk to register after a class because spots fill too fast.
258	Would the CVRD consider Cumberland a location for a new ice/pool facility? Living in Cumberland you have to drive to Courtenay to play sports.
259	Improve the showers at the Comox centre. It is a great facility but the mens' shower room is hardly adequate.
260	More support for the valley's only full service theatre facility the Sid Williams Theatre; More facilities and services for the valley's live performance and film groups/patrons;
261	Is there plans to expand the Sid Williams Theatre. We could bring larger Venues to our Valley.
262	I have visited the gym for programs and the weight room. Several occasions have found evidence of drug usage left over. I do have to say that I do not feel very safe there. The building is old and needs so much upgrading. Due to my age find it very difficult to park and enter the building. I will say that the evening staff are very cordial and helpful. I do feel bad for them having to clean up changerooms and dealing with the vagrants, drug
263	I do not support combining tennis and Pickleball on the same courts